

Table 1 :Alphabetically ordered Local Authorities

GB	Rank based on 2015/16 number of claims	2015/16				2014/15				2013/14			
		Number of claims	Value of Successful Claims*	Number of Successful Claims	Percentage of completed claims that were successful**	Number of claims	Value of Successful Claims*	Number of Successful Claims	Percentage of completed claims that were successful**	Number of claims	Value of Successful Claims*	Number of Successful Claims	Percentage of completed claims that were successful**
Aberdeen City	62	138	Information not held	Less than 5	Information not held					120	£212	2	2%
Aberdeenshire	55	167	£6,049	28	29%	113	£11,495	26	23%	132	£9,314	27	21%
Angus	110	63	£162	2	5%	52	£1,535	10	19%	112	£541	4	4%
Argyll & Bute	112	62	£3,122	11	19%	35	£1,921	7	20%	74	£7,587	19	26%
Barking and Dagenham	196	8	£0	0	0%	9	£500	2	22%	15	£1,609	3	20%
Barnet	54	170	£19,067	65	54%	207	£40,333	90	43%	160	£32,253	77	48%
Barnsley	89	76	£10,077	27	44%	86	£5,799	32	37%	113	£6,226	23	20%
Bath and North East Somerset	74	97	£4,967	28	35%	111	£13,525	52	47%	133	£1,087	53	40%
Bedford	124	49	£3,119	7	25%	49	£1,789	5	17%	93	£7,256	10	15%
Bexley	135	39	£1,051	4	15%	0	£0	0	0%	90	£6,165	5	7%
Birmingham	41	213	£16,051	48	24%	186	£4,217	19	10%	412	£8,412	26	6%
Blackburn with Darwen	117	59	£1,570	7	12%	29	£744	6	21%	37	£5,815	11	30%
Blackpool	183	14	£1,736	5	63%	3	£1,089	2	67%	19	£2,107	9	47%
Blaenau Gwent	203	3	£0	0	0%	8	£0	0	0%	23	£295	3	13%
Bolton	105	66	£19,292	56	100%	84	£19,063	68	81%	90	£20,523	77	86%
Bournemouth	168	22	£422	5	36%	28	£1,550	6	150%	63	£3,862	12	19%
Bracknell Forest	157	27	£1,150	1	8%	32	£0	0	0%	16	£232	1	6%
Bradford	46	197	£8,867	13	15%	131	£2,665	6	16%	144	£10,992	21	15%
Brent	139	38	£42,164	30	100%	95	£7,968	30	32%	179	£5,281	24	16%
Bridgend	89	76	£8,234	40	66%					66	£6,331	26	39%
Brighton and Hove	157	27	£251	3	14%	40	£2,140	8	30%	76	£3,383	5	7%
Bristol	77	95	£0	0	0%	75	£336	1	1%	119	£6,112	17	14%
Bromley	112	62	£0	0	0%	72	£770	3	6%	109	£9,264	43	39%
Buckinghamshire	17	409	£8,661	30	12%	461	£3,747	12	5%	1,063	£3,745	11	1%
Bury	28	286	£49,187	206	79%	110	£21,466	97	88%	177	£35,280	119	69%
Caerphilly	107	65	£4,203	7	14%	24	£1,633	2	8%	78	£1,714	13	17%
Calderdale	40	223	£36,732	55	45%	48	£4,737	8	38%	54	£3,849	4	7%
Cambridgeshire	31	262	£13,027	35	15%	324	£24,319	71	22%	485	£104,264	242	50%
Camden	182	15	£4,679	3	21%	15	£956	5	33%	21	£3,139	3	14%
Cardiff	37	237	£11,952	51	50%	188	£7,226	40	21%	248	£12,137	47	19%

Carmarthenshire	143	37	£795	3	11%	32	£218	1	3%	39	£90	1	3%
Central Bedfordshire	70	108	£8,636	27	73%	94	£13,626	12	13%	252	£10,246	34	14%
Ceredigion	193	9	£123	1	17%	10	£87	1	14%	9	£140	2	22%
Cheshire East	32	250	£3,209	9	6%	154	£1,477	2	1%	260	£7,799	15	6%
Cheshire West and Chester	61	139	£5,637	10	15%	180	£2,885	25	18%	229	£5,514	17	7%
City of London	204	1	£0	0	0%	2	£0	0	0%	3	£0	0	0%
Clackmannanshire	174	18	£25	1	25%	8	£0	0	0%	4	£1,457	1	25%
Conwy	185	13	£174	1	13%	14	£247	2	14%	18	£745	2	11%
Cornwall	16	427	£16,656	61	14%	782	£12,928	41	7%	735	£11,275	40	5%
County Durham	74	97	£908	4	5%	38	£367	2	5%	201	£2,497	14	7%
Coventry	119	58	£3,664	21	36%	53	£7,906	11	21%	108	£9,333	43	40%
Croydon	77	95	£8,091	9	10%	104	£84,453	18	17%	236	£14,201	46	20%
Cumbria	21	388	£9,245	32	29%	311	£19,321	52	26%	272	£16,801	41	15%
Darlington	86	86	£0	0	0%	24	£72	1	4%	32	£0	0	0%
Denbighshire	131	41	£1,274	4	10%	34	£782	4	12%	11	£5,781	11	100%
Derby	57	154	£5,472	6	7%	66	£599	2	10%	211	£8,136	8	6%
Derbyshire	10	624	£75,517	320	56%	595	£80,447	300	50%	614	£66,832	271	44%
Devon	19	398	£18,353	91	35%	927	£141,385	662	71%	899	£108,415	359	40%
Doncaster	103	67	£6,552	24	43%	56	£4,054	12	21%	72	£11,907	23	32%
Dorset	44	203	£1,698	6	4%	185	£73	1	1%	458	£972	3	1%
Dudley	105	66	£3,170	25	39%	97	£12,390	41	42%	148	£15,552	67	45%
Dumfries & Galloway	29	275	£6,312	28	21%	245	£9,542	48	20%	474	£26,850	110	23%
Dundee City	80	91	£2,245	8	11%	Less than 5	£114	Less than 5	Information not held		£2,310	140	Information not held
Ealing	177	16	£140	1	25%	17	£832	5	29%	10	£1,665	1	10%
East Ayrshire	67	119	£3,423	22	33%	64	£2,354	8	13%	69	£2,103	14	20%
East Dunbartonshire	35	241	£3,128	13	24%	84	£1,125	7	8%	74	£1,322	10	14%
East Lothian	128	43	£1,123	7	18%	45	£2,360	10	22%	61	£4,475	18	30%
East Renfrewshire	163	25	£99	1	50%	68	£3,173	11	21%	86	£2,229	12	14%
East Riding of Yorkshire	80	91	£3,142	10	32%	72	£865	4	6%	103	£2,342	6	6%
East Sussex	15	473	£14,713	53	11%	600	£23,649	86	15%	1,540	£124,567	395	26%
Edinburgh	14	512	£29,329	173	54%	289	£10,384	29	10%	265	£17,341	44	17%
Enfield	201	5	£0	0	0%	25	£4,349	6	24%	47	£5,290	13	28%
Essex	6	818	£24,516	81	12%	1,359	£23,386	65	5%	2,548	£156,008	98	4%
Falkirk	124	49	£429	2	13%	90	£1,544	9	20%	107	£3,149	8	8%
Fife	34	246	£5,591	40	26%	94	£1,136	3	3%	119	£2,881	9	8%
Flintshire	129	42	£845	3	9%	14	£771	1	14%	55	£1,347	7	15%
Gateshead	72	98	£7,637	11	20%	59	£1,164	6	13%	46	£551	5	11%
Glasgow City	8	794	£13,929	57	9%	538	£18,402	89	17%	1,234	£66,801	316	26%
Gloucestershire	11	572	£7,775	33	6%	575	£3,070	7	1%	576	£21,722	80	14%

Greenwich	177	16	£0	0	0%	82	£1,775	8	14%	34	£3,387	15	44%
Gwynedd	171	20	£388	1	6%	28	£1,565	4	20%	8	£368	1	13%
Hackney	193	9	£665	3	50%	25	£0	0	0%	15	£625	1	7%
Halton	198	6	£184	2	33%	8	£225	1	13%	21	£741	3	14%
Hammersmith and Fulham	163	25	£4,059	6	27%	16	£2,389	4	25%	16	£15,561	12	75%
Hampshire	1	1,952	£103,480	306	32%	1,760	£285,685	843	48%	1,899	£211,015	716	38%
Haringey	123	51	£976	3	11%	30	£2,799	7	23%	75	£6,944	24	32%
Harrow	148	33	£749	4	12%	40	£4,387	8	20%				
Hartlepool	149	32	£1,532	9	29%	10	£92	1	10%	13	£406	3	23%
Havering	171	20	£185	2	29%	106	£84	1	1%				
Herefordshire	63	130	£2,111	7	100%	241	£21,559	57	24%	1,575	£111,022	387	25%
Hertfordshire	3	1,369	£88,459	184	14%	992	£49,419	133	13%	1,564	£93,212	248	16%
Highland	52	172	£18,613	35	23%	4	£0	0	0%	9	£500	1	11%
Hillingdon	187	12	£810	2	25%	25	£1,476	7	28%	53	£2,248	12	23%
Hounslow	69	111	£3,535	14	14%	66	£919	2	3%	115	£1,848	10	9%
Inverclyde	139	38	£892	7	24%	53	£1,102	10	19%	127	£5,712	38	30%
Isle of Anglesey	163	25	£198	2	10%	34	£160	1	3%	73	£3,127	13	18%
Isle of Wight	33	249	£12,400	22	10%	260	£6,700	38	15%	354	£4,000	21	6%
Isles of Scilly	205	0	£0	0	0%	1	£0	0	0%	0	£0	0	0%
Islington	198	6	£208	1	17%	8	£3,534	4	50%	5	£0	0	0%
Kensington and Chelsea	192	10	£0	0	0%	7	£0	0	0%	10	£100	1	10%
Kent	4	1,120	£30,948	112	10%	1,263	£17,841	102	8%	2,321	£42,575	224	10%
Kingston upon Hull	135	39	£5,670	27	75%	52	£6,790	34	65%	59	£15,076	35	59%
Kingston upon Thames	177	16	£225	2	18%	22	£1,393	5	23%	28	£6,498	9	32%
Kirklees	38	235	£10,487	16	11%	135	£8,547	21	16%	235	£5,075	24	10%
Knowsley	135	39	£1,127	5	13%	8	£84	2	25%	24	£1,898	9	38%
Lambeth	155	28	£603	2	7%	54	£17,339	13	24%	123	£11,106	22	18%
Lancashire	5	930	£38,629	96	17%	378	£35,958	101	27%	512	£61,950	240	48%
Leeds	48	190	£17,734	85	47%	136	£11,575	44	32%	332	£29,709	96	29%
Leicester	160	26	£1,512	5	21%	19	£1,505	5	26%	26	£4,852	11	42%
Leicestershire	43	205	£1,251	10	13%	252	£12,255	16	6%	251	£27,582	48	19%
Lewisham	157	27	£587	5	45%	34	£1,113	6	18%	63	£1,319	7	11%
Lincolnshire	9	696	£87,132	426	95%	568	£42,784	313	55%	917	£94,725	697	76%
Liverpool						190	£9,524	33	17%	811	£5,335	15	2%
Luton	145	36	£57	1	7%	46	£1,419	4	25%	21	£0	0	0%
Manchester	45	199	£9,015	50	25%	170	£12,427	56	33%	281	£15,580	80	29%
Medway	98	71	£320	2	3%	107	£4,660	2	2%	66	£3,498	4	6%
Merthyr Tydfil	193	9	£1,252	3	43%	11	£314	2	18%	34	£878	7	21%
Merton	198	6	£405	2	50%	20	£3,787	7	35%	35	£2,394	12	34%
Middlesbrough	166	24	£2,217	4	40%	26	£259	1	4%	20	£85	1	5%

Midlothian	89	76	£3,956	14	34%	35	£522	5	28%	61	£4,918	21	34%
Milton Keynes	108	64	£10,851	15	41%	124	£6,232	19	15%	174	£7,794	330	190%
Monmouthshire	127	44	£2,103	10	77%	28	£1,237	3	11%	47	£4,207	7	15%
Moray	171	20	£0	0	0%	36	£0	0	0%	14	£0	0	0%
Na h-Eileanan an Iar (Western Isles)	175	17	£0	0	0%	6	£0	0	0%	10	£0	0	0%
Neath Port Talbot	89	76	£3,067	17	77%	36	£1,983	2	67%	51	£2,191	8	16%
Newcastle upon Tyne	133	40	£3,235	16	52%	17	£2,580	5	29%	76	£4,603	15	20%
Newham	145	36	£668	1	13%	27	£0	0	0%	39	£1,654	3	8%
Newport	145	36	£3,014	8	27%	23	£441	5	22%	26	£4,068	6	23%
Norfolk	25	327	£28,728	74	26%	224	£19,237	49	22%	295	£12,641	48	16%
North Ayrshire	65	125	£5,623	10	9%	43	£128	2	5%	63	£318	2	3%
North East Lincolnshire	160	26	£52	1	8%	26	£0	0	0%	42	£4,255	1	2%
North Lanarkshire	58	148	£1,930	11	30%	128	£1,579	57	45%	138	£23,050	71	51%
North Lincolnshire	95	74	£3,072	14	37%	61	£1,225	7	11%				
North Somerset	42	212	£11,143	33	16%	236	£11,595	55	23%	384	£17,908	84	22%
North Tyneside	119	58	£195	2	4%	35	£0	0	0%	83	£4,255	14	17%
North Yorkshire	26	288	£10,138	37	24%	253	£5,713	22	9%	318	£12,344	43	14%
Northamptonshire	20	395	£7,150	33	9%	361	£15,493	50	14%	536	£31,130	110	22%
Northumberland	22	383	£41,003	149	70%	181	£24,049	95	52%	353	£81,788	235	67%
Nottingham	151	29	£3,779	6	29%	47	£290	2	4%	44	£2,076	7	16%
Nottinghamshire	68	112	£9,366	46	41%	208	£13,111	50	24%	279	£23,562	75	27%
Oldham	98	71	£7,047	37	52%	77	£6,168	26	34%	144	£13,878	65	45%
Orkney Islands	204	1	£0	0	0%	1	£0	0	0%	2	£90	1	50%
Oxfordshire	13	536	£19,311	70	23%	568	£28,237	115	20%	884	£67,899	266	30%
Pembrokeshire	143	37	£2,359	8	27%	17	£1,620	6	35%	18	£1,027	4	22%
Perth and Kinross	24	339	£11,562	41	37%	102	£1,000	Less than 5	Information not held	154	£796	5	4%
Peterborough	169	21	£0	0	0%	16	£0	0	0%	52	£609	1	2%
Plymouth	80	91	£3,673	17	49%	518	£123,603	447	86%	427	£89,420	329	77%
Poole	177	16	£102	2	18%	21	£544	4	19%	25	£0	0	0%
Portsmouth	196	8	Information not held	4	50%								
Powys	88	77	£7,878	20	54%	67	£1,938	8	15%	62	£529	3	5%
Reading	177	16	£128	1	7%	6	£0	0	0%				
Redbridge	155	28	£244	1	7%	16	£734	1	6%	15	£145	1	7%
Redcar and Cleveland	191	11	£0	0	0%	15	£72	1	7%	38	£0	0	0%
Renfrewshire	27	287	£21,351	116	55%	142	£4,084	28	43%	292	£18,988	111	42%
Rhondda	108	64	£896	8	19%	43	£514	3	7%	70	£2,463	10	14%
Richmond upon Thames	151	29	£2,435	7	58%	27	£1,632	10	37%	40	£4,016	10	25%
Rochdale	87	84	£18,692	51	93%	58	£7,257	30	52%	39	£5,845	20	51%

Rotherham	50	177	£2,359	6	5%	163	£925	3	2%	138	£3,645	7	5%
Rutland	175	17	£0	0	0%	14	£220	2	14%	17	£331	2	12%
Salford	185	13	£24	1	8%	36	£3,409	7	19%	39	£956	7	18%
Sandwell	71	107	£10,862	25	53%	50	£1,613	10	20%	66	£8,725	27	41%
Scottish Borders	30	267	£5,467	18	36%	133	£1,135	5	4%	150	£1,528	9	6%
Sefton	187	12	£159	1	13%	11	£201	1	9%	10	£240	1	10%
Sheffield	36	239	£22,474	87	36%	208	£23,478	76	37%	255	£21,163	93	37%
Shetland Islands	187	12	£1,297	5	45%	1	£0	0	0%	20	£1,684	6	30%
Shropshire	56	166	£2,976	17	22%	141	£353	2	1%	207	£1,338	6	3%
Slough	201	5	£0	0	0%	7	£110	1	14%	10	£0	0	0%
Solihull	64	129	£4,642	13	10%	161	£7,373	13	8%	290	£18,148	32	11%
Somerset	49	188	£205	15	8%	359	£3,965	13	4%	508	£17,193	44	9%
South Ayrshire	59	144	£8,856	51	46%	162	£13,778	116	72%	167	£10,105	64	38%
South Gloucestershire	60	142	£2,153	8	6%	99	£1,404	9	9%	164	£788	6	4%
South Lanarkshire	39	233	£5,917	30	36%	158	£8,740	31	20%	206	£4,031	29	14%
South Tyneside	79	93	£2,141	7	39%	68	£3,614	12	18%	72	£2,796	10	14%
Southampton	94	75	£109	1	1%	87	£0	0	0%	104	£376	2	2%
Southend-on-Sea	187	12	£52	1	8%	40	£740	2	5%	84	£2,443	4	5%
Southwark	139	38	£11,846	14	56%	8	£400	3	38%	48	£2,541	7	15%
St. Helens	169	21	£0	0	0%	15	£3,617	3	43%	22	£384	2	9%
Staffordshire	7	817	£34,628	129	50%	641	£17,616	66	29%	875	£58,314	227	26%
Stirling	96	73	£1,195	10	31%	68	£1,155	3	13%	72	£2,614	9	15%
Stockport	121	56	£4,762	14	30%	63	£6,094	31	49%	68	£6,620	37	54%
Stockton-on-Tees	129	42	£450	3	17%	20	£323	2	10%	35	£909	6	17%
Stoke-on-Trent	72	98	£5,429	18	44%	84	£8,776	25	58%	264	£24,345	101	50%
Suffolk	23	380	£21,683	72	23%	278	£7,591	27	12%	302	£14,059	51	17%
Sunderland	102	68	£1,281	7	23%	69	£1,175	4	6%	70	£1,110	6	9%
Surrey	2	1,412	£143,060	262	27%	1,395	£131,241	299	28%	3,912	£250,289	842	22%
Sutton	151	29	£260	2	8%	25	£0	0	0%	57	£1,498	2	4%
Swansea	74	97	£584	6	7%	79	£824	7	9%	193	£2,907	19	10%
Swindon	97	72	£4,898	35	53%	55	£1,844	19	35%	110	£10,658	48	44%
Tameside	124	49	£10,708	25	63%	58	£3,563	11	19%	47	£3,956	13	28%
Telford and Wrekin	122	52	£2,750	12	38%	34	£1,545	9	26%	100	£13,934	45	45%
Tfl	47	194	£34,160	43	27%	164	£21,291	54	33%	456	£84,726	136	30%
The Vale of Glamorgan	51	173	£7,327	39	56%	108	£5,752	24	22%	190	£14,102	47	25%
Thurrock	133	40	£1,236	7	35%	10	£152	5	50%	113	£6,532	19	17%
Torbay	150	30	£762	3	10%	20	£2,400	5	25%	49	£2,498	9	18%
Torfaen	101	69	£5,182	14	39%	16	£370	2	25%	60	£2,903	15	25%
Tower Hamlets	117	59	£345	4	7%	26	£3,999	8	31%	64	£4,591	21	33%
Trafford	85	87	£6,457	19	49%	91	£4,628	24	26%	76	£9,444	31	41%

Wakefield	98	71	£217	1	2%	77	£3,132	11	14%	86	£2,982	10	12%
Walsall	116	61	£4,891	23	40%	76	£10,000	31	47%	140	£15,267	81	58%
Waltham Forest	166	24	£1,174	6	67%	23	£115	1	33%	17	£1,608	7	47%
Wandsworth	160	26	£3,120	12	63%	38	£7,289	24	63%	81	£24,498	51	63%
Warrington	80	91	£0	0	0%	76	£788	3	4%	101	£1,016	7	7%
Warwickshire	52	172	£25,208	46	36%	143	£8,041	30	21%	266	£24,418	72	27%
West Berkshire	80	91	£251	1	3%	90	£2,098	7	8%	409	£241	1	0%
West Dunbartonshire	183	14	£283	2	40%					32	£95	1	3%
West Lothian	112	62	£767	6	16%	51	£948	6	12%	60	£5,159	13	22%
West Sussex	12	557	£37,611	119	53%	482	£19,779	80	17%	1,727	£78,818	242	20%
Westminster	112	62	£8,365	14	26%	40	£8,915	9	23%	69	£2,892	8	12%
Wigan	89	76	£1,579	4	8%	30	£1,811	9	30%	42	£1,427	7	17%
Wiltshire	18	400	£55,310	222	66%	585	£98,025	394	67%	780	£124,409	433	56%
Windsor and Maidenhead	131	41	£0	0	0%	37	£740	4	11%	77	£1,778	7	9%
Wirral	110	63	£1,170	2	3%	49	£321	1	2%	74	£1,147	3	4%
Wokingham***	135	39	£203	2	20%	98	£5,023	10	10%	83	£2,186	8	10%
Wolverhampton	103	67	£7,066	20	41%	67	£2,275	10	15%	60	£2,963	12	20%
Worcestershire	66	120	£4,811	17	21%	162	£13,982	32	20%	337	£13,183	58	17%
Wrexham	151	29	£486	3	30%	63	£2,906	16	50%	92	£5,610	14	21%
York	139	38	£303	2	13%	24	£0	0	0%	33	£312	2	6%

*Value rounded to the nearest £.

**Please note that the percentage of successful claims refers to completed claims. There may have been ongoing claims at the time of the Local Authority's response. Rounded to the nearest %

***Data for calendar year 2014 rather than the financial year 2014/15

Table 2: Local Authorities by 2015/16 number of claims ranking

GB	Rank based on 2015/16 number of claims	2015/16				2014/15				2013/14			
		Number of claims	Value of Successful Claims*	Number of Successful Claims	Percentage of completed claims that were successful**	Number of claims	Value of Successful Claims*	Number of Successful Claims	Percentage of completed claims that were successful**	Number of claims	Value of Successful Claims*	Number of Successful Claims	Percentage of completed claims that were successful**
Hampshire	1	1,952	£103,480	306	32%	1,760	£285,685	843	48%	1,899	£211,015	716	38%
Surrey	2	1,412	£143,060	262	27%	1,395	£131,241	299	28%	3,912	£250,289	842	22%
Hertfordshire	3	1,369	£88,459	184	14%	992	£49,419	133	13%	1,564	£93,212	248	16%
Kent	4	1,120	£30,948	112	10%	1,263	£17,841	102	8%	2,321	£42,575	224	10%
Lancashire	5	930	£38,629	96	17%	378	£35,958	101	27%	512	£61,950	240	48%
Essex	6	818	£24,516	81	12%	1,359	£23,386	65	5%	2,548	£156,008	98	4%
Staffordshire	7	817	£34,628	129	50%	641	£17,616	66	29%	875	£58,314	227	26%
Glasgow City	8	794	£13,929	57	9%	538	£18,402	89	17%	1,234	£66,801	316	26%
Lincolnshire	9	696	£87,132	426	95%	568	£42,784	313	55%	917	£94,725	697	76%
Derbyshire	10	624	£75,517	320	56%	595	£80,447	300	50%	614	£66,832	271	44%
Gloucestershire	11	572	£7,775	33	6%	575	£3,070	7	1%	576	£21,722	80	14%
West Sussex	12	557	£37,611	119	53%	482	£19,779	80	17%	1,727	£78,818	242	20%
Oxfordshire	13	536	£19,311	70	23%	568	£28,237	115	20%	884	£67,899	266	30%
Edinburgh	14	512	£29,329	173	54%	289	£10,384	29	10%	265	£17,341	44	17%
East Sussex	15	473	£14,713	53	11%	600	£23,649	86	15%	1,540	£124,567	395	26%
Cornwall	16	427	£16,656	61	14%	782	£12,928	41	7%	735	£11,275	40	5%
Buckinghamshire	17	409	£8,661	30	12%	461	£3,747	12	5%	1,063	£3,745	11	1%
Wiltshire	18	400	£55,310	222	66%	585	£98,025	394	67%	780	£124,409	433	56%
Devon	19	398	£18,353	91	35%	927	£141,385	662	71%	899	£108,415	359	40%
Northamptonshire	20	395	£7,150	33	9%	361	£15,493	50	14%	536	£31,130	110	22%
Cumbria	21	388	£9,245	32	29%	311	£19,321	52	26%	272	£16,801	41	15%
Northumberland	22	383	£41,003	149	70%	181	£24,049	95	52%	353	£81,788	235	67%
Suffolk	23	380	£21,683	72	23%	278	£7,591	27	12%	302	£14,059	51	17%
Perth and Kinross	24	339	£11,562	41	37%	102	£1,000	Less than 5	Information not held	154	£796	5	4%
Norfolk	25	327	£28,728	74	26%	224	£19,237	49	22%	295	£12,641	48	16%
North Yorkshire	26	288	£10,138	37	24%	253	£5,713	22	9%	318	£12,344	43	14%
Renfrewshire	27	287	£21,351	116	55%	142	£4,084	28	43%	292	£18,988	111	42%
Bury	28	286	£49,187	206	79%	110	£21,466	97	88%	177	£35,280	119	69%
Dumfries & Galloway	29	275	£6,312	28	21%	245	£9,542	48	20%	474	£26,850	110	23%
Scottish Borders	30	267	£5,467	18	36%	133	£1,135	5	4%	150	£1,528	9	6%

Cambridgeshire	31	262	£13,027	35	15%	324	£24,319	71	22%	485	£104,264	242	50%
Cheshire East	32	250	£3,209	9	6%	154	£1,477	2	1%	260	£7,799	15	6%
Isle of Wight	33	249	£12,400	22	10%	260	£6,700	38	15%	354	£4,000	21	6%
Fife	34	246	£5,591	40	26%	94	£1,136	3	3%	119	£2,881	9	8%
East Dunbartonshire	35	241	£3,128	13	24%	84	£1,125	7	8%	74	£1,322	10	14%
Sheffield	36	239	£22,474	87	36%	208	£23,478	76	37%	255	£21,163	93	37%
Cardiff	37	237	£11,952	51	50%	188	£7,226	40	21%	248	£12,137	47	19%
Kirklees	38	235	£10,487	16	11%	135	£8,547	21	16%	235	£5,075	24	10%
South Lanarkshire	39	233	£5,917	30	36%	158	£8,740	31	20%	206	£4,031	29	14%
Calderdale	40	223	£36,732	55	45%	48	£4,737	8	38%	54	£3,849	4	7%
Birmingham	41	213	£16,051	48	24%	186	£4,217	19	10%	412	£8,412	26	6%
North Somerset	42	212	£11,143	33	16%	236	£11,595	55	23%	384	£17,908	84	22%
Leicestershire	43	205	£1,251	10	13%	252	£12,255	16	6%	251	£27,582	48	19%
Dorset	44	203	£1,698	6	4%	185	£73	1	1%	458	£972	3	1%
Manchester	45	199	£9,015	50	25%	170	£12,427	56	33%	281	£15,580	80	29%
Bradford	46	197	£8,867	13	15%	131	£2,665	6	16%	144	£10,992	21	15%
TfI	47	194	£34,160	43	27%	164	£21,291	54	33%	456	£84,726	136	30%
Leeds	48	190	£17,734	85	47%	136	£11,575	44	32%	332	£29,709	96	29%
Somerset	49	188	£205	15	8%	359	£3,965	13	4%	508	£17,193	44	9%
Rotherham	50	177	£2,359	6	5%	163	£925	3	2%	138	£3,645	7	5%
The Vale of Glamorgan	51	173	£7,327	39	56%	108	£5,752	24	22%	190	£14,102	47	25%
Highland	52	172	£18,613	35	23%	4	£0	0	0%	9	£500	1	11%
Warwickshire	52	172	£25,208	46	36%	143	£8,041	30	21%	266	£24,418	72	27%
Barnet	54	170	£19,067	65	54%	207	£40,333	90	43%	160	£32,253	77	48%
Aberdeenshire	55	167	£6,049	28	29%	113	£11,495	26	23%	132	£9,314	27	21%
Shropshire	56	166	£2,976	17	22%	141	£353	2	1%	207	£1,338	6	3%
Derby	57	154	£5,472	6	7%	66	£599	2	10%	211	£8,136	8	6%
North Lanarkshire	58	148	£1,930	11	30%	128	£1,579	57	45%	138	£23,050	71	51%
South Ayrshire	59	144	£8,856	51	46%	162	£13,778	116	72%	167	£10,105	64	38%
South Gloucestershire	60	142	£2,153	8	6%	99	£1,404	9	9%	164	£788	6	4%
Cheshire West and Chester	61	139	£5,637	10	15%	180	£2,885	25	18%	229	£5,514	17	7%
Aberdeen City	62	138	Information not held	Less than 5	Information not held					120	£212	2	2%
Herefordshire	63	130	£2,111	7	100%	241	£21,559	57	24%	1,575	£111,022	387	25%
Solihull	64	129	£4,642	13	10%	161	£7,373	13	8%	290	£18,148	32	11%
North Ayrshire	65	125	£5,623	10	9%	43	£128	2	5%	63	£318	2	3%
Worcestershire	66	120	£4,811	17	21%	162	£13,982	32	20%	337	£13,183	58	17%
East Ayrshire	67	119	£3,423	22	33%	64	£2,354	8	13%	69	£2,103	14	20%
Nottinghamshire	68	112	£9,366	46	41%	208	£13,111	50	24%	279	£23,562	75	27%
Hounslow	69	111	£3,535	14	14%	66	£919	2	3%	115	£1,848	10	9%

Central Bedfordshire	70	108	£8,636	27	73%	94	£13,626	12	13%	252	£10,246	34	14%
Sandwell	71	107	£10,862	25	53%	50	£1,613	10	20%	66	£8,725	27	41%
Gateshead	72	98	£7,637	11	20%	59	£1,164	6	13%	46	£551	5	11%
Stoke-on-Trent	72	98	£5,429	18	44%	84	£8,776	25	58%	264	£24,345	101	50%
Bath and North East Somerset	74	97	£4,967	28	35%	111	£13,525	52	47%	133	£1,087	53	40%
County Durham	74	97	£908	4	5%	38	£367	2	5%	201	£2,497	14	7%
Swansea	74	97	£584	6	7%	79	£824	7	9%	193	£2,907	19	10%
Bristol	77	95	£0	0	0%	75	£336	1	1%	119	£6,112	17	14%
Croydon	77	95	£8,091	9	10%	104	£84,453	18	17%	236	£14,201	46	20%
South Tyneside	79	93	£2,141	7	39%	68	£3,614	12	18%	72	£2,796	10	14%
Dundee City	80	91	£2,245	8	11%	Less than 5	£114	Less than 5	Information not held		£2,310	140	Information not held
East Riding of Yorkshire	80	91	£3,142	10	32%	72	£865	4	6%	103	£2,342	6	6%
Plymouth	80	91	£3,673	17	49%	518	£123,603	447	86%	427	£89,420	329	77%
Warrington	80	91	£0	0	0%	76	£788	3	4%	101	£1,016	7	7%
West Berkshire	80	91	£251	1	3%	90	£2,098	7	8%	409	£241	1	0%
Trafford	85	87	£6,457	19	49%	91	£4,628	24	26%	76	£9,444	31	41%
Darlington	86	86	£0	0	0%	24	£72	1	4%	32	£0	0	0%
Rochdale	87	84	£18,692	51	93%	58	£7,257	30	52%	39	£5,845	20	51%
Powys	88	77	£7,878	20	54%	67	£1,938	8	15%	62	£529	3	5%
Barnsley	89	76	£10,077	27	44%	86	£5,799	32	37%	113	£6,226	23	20%
Bridgend	89	76	£8,234	40	66%					66	£6,331	26	39%
Midlothian	89	76	£3,956	14	34%	35	£522	5	28%	61	£4,918	21	34%
Neath Port Talbot	89	76	£3,067	17	77%	36	£1,983	2	67%	51	£2,191	8	16%
Wigan	89	76	£1,579	4	8%	30	£1,811	9	30%	42	£1,427	7	17%
Southampton	94	75	£109	1	1%	87	£0	0	0%	104	£376	2	2%
North Lincolnshire	95	74	£3,072	14	37%	61	£1,225	7	11%				
Stirling	96	73	£1,195	10	31%	68	£1,155	3	13%	72	£2,614	9	15%
Swindon	97	72	£4,898	35	53%	55	£1,844	19	35%	110	£10,658	48	44%
Medway	98	71	£320	2	3%	107	£4,660	2	2%	66	£3,498	4	6%
Oldham	98	71	£7,047	37	52%	77	£6,168	26	34%	144	£13,878	65	45%
Wakefield	98	71	£217	1	2%	77	£3,132	11	14%	86	£2,982	10	12%
Torfaen	101	69	£5,182	14	39%	16	£370	2	25%	60	£2,903	15	25%
Sunderland	102	68	£1,281	7	23%	69	£1,175	4	6%	70	£1,110	6	9%
Doncaster	103	67	£6,552	24	43%	56	£4,054	12	21%	72	£11,907	23	32%
Wolverhampton	103	67	£7,066	20	41%	67	£2,275	10	15%	60	£2,963	12	20%
Bolton	105	66	£19,292	56	100%	84	£19,063	68	81%	90	£20,523	77	86%
Dudley	105	66	£3,170	25	39%	97	£12,390	41	42%	148	£15,552	67	45%
Caerphilly	107	65	£4,203	7	14%	24	£1,633	2	8%	78	£1,714	13	17%
Milton Keynes	108	64	£10,851	15	41%	124	£6,232	19	15%	174	£7,794	330	190%

Rhondda	108	64	£896	8	19%	43	£514	3	7%	70	£2,463	10	14%
Angus	110	63	£162	2	5%	52	£1,535	10	19%	112	£541	4	4%
Wirral	110	63	£1,170	2	3%	49	£321	1	2%	74	£1,147	3	4%
Argyll & Bute	112	62	£3,122	11	19%	35	£1,921	7	20%	74	£7,587	19	26%
Bromley	112	62	£0	0	0%	72	£770	3	6%	109	£9,264	43	39%
West Lothian	112	62	£767	6	16%	51	£948	6	12%	60	£5,159	13	22%
Westminster	112	62	£8,365	14	26%	40	£8,915	9	23%	69	£2,892	8	12%
Walsall	116	61	£4,891	23	40%	76	£10,000	31	47%	140	£15,267	81	58%
Blackburn with Darwen	117	59	£1,570	7	12%	29	£744	6	21%	37	£5,815	11	30%
Tower Hamlets	117	59	£345	4	7%	26	£3,999	8	31%	64	£4,591	21	33%
Coventry	119	58	£3,664	21	36%	53	£7,906	11	21%	108	£9,333	43	40%
North Tyneside	119	58	£195	2	4%	35	£0	0	0%	83	£4,255	14	17%
Stockport	121	56	£4,762	14	30%	63	£6,094	31	49%	68	£6,620	37	54%
Telford and Wrekin	122	52	£2,750	12	38%	34	£1,545	9	26%	100	£13,934	45	45%
Haringey	123	51	£976	3	11%	30	£2,799	7	23%	75	£6,944	24	32%
Bedford	124	49	£3,119	7	25%	49	£1,789	5	17%	93	£7,256	10	15%
Falkirk	124	49	£429	2	13%	90	£1,544	9	20%	107	£3,149	8	8%
Tameside	124	49	£10,708	25	63%	58	£3,563	11	19%	47	£3,956	13	28%
Monmouthshire	127	44	£2,103	10	77%	28	£1,237	3	11%	47	£4,207	7	15%
East Lothian	128	43	£1,123	7	18%	45	£2,360	10	22%	61	£4,475	18	30%
Flintshire	129	42	£845	3	9%	14	£771	1	14%	55	£1,347	7	15%
Stockton-on-Tees	129	42	£450	3	17%	20	£323	2	10%	35	£909	6	17%
Denbighshire	131	41	£1,274	4	10%	34	£782	4	12%	11	£5,781	11	100%
Windsor and Maidenhead	131	41	£0	0	0%	37	£740	4	11%	77	£1,778	7	9%
Newcastle upon Tyne	133	40	£3,235	16	52%	17	£2,580	5	29%	76	£4,603	15	20%
Thurrock	133	40	£1,236	7	35%	10	£152	5	50%	113	£6,532	19	17%
Bexley	135	39	£1,051	4	15%	0	£0	0	0%	90	£6,165	5	7%
Kingston upon Hull	135	39	£5,670	27	75%	52	£6,790	34	65%	59	£15,076	35	59%
Knowsley	135	39	£1,127	5	13%	8	£84	2	25%	24	£1,898	9	38%
Wokingham***	135	39	£203	2	20%	98	£5,023	10	10%	83	£2,186	8	10%
Brent	139	38	£42,164	30	100%	95	£7,968	30	32%	179	£5,281	24	16%
Inverclyde	139	38	£892	7	24%	53	£1,102	10	19%	127	£5,712	38	30%
Southwark	139	38	£11,846	14	56%	8	£400	3	38%	48	£2,541	7	15%
York	139	38	£303	2	13%	24	£0	0	0%	33	£312	2	6%
Carmarthenshire	143	37	£795	3	11%	32	£218	1	3%	39	£90	1	3%
Pembrokeshire	143	37	£2,359	8	27%	17	£1,620	6	35%	18	£1,027	4	22%
Luton	145	36	£57	1	7%	46	£1,419	4	25%	21	£0	0	0%
Newham	145	36	£668	1	13%	27	£0	0	0%	39	£1,654	3	8%
Newport	145	36	£3,014	8	27%	23	£441	5	22%	26	£4,068	6	23%
Harrow	148	33	£749	4	12%	40	£4,387	8	20%				

Hartlepool	149	32	£1,532	9	29%	10	£92	1	10%	13	£406	3	23%
Torbay	150	30	£762	3	10%	20	£2,400	5	25%	49	£2,498	9	18%
Nottingham	151	29	£3,779	6	29%	47	£290	2	4%	44	£2,076	7	16%
Richmond upon Thames	151	29	£2,435	7	58%	27	£1,632	10	37%	40	£4,016	10	25%
Sutton	151	29	£260	2	8%	25	£0	0	0%	57	£1,498	2	4%
Wrexham	151	29	£486	3	30%	63	£2,906	16	50%	92	£5,610	14	21%
Lambeth	155	28	£603	2	7%	54	£17,339	13	24%	123	£11,106	22	18%
Redbridge	155	28	£244	1	7%	16	£734	1	6%	15	£145	1	7%
Bracknell Forest	157	27	£1,150	1	8%	32	£0	0	0%	16	£232	1	6%
Brighton and Hove	157	27	£251	3	14%	40	£2,140	8	30%	76	£3,383	5	7%
Lewisham	157	27	£587	5	45%	34	£1,113	6	18%	63	£1,319	7	11%
Leicester	160	26	£1,512	5	21%	19	£1,505	5	26%	26	£4,852	11	42%
North East Lincolnshire	160	26	£52	1	8%	26	£0	0	0%	42	£4,255	1	2%
Wandsworth	160	26	£3,120	12	63%	38	£7,289	24	63%	81	£24,498	51	63%
East Renfrewshire	163	25	£99	1	50%	68	£3,173	11	21%	86	£2,229	12	14%
Hammersmith and Fulham	163	25	£4,059	6	27%	16	£2,389	4	25%	16	£15,561	12	75%
Isle of Anglesey	163	25	£198	2	10%	34	£160	1	3%	73	£3,127	13	18%
Middlesbrough	166	24	£2,217	4	40%	26	£259	1	4%	20	£85	1	5%
Waltham Forest	166	24	£1,174	6	67%	23	£115	1	33%	17	£1,608	7	47%
Bournemouth	168	22	£422	5	36%	28	£1,550	6	150%	63	£3,862	12	19%
Peterborough	169	21	£0	0	0%	16	£0	0	0%	52	£609	1	2%
St. Helens	169	21	£0	0	0%	15	£3,617	3	43%	22	£384	2	9%
Gwynedd	171	20	£388	1	6%	28	£1,565	4	20%	8	£368	1	13%
Havering	171	20	£185	2	29%	106	£84	1	1%				
Moray	171	20	£0	0	0%	36	£0	0	0%	14	£0	0	0%
Clackmannanshire	174	18	£25	1	25%	8	£0	0	0%	4	£1,457	1	25%
Na h-Eileanan an Iar (Western Isles)	175	17	£0	0	0%	6	£0	0	0%	10	£0	0	0%
Rutland	175	17	£0	0	0%	14	£220	2	14%	17	£331	2	12%
Ealing	177	16	£140	1	25%	17	£832	5	29%	10	£1,665	1	10%
Greenwich	177	16	£0	0	0%	82	£1,775	8	14%	34	£3,387	15	44%
Kingston upon Thames	177	16	£225	2	18%	22	£1,393	5	23%	28	£6,498	9	32%
Poole	177	16	£102	2	18%	21	£544	4	19%	25	£0	0	0%
Reading	177	16	£128	1	7%	6	£0	0	0%				
Camden	182	15	£4,679	3	21%	15	£956	5	33%	21	£3,139	3	14%
Blackpool	183	14	£1,736	5	63%	3	£1,089	2	67%	19	£2,107	9	47%
West Dunbartonshire	183	14	£283	2	40%					32	£95	1	3%
Conwy	185	13	£174	1	13%	14	£247	2	14%	18	£745	2	11%
Salford	185	13	£24	1	8%	36	£3,409	7	19%	39	£956	7	18%
Hillingdon	187	12	£810	2	25%	25	£1,476	7	28%	53	£2,248	12	23%

Sefton	187	12	£159	1	13%	11	£201	1	9%	10	£240	1	10%
Shetland Islands	187	12	£1,297	5	45%	1	£0	0	0%	20	£1,684	6	30%
Southend-on-Sea	187	12	£52	1	8%	40	£740	2	5%	84	£2,443	4	5%
Redcar and Cleveland	191	11	£0	0	0%	15	£72	1	7%	38	£0	0	0%
Kensington and Chelsea	192	10	£0	0	0%	7	£0	0	0%	10	£100	1	10%
Ceredigion	193	9	£123	1	17%	10	£87	1	14%	9	£140	2	22%
Hackney	193	9	£665	3	50%	25	£0	0	0%	15	£625	1	7%
Merthyr Tydfil	193	9	£1,252	3	43%	11	£314	2	18%	34	£878	7	21%
Barking and Dagenham	196	8	£0	0	0%	9	£500	2	22%	15	£1,609	3	20%
Portsmouth	196	8	Information not held	4	50%								
Halton	198	6	£184	2	33%	8	£225	1	13%	21	£741	3	14%
Islington	198	6	£208	1	17%	8	£3,534	4	50%	5	£0	0	0%
Merton	198	6	£405	2	50%	20	£3,787	7	35%	35	£2,394	12	34%
Enfield	201	5	£0	0	0%	25	£4,349	6	24%	47	£5,290	13	28%
Slough	201	5	£0	0	0%	7	£110	1	14%	10	£0	0	0%
Blaenau Gwent	203	3	£0	0	0%	8	£0	0	0%	23	£295	3	13%
City of London	204	1	£0	0	0%	2	£0	0	0%	3	£0	0	0%
Orkney Islands	204	1	£0	0	0%	1	£0	0	0%	2	£90	1	50%
Isles of Scilly	205	0	£0	0	0%	1	£0	0	0%	0	£0	0	0%
Liverpool						190	£9,524	33	17%	811	£5,335	15	2%

*Value rounded to the nearest £.

**Please note that the percentage of successful claims refers to completed claims. There may have been ongoing claims at the time of the Local Authority's response. Rounded to the nearest %

***Data for calendar year 2014 rather than the financial year 2014/15