

England		2013/14				2012/13			
<i>Local Authority</i>	<i>Ranking by number of claims 2013/14</i>	<i>Number of claims</i>	<i>Value of Successful Claims</i>	<i>Number of Successful Claims</i>	<i>Percentage of completed claims that were successful*</i>	<i>Number of claims</i>	<i>Value of Successful Claims</i>	<i>Number of Successful Claims</i>	<i>Percentage of completed claims that were successful*</i>
Surrey	1	3912	£250,289.00	842	21.5%	2289	£468,474.00	385	16.8%
Essex	2	2548	£156,008.37	98	3.8%	2578	£120,896.10	195	7.6%
Kent	3	2321	£42,575.00	224	9.7%	1206	£45,147.00	197	16.3%
Hampshire	4	1899	£211,014.66	716	37.7%	844	£82,786.58	260	30.8%
West Sussex	5	1727	£78,818.40	242	20.3%	1386	£83,731.76	241	18.1%
Herefordshire	6	1575	£111,022.36	387	24.6%	391	£18,548.83	36	9.2%
Hertfordshire	7	1564	£93,211.79	248	15.9%	1553	£201,387.75	373	24.0%
East Sussex	8	1540	£124,567.07	395	25.6%	1289	£131,715.10	504	39.1%
Buckinghamshire	9	1063	£3,745.00	11	1.0%	1110	£13,213.00	44	4.0%
Tfl	10	956	£84,726.00	136	14.2%	464	£125,137.01	145	31.3%
Lincolnshire	11	917	£94,725.30	697	76.0%	1127	£161,199.33	1021	90.6%
Devon	12	899	£108,415.00	359	39.9%	633	£100,344.00	253	40.0%
Oxfordshire	13	884	£67,899.18	266	30.1%	703	£32,223.40	131	18.6%
Staffordshire	14	875	£58,314.21	227	25.9%	1040	£94,866.42	310	29.8%
Liverpool	15	811	£5,335.45	15	1.8%	Information Not Held	Information Not Held	Information Not Held	Information Not Held
Wiltshire	16	780	£124,409.08	433	55.5%	596	£72,137.76	117	19.6%
Cornwall	17	735	£11,275.00	40	5.4%	410	£9,778.00	35	8.5%
Derbyshire	18	614	£66,831.76	271	44.1%	707	£23,657.92	99	14.0%
Gloucestershire	19	576	£21,721.66	80	13.9%	736	£16,938.28	71	9.6%
Northamptonshire	20	536	£31,129.72	110	22.1%	782	£14,758.00	47	6.1%
Lancashire	21	512	£61,950.00	240	48.0%	525	£88,322.00	272	51.9%
Somerset	22	508	£17,193.00	44	8.7%	516	£22,415.00	72	14.0%

Cambridgeshire	23	485	£104,263.66	242	49.9%	175	£55,080.04	37	21.1%
Dorset	24	458	£972.32	3	0.7%	511	£4,853.97	15	2.9%
Plymouth	25	427	£89,419.71	329	77.0%	129	£29,939.63	77	59.7%
Birmingham	26	412	£8,411.88	26	6.3%	196	£379.81	1	0.5%
West Berkshire	27	409	£241.00	1	0.3%	377	£427.40	3	0.8%
North Somerset	28	384	£17,908.05	84	21.9%	438	£29,802.86	140	32.0%
Isle of Wight	29	354	£4,000.00	21	5.9%	176	£5,669.19	25	15.6%
Northumberland	30	353	£81,788.36	235	66.6%	579	£53,417.25	290	50.1%
Worcestershire	31	337	£13,183.00	58	17.2%	417	£19,762.00	73	17.5%
Leeds	32	332	£29,709.45	96	28.9%	785	£99,418.60	294	37.5%
North Yorkshire	33	318	£12,344.00	43	13.5%	571	£32,743.00	104	18.2%
Suffolk	34	302	£14,059.00	51	16.9%	279	£8,554.00	40	14.3%
Norfolk	35	295	£12,641.42	48	16.3%	482	£24,599.15	80	16.6%
Solihull	36	290	£18,147.60	32	11.0%	115	£23,249.59	10	8.7%
Nottinghamshire	37	279	£23,562.00	75	26.9%	284	£28,600.00	75	26.4%
Cumbria	38	272	£16,801.00	41	15.1%	251	£11,136.00	51	20.3%
Warwickshire	39	266	£24,418.00	72	27.1%	340	£40,053.00	106	31.2%
Stoke-on-Trent	40	264	£24,345.00	101	50.2%	236	£22,348.50	78	34.2%
Cheshire East	41	260	£7,799.40	15	5.8%	1199	£133,434.12	308	25.7%
Sheffield	42	255	£21,163.29	93	36.5%	156	£7,430.18	45	28.8%
Central Bedfordshire	43	252	£10,246.25	34	13.5%	263	£14,312.70	48	18.3%
Leicestershire	44	251	£27,582.01	48	19.1%	302	£17,079.77	56	18.5%
Croydon	45	236	£14,201.28	46	19.5%	191	£18,458.17	53	27.7%
Kirklees	46	235	£5,075.03	24	10.2%	300	£20,233.19	50	16.7%
Cheshire West and Chester	47	229	£5,514.00	17	7.4%	322	£22,695.00	40	12.4%
Derby	48	211	£8,136.42	8	6.1%	242	£12,455.20	12	6.9%
Shropshire	49	207	£1,338.07	6	2.9%	292	£12,023.01	24	8.2%

County Durham	50	201	£2,497.00	14	7.0%	415	£7,116.00	21	5.1%
Brent	51	179	£5,281.23	24	16.0%	119	£29,317.42	23	19.5%
Bury	52	177	£35,280.39	119	68.8%	185	£33,806.46	132	72.5%
Milton Keynes	53	174	£7,793.86	330	189.7%	248	£26,136.57	88	35.5%
South Gloucestershire	54	164	£788.00	6	3.7%	261	£13,436.00	21	8.0%
Barnet	55	160	£32,253.34	77	48.1%	169	£27,909.63	69	40.8%
Dudley	56	148	£15,551.92	67	45.3%	154	£21,322.76	79	51.3%
Bradford	57	144	£10,991.65	21	14.6%	150	£34,165.43	13	8.7%
Oldham	58	144	£13,877.90	65	45.1%	272	£41,286.99	156	57.4%
Walsall	59	140	£15,267.00	81	57.9%	200	£37,595.00	116	58.0%
Rotherham	60	138	£3,645.00	7	5.1%	183	£8,786.00	9	4.9%
Bath and North East Somerset	61	133	£1,087.21	53	39.8%	113	£7,820.17	22	19.5%
Lambeth	62	123	£11,105.92	22	17.9%	82	£22,159.90	13	15.9%
Bristol	63	119	£6,111.85	17	14.3%	121	£2,160.85	6	5.0%
Hounslow	64	115	£1,848.36	10	8.7%	30	£3,347.07	8	26.7%
Barnsley	65	113	£6,226.00	23	20.4%	115	£6,451.00	20	17.4%
Thurrock	66	113	£6,532.30	19	16.8%	88	£7,214.38	22	25.0%
Swindon	67	110	£10,657.61	48	43.6%	69	£17,242.46	17	24.6%
Bromley	68	109	£9,263.68	43	39.4%	113	£12,673.32	53	46.9%
Coventry	69	108	£9,333.36	43	39.8%	150	£16,518.02	63	42.0%
Southampton	70	104	£376.30	2	1.9%	62	£0.00	0	0.0%
East Riding of Yorkshire	71	103	£2,341.84	6	5.8%	225	£3,295.96	6	2.7%
Warrington	72	101	£1,016.34	7	6.9%	202	£12,828.58	17	8.4%
Telford and Wrekin	73	100	£13,934.00	45	45.0%	154	£28,900.00	85	55.2%
Bedford	74	93	£7,256.00	10	14.7%	74	£1,932.00	3	4.4%
Bexley	75	90	£6,165.00	5	7.0%	76	£497.95	2	2.7%
Bolton	76	90	£20,522.58	77	85.6%	76	£24,092.90	57	75.0%

Wakefield	77	86	£2,982.00	10	11.6%	194	£10,039.00	27	13.9%
Southend-on-Sea	78	84	£2,443.00	4	4.8%	49	£1,253.00	4	8.2%
North Tyneside	79	83	£4,255.22	14	16.9%	105	£2,327.35	10	9.5%
Wokingham	80	83	£2,185.96	8	9.6%	43	£512.51	2	4.7%
Wandsworth	81	81	£24,498.00	51	63.0%	63	£10,220.00	25	39.7%
Windsor and Maidenhead	82	77	£1,778.00	7	9.1%	83	£542.30	3	3.6%
Brighton and Hove	83	76	£3,383.00	5	6.6%	48	£3,050.00	3	6.3%
Newcastle upon Tyne	84	76	£4,602.73	15	19.7%	104	£4,213.62	16	15.4%
Trafford	85	76	£9,444.15	31	40.8%	176	£12,579.66	42	23.9%
Haringey	86	75	£6,944.49	24	32.0%	49	£6,182.80	13	26.5%
Wirral	87	74	£1,147.00	3	4.1%	97	£4,915.81	9	9.3%
Doncaster	88	72	£11,906.54	23	31.9%	135	£21,644.37	53	39.3%
South Tyneside	89	72	£2,796.00	10	13.9%	163	£4,378.00	20	12.3%
Sunderland	90	70	£1,110.22	6	8.6%	101	£753.50	4	4.0%
Westminster	91	69	£2,892.39	8	11.6%	65	£6,908.14	9	13.8%
Stockport	92	68	£6,620.49	37	54.4%	156	£38,356.43	104	66.7%
Medway	93	66	£3,498.00	4	6.3%	5	£5,201.10	1	20.0%
Sandwell	94	66	£8,724.52	27	40.9%	109	£25,305.94	65	59.6%
Tower Hamlets	95	64	£4,591.00	21	32.8%	87	£13,199.00	32	36.8%
Bournemouth	96	63	£3,861.53	12	19.0%	63	£5,611.91	22	34.9%
Lewisham	97	63	£1,319.00	7	11.1%	103	£12,116.00	25	24.3%
Wolverhampton	98	60	£2,963.00	12	20.0%	71	£5,377.48	21	29.6%
Kingston upon Hull	99	59	£15,076.39	35	59.3%	127	£63,908.40	70	55.1%
Sutton	100	57	£1,498.32	2	3.5%	27	£465.60	2	7.4%
Calderdale	101	54	£3,848.72	4	7.4%	51	£150.00	2	3.9%
Hillingdon	102	53	£2,247.59	12	22.6%	75	£7,314.36	20	26.7%
Peterborough	103	52	£608.69	1	1.9%	22	£0.00	0	0.0%

Torbay	104	49	£2,497.76	9	18.4%	35	£827.28	6	17.1%
Southwark	105	48	£2,541.49	7	14.6%	29	£2,541.49	7	24.1%
Enfield	106	47	£5,290.00	13	27.7%	69	£3,020.00	13	18.8%
Tameside	107	47	£3,956.16	13	27.7%	69	£5,688.45	18	26.1%
Gateshead	108	46	£551.15	5	10.9%	70	£3,814.12	17	24.3%
Nottingham	109	44	£2,075.62	7	15.9%	75	£6,682.79	18	24.0%
North East Lincolnshire	110	42	£4,255.22	1	2.4%	71	£2,327.35	13	18.3%
Wigan	111	42	£1,427.00	7	16.7%	55	£4,094.00	13	23.6%
Richmond upon Thames	112	40	£4,015.96	10	25.0%	27	£3,506.92	9	33.3%
Newham	113	39	£1,654.10	3	7.7%	69	£15,744.09	18	26.1%
Rochdale	114	39	£5,845.03	20	51.3%	114	£15,814.60	74	64.9%
Salford	115	39	£956.00	7	17.9%	60	£3,954.00	12	20.0%
Redcar and Cleveland	116	38	£0.00	0	0.0%	70	£3,359.17	11	15.7%
Blackburn with Darwen	117	37	£5,814.62	11	29.7%	32	£6,313.00	17	53.1%
Merton	118	35	£2,394.00	12	34.3%	25	£1,557.00	5	20.0%
Stockton-on-Tees	119	35	£909.00	6	17.1%	55	£297.00	3	5.5%
Greenwich	120	34	£3,387.00	15	44.1%	39	£8,869.00	18	46.2%
York	121	33	£312.22	2	6.1%	71	£879.99	7	9.9%
Darlington	122	32	£0.00	0	0.0%	84	£0.00	0	0.0%
Kingston upon Thames	123	28	£6,498.21	9	32.1%	20	£810.05	5	25.0%
Leicester	124	26	£4,851.54	11	42.3%	76	£11,569.94	19	25.0%
Poole	125	25	£0.00	0	0.0%	18	£0.00	0	0.0%
Knowsley	126	24	£1,898.00	9	37.5%	49	£3,939.00	15	30.6%
St. Helens	127	22	£383.65	2	9.1%	27	£342.32	3	11.1%
Camden	128	21	£3,139.43	3	14.3%	24	£4,106.38	4	16.7%
Halton	129	21	£740.50	3	14.3%	23	£273.00	2	8.7%
Luton	130	21	£0.00	0	0.0%	29	£233.00	1	3.4%

Middlesbrough	131	20	£85.00	1	5.0%	23	£1,395.61	7	30.4%
Blackpool	132	19	£2,107.02	9	47.4%	20	£2,037.67	6	30.0%
Rutland	133	17	£331.00	2	11.8%	8	£0.00	0	0.0%
Waltham Forest	134	17	£1,608.20	7	46.7%	23	£1,568.47	6	26.1%
Bracknell Forest	135	16	£232.00	1	6.3%	13	£0.00	0	0.0%
Hammersmith and Fulham	136	16	£15,560.52	12	75.0%	24	£9,891.83	9	37.5%
Barking and Dagenham	137	15	£1,609.22	3	20.0%	23	£1,290.24	6	26.1%
Hackney	138	15	£625.00	1	6.7%	32	£22,661.93	7	21.9%
Redbridge	139	15	£145.00	1	6.7%	13	£0.00	0	0.0%
Hartlepool	140	13	£406.00	3	23.1%	43	£4,690.00	16	37.2%
Ealing	141	10	£1,665.00	1	10.0%	11	£1,975.00	2	18.2%
Kensington and Chelsea	142	10	£100.00	1	10.0%	6	£0.00	0	0.0%
Sefton	143	10	£240.00	1	10.0%	16	£2,160.98	5	31.3%
Slough	144	10	£0.00	0	0.0%	13	£3,623.00	4	30.8%
Islington	145	5	£0.00	0	0.0%	4	£0.00	0	0.0%
City of London	146	3	£0.00	0	0.0%	0	£0.00	0	0.0%
Isles of Scilly	147	0	£0.00	0	0.0%	0	£0.00	0	0.0%
Harrow									
Havering									
Manchester									
North Lincolnshire									
Portsmouth									
Reading									

\*Please note that the percentage of all claims that were successful refers to completed claims. While the number of claims column could include some which are still ongoing.