

**Table 1: Alphabetical Local Authorities**

<b>GB</b>		<b>2014/15</b>				<b>2013/14</b>				<b>2012/13</b>			
<b>Local Authority</b>	<b>Rank based on 2014/15 number of claims</b>	<b>Number of claims</b>	<b>Value of Successful Claims*</b>	<b>Successful Claims</b>	<b>% successful claims**</b>	<b>Number of claims</b>	<b>Value of Successful Claims**</b>	<b>Number of Successful Claims</b>	<b>% successful claims**</b>	<b>Number of claims</b>	<b>Value of Successful Claims*</b>	<b>Successful Claims</b>	<b>% successful claims**</b>
Aberdeen City						120	£212	2	2%	115	£1,137	7	6%
Aberdeenshire	58	113	£11,495	26	23%	132	£9,314	27	21%	191	£7,962	38	20%
Angus	109	52	£1,535	10	19%	112	£541	4	4%	190	£1,369	5	3%
Argyll & Bute	131	35	£1,921	7	20%	74	£7,587	19	26%	76	£4,811	21	28%
Barking and Dagenham	183	9	£500	2	22%	15	£1,609	3	20%	23	£1,290	6	26%
Barnet	35	207	£40,333	90	43%	160	£32,253	77	48%	169	£27,910	69	41%
Barnsley	76	86	£5,799	32	37%	113	£6,226	23	20%	115	£6,451	20	17%
Bath and North East Somerset	59	111	£13,525	52	47%	133	£1,087	53	40%	113	£7,820	22	20%
Bedford	113	49	£1,789	5	17%	93	£7,256	10	15%	74	£1,932	3	4%
Bexley	200	0	£0	0		90	£6,165	5	7%	76	£498	2	3%
Birmingham	38	186	£4,217	19	10%	412	£8,412	26	6%	196	£380	1	1%
Blackburn with Darwen	142	29	£744	6	21%	37	£5,815	11	30%	32	£6,313	17	53%
Blackpool	195	3	£1,089	2	67%	19	£2,107	9	47%	20	£2,038	6	30%
Blaenau Gwent	184	8	£0	0	0%	23	£295	3	13%	9	£0	0	0%
Bolton	77	84	£19,063	68	81%	90	£20,523	77	86%	76	£24,093	57	75%

Bournemouth	143	28	£1,550	6	150%	63	£3,862	12	19%	63	£5,612	22	35%
Bracknell Forest	138	32	£0	0	0%	16	£232	1	6%	13	£0	0	0%
Bradford	55	131	£2,665	6	16%	144	£10,992	21	15%	150	£34,165	13	9%
Brent	69	95	£7,968	30	32%	179	£5,281	24	16%	119	£29,317	23	20%
Bridgend						66	£6,331	26	39%	118	£13,013	56	48%
Brighton and Hove	121	40	£2,140	8	30%	76	£3,383	5	7%	48	£3,050	3	6%
Bristol	86	75	£336	1	1%	119	£6,112	17	14%	121	£2,161	6	5%
Bromley	87	72	£770	3	6%	109	£9,264	43	39%	113	£12,673	53	47%
Buckinghamshire	18	461	£3,747	12	5%	1,063	£3,745	11	1%	1,110	£13,213	44	4%
Bury	60	110	£21,466	97	88%	177	£35,280	119	69%	185	£33,806	132	73%
Caerphilly	155	24	£1,633	2	8%	78	£1,714	13	17%	70	£3,030	11	16%
Calderdale	115	48	£4,737	8	38%	54	£3,849	4	7%	51	£150	2	4%
Cambridgeshire	22	324	£24,319	71	22%	485	£104,264	242	50%	175	£55,080	37	21%
Camden	173	15	£956	5	33%	21	£3,139	3	14%	24	£4,106	4	17%
Cardiff	37	188	£7,226	40	21%	248	£12,137	47	19%	241	£12,130	47	20%
Carmarthenshire	138	32	£218	1	3%	39	£90	1	3%	41	£501	6	15%
Central Bedfordshire	70	94	£13,626	12	13%	252	£10,246	34	14%	263	£14,313	48	18%
Ceredigion	181	10	£87	1	14%	9	£140	2	22%	5	£0	0	0%
Cheshire East	48	154	£1,477	2	1%	260	£7,799	15	6%	1,199	£133,434	308	26%
Cheshire West and Chester	41	180	£2,885	25	18%	229	£5,514	17	7%	322	£22,695	40	12%
City of London	196	2	£0	0	0%	3	£0	0	0%	0	£0	0	0%
Clackmannanshire	184	8	£0	0	0%	4	£1,457	1	25%	18	£0	0	0%

Conwy	176	14	£247	2	14%	18	£745	2	11%	15	£531	2	13%
Cornwall	7	782	£12,928	41	7%	735	£11,275	40	5%	410	£9,778	35	9%
County Durham	125	38	£367	2	5%	201	£2,497	14	7%	415	£7,116	21	5%
Coventry	107	53	£7,906	11	21%	108	£9,333	43	40%	150	£16,518	63	42%
Croydon	64	104	£84,453	18	17%	236	£14,201	46	20%	191	£18,458	53	28%
Cumbria	23	311	£19,321	52	26%	272	£16,801	41	15%	251	£11,136	51	20%
Darlington	155	24	£72	1	4%	32	£0	0	0%	84	£0	0	0%
Denbighshire	134	34	£782	4	12%	11	£5,781	11	100%	46	£2,153	6	13%
Derby	95	66	£599	2	10%	211	£8,136	8	6%	242	£12,455	12	7%
Derbyshire	10	595	£80,447	300	50%	614	£66,832	271	44%	707	£23,658	99	14%
Devon	6	927	£141,385	662	71%	899	£108,415	359	40%	633	£100,344	253	40%
Doncaster	104	56	£4,054	12	21%	72	£11,907	23	32%	135	£21,644	53	39%
Dorset	39	185	£73	1	1%	458	£972	3	1%	511	£4,854	15	3%
Dudley	68	97	£12,390	41	42%	148	£15,552	67	45%	154	£21,323	79	51%
Dumfries & Galloway	29	245	£9,542	48	20%	474	£26,850	110	23%	301	£18,258	84	28%
Dundee City	-	Less than 5	£114	Less than 5	-		£2,310	140	Information Not Held		£2,078	86	Information Not Held
Ealing	166	17	£832	5	29%	10	£1,665	1	10%	11	£1,975	2	18%
East Ayrshire	97	64	£2,354	8	13%	69	£2,103	14	20%	137	£6,841	38	28%
East Dunbartonshire	77	84	£1,125	7	8%	74	£1,322	10	14%	116	£2,574	21	18%
East Lothian	118	45	£2,360	10	22%	61	£4,475	18	30%	68	£6,751	21	31%
East Renfrewshire	90	68	£3,173	11	21%	86	£2,229	12	14%	75	£6,603	13	18%

East Riding of Yorkshire	87	72	£865	4	6%	103	£2,342	6	6%	225	£3,296	6	3%
East Sussex	9	600	£23,649	86	15%	1,540	£124,567	395	26%	1,289	£131,715	504	39%
Edinburgh	24	289	£10,384	29	10%	265	£17,341	44	17%	475	£28,132	136	29%
Enfield	151	25	£4,349	6	24%	47	£5,290	13	28%	69	£3,020	13	19%
Essex	3	1,359	£23,386	65	5%	2,548	£156,008	98	4%	2,578	£120,896	195	8%
Falkirk	73	90	£1,544	9	20%	107	£3,149	8	8%	127	£22,663	16	13%
Fife	70	94	£1,136	3	3%	119	£2,881	9	8%	339	£15,566	71	21%
Flintshire	176	14	£771	1	14%	55	£1,347	7	15%	62	£2,153	12	20%
Gateshead	101	59	£1,164	6	13%	46	£551	5	11%	70	£3,814	17	24%
Glasgow City	15	538	£18,402	89	17%	1,234	£66,801	316	26%	1,588	£257,371	1203	76%
Gloucestershire	12	575	£3,070	7	1%	576	£21,722	80	14%	736	£16,938	71	10%
Greenwich	80	82	£1,775	8	14%	34	£3,387	15	44%	39	£8,869	18	46%
Gwynedd	143	28	£1,565	4	20%	8	£368	1	13%	21	£48	1	5%
Hackney	151	25	£0	0	0%	15	£625	1	7%	32	£22,662	7	22%
Halton	184	8	£225	1	13%	21	£741	3	14%	23	£273	2	9%
Hammersmith and Fulham	169	16	£2,389	4	25%	16	£15,561	12	75%	24	£9,892	9	38%
Hampshire	1	1,760	£285,685	843	48%	1,899	£211,015	716	38%	844	£82,787	260	31%
Haringey	140	30	£2,799	7	23%	75	£6,944	24	32%	49	£6,183	13	27%
Harrow	121	40	£4,387	8	20%								
Hartlepool	182	10	£92	1	10%	13	£406	3	23%	43	£4,690	16	37%
Havering	63	106	£84	1	1%								
Herefordshire	30	241	£21,559	57	24%	1,575	£111,022	387	25%	391	£18,549	36	9%

Hertfordshire	5	992	£49,419	133	13%	1,564	£93,212	248	16%	1,553	£201,388	373	24%
Highland	194	4	£0	0	0%	9	£500	1	11%	6	£2,227	1	17%
Hillingdon	151	25	£1,476	7	28%	53	£2,248	12	23%	75	£7,314	20	27%
Hounslow	95	66	£919	2	3%	115	£1,848	10	9%	30	£3,347	8	27%
Inverclyde	107	53	£1,102	10	19%	127	£5,712	38	30%	157	£7,438	43	27%
Isle of Anglesey	134	34	£160	1	3%	73	£3,127	13	18%	75	£6,407	21	28%
Isle of Wight	26	260	£6,700	38	15%	354	£4,000	21	6%	176	£5,669	25	16%
Isles of Scilly	197	1	£0	0	0%	0	£0	0	0%	0	£0	0	0%
Islington	184	8	£3,534	4	50%	5	£0	0	0%	4	£0	0	0%
Kensington and Chelsea	190	7	£0	0	0%	10	£100	1	10%	6	£0	0	0%
Kent	4	1,263	£17,841	102	8%	2,321	£42,575	224	10%	1,206	£45,147	197	16%
Kingston upon Hull	109	52	£6,790	34	65%	59	£15,076	35	59%	127	£63,908	70	55%
Kingston upon Thames	160	22	£1,393	5	23%	28	£6,498	9	32%	20	£810	5	25%
Kirklees	53	135	£8,547	21	16%	235	£5,075	24	10%	300	£20,233	50	17%
Knowsley	184	8	£84	2	25%	24	£1,898	9	38%	49	£3,939	15	31%
Lambeth	106	54	£17,339	13	24%	123	£11,106	22	18%	82	£22,160	13	16%
Lancashire	19	378	£35,958	101	27%	512	£61,950	240	48%	525	£88,322	272	52%
Leeds	52	136	£11,575	44	32%	332	£29,709	96	29%	785	£99,419	294	38%
Leicester	165	19	£1,505	5	26%	26	£4,852	11	42%	76	£11,570	19	25%
Leicestershire	28	252	£12,255	16	6%	251	£27,582	48	19%	302	£17,080	56	19%
Lewisham	134	34	£1,113	6	18%	63	£1,319	7	11%	103	£12,116	25	24%
Lincolnshire	13	568	£42,784	313	55%	917	£94,725	697	76%	1,127	£161,199	1021	91%

Liverpool	36	190	£9,524	33	17%	811	£5,335	15	2%	Information Not Held	Information Not Held	Information Not Held	Information Not Held
Luton	117	46	£1,419	4	25%	21	£0	0	0%	29	£233	1	3%
Manchester	42	170	£12,427	56	33%	281	£15,580	80	29%	212	£8,490	37	18%
Medway	62	107	£4,660	2	2%	66	£3,498	4	6%	5	£5,201	1	20%
Merthyr Tydfil	179	11	£314	2	18%	34	£878	7	21%	16	£1,007	5	31%
Merton	162	20	£3,787	7	35%	35	£2,394	12	34%	25	£1,557	5	20%
Middlesbrough	148	26	£259	1	4%	20	£85	1	5%	23	£1,396	7	30%
Midlothian	131	35	£522	5	28%	61	£4,918	21	34%	73	£7,342	27	37%
Milton Keynes	57	124	£6,232	19	15%	174	£7,794	330	190%	248	£26,137	88	36%
Monmouthshire	143	28	£1,237	3	11%	47	£4,207	7	15%	56	£4,513	11	20%
Moray	128	36	£0	0	0%	14	£0	0	0%	42	£0	0	0%
Na h-Eileanan an Iar (Western Isles)	192	6	£0	0	0%	10	£0	0	0%	19	£60	1	5%
Neath Port Talbot	128	36	£1,983	2	67%	51	£2,191	8	16%	56	£3,334	7	13%
Newcastle upon Tyne	166	17	£2,580	5	29%	76	£4,603	15	20%	104	£4,214	16	15%
Newham	146	27	£0	0	0%	39	£1,654	3	8%	69	£15,744	18	26%
Newport	158	23	£441	5	22%	26	£4,068	6	23%	40	£2,547	12	30%
Norfolk	32	224	£19,237	49	22%	295	£12,641	48	16%	482	£24,599	80	17%
North Ayrshire	119	43	£128	2	5%	63	£318	2	3%	76	£777	2	3%
North East Lincolnshire	148	26	£0	0	0%	42	£4,255	1	2%	71	£2,327	13	18%
North Lanarkshire	56	128	£1,579	57	45%	138	£23,050	71	51%	242	£18,561	81	34%
North Lincolnshire	100	61	£1,225	7	11%								

North Somerset	31	236	£11,595	55	23%	384	£17,908	84	22%	438	£29,803	140	32%
North Tyneside	131	35	£0	0	0%	83	£4,255	14	17%	105	£2,327	10	10%
North Yorkshire	27	253	£5,713	22	9%	318	£12,344	43	14%	571	£32,743	104	18%
Northamptonshire	20	361	£15,493	50	14%	536	£31,130	110	22%	782	£14,758	47	6%
Northumberland	40	181	£24,049	95	52%	353	£81,788	235	67%	579	£53,417	290	50%
Nottingham	116	47	£290	2	4%	44	£2,076	7	16%	75	£6,683	18	24%
Nottinghamshire	33	208	£13,111	50	24%	279	£23,562	75	27%	284	£28,600	75	26%
Oldham	82	77	£6,168	26	34%	144	£13,878	65	45%	272	£41,287	156	57%
Orkney Islands	197	1	£0	0	0%	2	£90	1	50%	1	£244	1	100%
Oxfordshire	13	568	£28,237	115	20%	884	£67,899	266	30%	703	£32,223	131	19%
Pembrokeshire	166	17	£1,620	6	35%	18	£1,027	4	22%	83	£18,501	45	54%
Perth and Kinross	65	102	Less than £1,000	Less than 5	-	154	£796	5	4%	158	£4,603	16	10%
Peterborough	169	16	£0	0	0%	52	£609	1	2%	22	£0	0	0%
Plymouth	16	518	£123,603	447	86%	427	£89,420	329	77%	129	£29,940	77	60%
Poole	161	21	£544	4	19%	25	£0	0	0%	18	£0	0	0%
Portsmouth													
Powys	93	67	£1,938	8	15%	62	£529	3	5%	86	£1,853	10	12%
Reading	192	6	£0	0	0%								
Redbridge	169	16	£734	1	6%	15	£145	1	7%	13	£0	0	0%
Redcar and Cleveland	173	15	£72	1	7%	38	£0	0	0%	70	£3,359	11	16%
Renfrewshire	50	142	£4,084	28	43%	292	£18,988	111	42%	301	£32,974	148	49%
Richmond upon Thames	146	27	£1,632	10	37%	40	£4,016	10	25%	27	£3,507	9	33%

Rochdale	102	58	£7,257	30	52%	39	£5,845	20	51%	114	£15,815	74	65%
Rhondda	119	43	£514	3	7%	70	£2,463	10	14%	70	£1,742	12	17%
Rotherham	43	163	£925	3	2%	138	£3,645	7	5%	183	£8,786	9	5%
Rutland	176	14	£220	2	14%	17	£331	2	12%	8	£0	0	0%
Salford	128	36	£3,409	7	19%	39	£956	7	18%	60	£3,954	12	20%
Sandwell	112	50	£1,613	10	20%	66	£8,725	27	41%	109	£25,306	65	60%
Scottish Borders	54	133	£1,135	5	4%	150	£1,528	9	6%	297	£10,749	52	18%
Sefton	179	11	£201	1	9%	10	£240	1	10%	16	£2,161	5	31%
Sheffield	33	208	£23,478	76	37%	255	£21,163	93	37%	156	£7,430	45	29%
Shetland Islands	197	1	£0	0	0%	20	£1,684	6	30%	14	£2,178	8	57%
Shropshire	51	141	£353	2	1%	207	£1,338	6	3%	292	£12,023	24	8%
Slough	190	7	£110	1	14%	10	£0	0	0%	13	£3,623	4	31%
Solihull	46	161	£7,373	13	8%	290	£18,148	32	11%	115	£23,250	10	9%
Somerset	21	359	£3,965	13	4%	508	£17,193	44	9%	516	£22,415	72	14%
South Ayrshire	44	162	£13,778	116	72%	167	£10,105	64	38%	171	£13,342	58	34%
South Gloucestershire	66	99	£1,404	9	9%	164	£788	6	4%	261	£13,436	21	8%
South Lanarkshire	47	158	£8,740	31	20%	206	£4,031	29	14%	260	£17,781	62	24%
South Tyneside	90	68	£3,614	12	18%	72	£2,796	10	14%	163	£4,378	20	12%
Southampton	75	87	£0	0	0%	104	£376	2	2%	62	£0	0	0%
Southend-on-Sea	121	40	£740	2	5%	84	£2,443	4	5%	49	£1,253	4	8%
Southwark	184	8	£400	3	38%	48	£2,541	7	15%	29	£2,541	7	24%
St. Helens	173	15	£3,617	3	43%	22	£384	2	9%	27	£342	3	11%
Staffordshire	8	641	£17,616	66	29%	875	£58,314	227	26%	1,040	£94,866	310	30%



Stirling	90	68	£1,155	3	13%	72	£2,614	9	15%	94	£2,966	17	18%
Stockport	98	63	£6,094	31	49%	68	£6,620	37	54%	156	£38,356	104	67%
Stockton-on-Tees	162	20	£323	2	10%	35	£909	6	17%	55	£297	3	6%
Stoke-on-Trent	77	84	£8,776	25	58%	264	£24,345	101	50%	236	£22,349	78	34%
Suffolk	25	278	£7,591	27	12%	302	£14,059	51	17%	279	£8,554	40	14%
Sunderland	89	69	£1,175	4	6%	70	£1,110	6	9%	101	£754	4	4%
Surrey	2	1,395	£131,241	299	28%	3,912	£250,289	842	22%	2,289	£468,474	385	17%
Sutton	151	25	£0	0	0%	57	£1,498	2	4%	27	£466	2	7%
Swansea	81	79	£824	7	9%	193	£2,907	19	10%	171	£2,267	10	6%
Swindon	105	55	£1,844	19	35%	110	£10,658	48	44%	69	£17,242	17	25%
Tameside	102	58	£3,563	11	19%	47	£3,956	13	28%	69	£5,688	18	26%
Telford and Wrekin	134	34	£1,545	9	26%	100	£13,934	45	45%	154	£28,900	85	55%
TfL	43	164	£21,291	54	33%	456	£84,726	136	30%	464	£125,137	145	31%
The Vale of Glamorgan	61	108	£5,752	24	22%	190	£14,102	47	25%	265	£36,499	74	28%
Thurrock	181	10	£152	5	50%	113	£6,532	19	17%	88	£7,214	22	25%
Torbay	162	20	£2,400	5	25%	49	£2,498	9	18%	35	£827	6	17%
Torfaen	169	16	£370	2	25%	60	£2,903	15	25%	55	£4,166	21	38%
Tower Hamlets	148	26	£3,999	8	31%	64	£4,591	21	33%	87	£13,199	32	37%
Trafford	72	91	£4,628	24	26%	76	£9,444	31	41%	176	£12,580	42	24%
Wakefield	82	77	£3,132	11	14%	86	£2,982	10	12%	194	£10,039	27	14%
Walsall	84	76	£10,000	31	47%	140	£15,267	81	58%	200	£37,595	116	58%
Waltham Forest	158	23	£115	1	33%	17	£1,608	7	47%	23	£1,568	6	26%

Wandsworth	125	38	£7,289	24	63%	81	£24,498	51	63%	63	£10,220	25	40%
Warrington	84	76	£788	3	4%	101	£1,016	7	7%	202	£12,829	17	8%
Warwickshire	49	143	£8,041	30	21%	266	£24,418	72	27%	340	£40,053	106	31%
West Berkshire	73	90	£2,098	7	8%	409	£241	1	0%	377	£427	3	1%
West Dunbartonshire						32	£95	1	3%	27	£0	0	0%
West Lothian	111	51	£948	6	12%	60	£5,159	13	22%	92	£7,033	22	24%
West Sussex	17	482	£19,779	80	17%	1,727	£78,818	242	20%	1,386	£83,732	241	18%
Westminster	121	40	£8,915	9	23%	69	£2,892	8	12%	65	£6,908	9	14%
Wigan	140	30	£1,811	9	30%	42	£1,427	7	17%	55	£4,094	13	24%
Wiltshire	11	585	£98,025	394	67%	780	£124,409	433	56%	596	£72,138	117	20%
Windsor and Maidenhead	127	37	£740	4	11%	77	£1,778	7	9%	83	£542	3	4%
Wirral	113	49	£321	1	2%	74	£1,147	3	4%	97	£4,916	9	9%
Wokingham***	67	98	£5,023	10	10%	83	£2,186	8	10%	43	£513	2	5%
Wolverhampton	93	67	£2,275	10	15%	60	£2,963	12	20%	71	£5,377	21	30%
Worcestershire	44	162	£13,982	32	20%	337	£13,183	58	17%	417	£19,762	73	18%
Wrexham	98	63	£2,906	16	50%	92	£5,610	14	21%	65	£24,504	32	50%
York	155	24	£0	0	0%	33	£312	2	6%	71	£880	7	10%

\* Value rounded to the nearest £.

\*\*Please note that the percentage of successful claims refers to completed claims. There may have been ongoing claims at the time of the Local Authority's response. Rounded to the nearest %.

\*\*\*Data for calendar year 2014 rather than the financial year 2014/15

**Table 2: Local Authorities by 2014/15 number of claims ranking**

<b>GB</b>		<b>2014/15</b>				<b>2013/14</b>				<b>2012/13</b>			
<i>Local Authority</i>	<i>Rank based on 2014/15 number of claims</i>	<i>Number of claims</i>	<i>Value of Successful Claims*</i>	<i>Successful Claims</i>	<i>% successful claims**</i>	<i>Number of claims</i>	<i>Value of Successful Claims*</i>	<i>Number of Successful Claims</i>	<i>% successful claims**</i>	<i>Number of claims</i>	<i>Value of Successful Claims*</i>	<i>Successful Claims</i>	<i>% successful claims**</i>
Hampshire	1	1760	£285,685	843	48%	1899	£211,015	716	38%	844	£82,787	260	31%
Surrey	2	1395	£131,241	299	28%	3912	£250,289	842	22%	2289	£468,474	385	17%
Essex	3	1359	£23,386	65	5%	2548	£156,008	98	4%	2578	£120,896	195	8%
Kent	4	1263	£17,841	102	8%	2321	£42,575	224	10%	1206	£45,147	197	16%
Hertfordshire	5	992	£49,419	133	13%	1564	£93,212	248	16%	1553	£201,388	373	24%
Devon	6	927	£141,385	662	71%	899	£108,415	359	40%	633	£100,344	253	40%
Cornwall	7	782	£12,928	41	7%	735	£11,275	40	5%	410	£9,778	35	9%
Staffordshire	8	641	£17,616	66	29%	875	£58,314	227	26%	1040	£94,866	310	30%
East Sussex	9	600	£23,649	86	15%	1540	£124,567	395	26%	1289	£131,715	504	39%
Derbyshire	10	595	£80,447	300	50%	614	£66,832	271	44%	707	£23,658	99	14%
Wiltshire	11	585	£98,025	394	67%	780	£124,409	433	56%	596	£72,138	117	20%
Gloucestershire	12	575	£3,070	7	1%	576	£21,722	80	14%	736	£16,938	71	10%
Lincolnshire	13	568	£42,784	313	55%	917	£94,725	697	76%	1127	£161,199	1021	91%
Oxfordshire	13	568	£28,237	115	20%	884	£67,899	266	30%	703	£32,223	131	19%
Glasgow City	15	538	£18,402	89	17%	1234	£66,801	316	26%	1588	£257,371	1203	76%

Plymouth	16	518	£123,603	447	86%	427	£89,420	329	77%	129	£29,940	77	60%
West Sussex	17	482	£19,779	80	17%	1727	£78,818	242	20%	1386	£83,732	241	18%
Buckinghamshire	18	461	£3,747	12	5%	1063	£3,745	11	1%	1110	£13,213	44	4%
Lancashire	19	378	£35,958	101	27%	512	£61,950	240	48%	525	£88,322	272	52%
Northamptonshire	20	361	£15,493	50	14%	536	£31,130	110	22%	782	£14,758	47	6%
Somerset	21	359	£3,965	13	4%	508	£17,193	44	9%	516	£22,415	72	14%
Cambridgeshire	22	324	£24,319	71	22%	485	£104,264	242	50%	175	£55,080	37	21%
Cumbria	23	311	£19,321	52	26%	272	£16,801	41	15%	251	£11,136	51	20%
Edinburgh	24	289	£10,384	29	10%	265	£17,341	44	17%	475	£28,132	136	29%
Suffolk	25	278	£7,591	27	12%	302	£14,059	51	17%	279	£8,554	40	14%
Isle of Wight	26	260	£6,700	38	15%	354	£4,000	21	6%	176	£5,669	25	16%
North Yorkshire	27	253	£5,713	22	9%	318	£12,344	43	14%	571	£32,743	104	18%
Leicestershire	28	252	£12,255	16	6%	251	£27,582	48	19%	302	£17,080	56	19%
Dumfries & Galloway	29	245	£9,542	48	20%	474	£26,850	110	23%	301	£18,258	84	28%
Herefordshire	30	241	£21,559	57	24%	1575	£111,022	387	25%	391	£18,549	36	9%
North Somerset	31	236	£11,595	55	23%	384	£17,908	84	22%	438	£29,803	140	32%
Norfolk	32	224	£19,237	49	22%	295	£12,641	48	16%	482	£24,599	80	17%
Nottinghamshire	33	208	£13,111	50	24%	279	£23,562	75	27%	284	£28,600	75	26%
Sheffield	33	208	£23,478	76	37%	255	£21,163	93	37%	156	£7,430	45	29%
Barnet	35	207	£40,333	90	43%	160	£32,253	77	48%	169	£27,910	69	41%
Liverpool	36	190	£9,524	33	17%	811	£5,335	15	2%	Information Not Held	Information Not Held	Information Not Held	Information Not Held

Cardiff	37	188	£7,226	40	21%	248	£12,137	47	19%	241	£12,130	47	20%
Birmingham	38	186	£4,217	19	10%	412	£8,412	26	6%	196	£380	1	1%
Dorset	39	185	£73	1	1%	458	£972	3	1%	511	£4,854	15	3%
Northumberland	40	181	£24,049	95	52%	353	£81,788	235	67%	579	£53,417	290	50%
Cheshire West and Chester	41	180	£2,885	25	18%	229	£5,514	17	7%	322	£22,695	40	12%
Manchester	42	170	£12,427	56	33%	281	£15,580	80	29%	212	£8,490	37	18%
TfL	43	164	£21,291	54	33%	456	£84,726	136	30%	464	£125,137	145	31%
Rotherham	44	163	£925	3	2%	138	£3,645	7	5%	183	£8,786	9	5%
South Ayrshire	45	162	£13,778	116	72%	167	£10,105	64	38%	171	£13,342	58	34%
Worcestershire	45	162	£13,982	32	20%	337	£13,183	58	17%	417	£19,762	73	18%
Solihull	47	161	£7,373	13	8%	290	£18,148	32	11%	115	£23,250	10	9%
South Lanarkshire	48	158	£8,740	31	20%	206	£4,031	29	14%	260	£17,781	62	24%
Cheshire East	49	154	£1,477	2	1%	260	£7,799	15	6%	1199	£133,434	308	26%
Warwickshire	50	143	£8,041	30	21%	266	£24,418	72	27%	340	£40,053	106	31%
Renfrewshire	51	142	£4,084	28	43%	292	£18,988	111	42%	301	£32,974	148	49%
Shropshire	52	141	£353	2	1%	207	£1,338	6	3%	292	£12,023	24	8%
Leeds	53	136	£11,575	44	32%	332	£29,709	96	29%	785	£99,419	294	38%
Kirklees	54	135	£8,547	21	16%	235	£5,075	24	10%	300	£20,233	50	17%
Scottish Borders	55	133	£1,135	5	4%	150	£1,528	9	6%	297	£10,749	52	18%
Bradford	56	131	£2,665	6	16%	144	£10,992	21	15%	150	£34,165	13	9%
North Lanarkshire	57	128	£1,579	57	45%	138	£23,050	71	51%	242	£18,561	81	34%
Milton Keynes	58	124	£6,232	19	15%	174	£7,794	330	190%	248	£26,137	88	36%
Aberdeenshire	59	113	£11,495	26	23%	132	£9,314	27	21%	191	£7,962	38	20%

Bath and North East Somerset	60	111	£13,525	52	47%	133	£1,087	53	40%	113	£7,820	22	20%
Bury	61	110	£21,466	97	88%	177	£35,280	119	69%	185	£33,806	132	73%
The Vale of Glamorgan	62	108	£5,752	24	22%	190	£14,102	47	25%	265	£36,499	74	28%
Medway	63	107	£4,660	2	2%	66	£3,498	4	6%	5	£5,201	1	20%
Havering	64	106	£84	1	1%								
Croydon	65	104	£84,453	18	17%	236	£14,201	46	20%	191	£18,458	53	28%
Perth and Kinross	66	102	£1,000	Less than 5	-	154	£796	5	4%	158	£4,603	16	10%
South Gloucestershire	67	99	£1,404	9	9%	164	£788	6	4%	261	£13,436	21	8%
Wokingham***	68	98	£5,023	10	10%	83	£2,186	8	10%	43	£513	2	5%
Dudley	69	97	£12,390	41	42%	148	£15,552	67	45%	154	£21,323	79	51%
Brent	70	95	£7,968	30	32%	179	£5,281	24	16%	119	£29,317	23	20%
Central Bedfordshire	71	94	£13,626	12	13%	252	£10,246	34	14%	263	£14,313	48	18%
Fife	71	94	£1,136	3	3%	119	£2,881	9	8%	339	£15,566	71	21%
Trafford	73	91	£4,628	24	26%	76	£9,444	31	41%	176	£12,580	42	24%
Falkirk	74	90	£1,544	9	20%	107	£3,149	8	8%	127	£22,663	16	13%
West Berkshire	74	90	£2,098	7	8%	409	£241	1	0%	377	£427	3	1%
Southampton	76	87	£0	0	0%	104	£376	2	2%	62	£0	0	0%
Barnsley	77	86	£5,799	32	37%	113	£6,226	23	20%	115	£6,451	20	17%
Bolton	78	84	£19,063	68	81%	90	£20,523	77	86%	76	£24,093	57	75%
East Dunbartonshire	78	84	£1,125	7	8%	74	£1,322	10	14%	116	£2,574	21	18%
Stoke-on-Trent	78	84	£8,776	25	58%	264	£24,345	101	50%	236	£22,349	78	34%

Greenwich	81	82	£1,775	8	14%	34	£3,387	15	44%	39	£8,869	18	46%
Swansea	82	79	£824	7	9%	193	£2,907	19	10%	171	£2,267	10	6%
Oldham	83	77	£6,168	26	34%	144	£13,878	65	45%	272	£41,287	156	57%
Wakefield	83	77	£3,132	11	14%	86	£2,982	10	12%	194	£10,039	27	14%
Walsall	85	76	£10,000	31	47%	140	£15,267	81	58%	200	£37,595	116	58%
Warrington	85	76	£788	3	4%	101	£1,016	7	7%	202	£12,829	17	8%
Bristol	87	75	£336	1	1%	119	£6,112	17	14%	121	£2,161	6	5%
Bromley	88	72	£770	3	6%	109	£9,264	43	39%	113	£12,673	53	47%
East Riding of Yorkshire	88	72	£865	4	6%	103	£2,342	6	6%	225	£3,296	6	3%
Sunderland	90	69	£1,175	4	6%	70	£1,110	6	9%	101	£754	4	4%
East Renfrewshire	91	68	£3,173	11	21%	86	£2,229	12	14%	75	£6,603	13	18%
South Tyneside	91	68	£3,614	12	18%	72	£2,796	10	14%	163	£4,378	20	12%
Stirling	91	68	£1,155	3	13%	72	£2,614	9	15%	94	£2,966	17	18%
Powys	94	67	£1,938	8	15%	62	£529	3	5%	86	£1,853	10	12%
Wolverhampton	94	67	£2,275	10	15%	60	£2,963	12	20%	71	£5,377	21	30%
Derby	96	66	£599	2	10%	211	£8,136	8	6%	242	£12,455	12	7%
Hounslow	96	66	£919	2	3%	115	£1,848	10	9%	30	£3,347	8	27%
East Ayrshire	98	64	£2,354	8	13%	69	£2,103	14	20%	137	£6,841	38	28%
Stockport	99	63	£6,094	31	49%	68	£6,620	37	54%	156	£38,356	104	67%
Wrexham	99	63	£2,906	16	50%	92	£5,610	14	21%	65	£24,504	32	50%
North Lincolnshire	101	61	£1,225	7	11%								
Gateshead	102	59	£1,164	6	13%	46	£551	5	11%	70	£3,814	17	24%
Rochdale	103	58	£7,257	30	52%	39	£5,845	20	51%	114	£15,815	74	65%

Tameside	103	58	£3,563	11	19%	47	£3,956	13	28%	69	£5,688	18	26%
Doncaster	105	56	£4,054	12	21%	72	£11,907	23	32%	135	£21,644	53	39%
Swindon	106	55	£1,844	19	35%	110	£10,658	48	44%	69	£17,242	17	25%
Lambeth	107	54	£17,339	13	24%	123	£11,106	22	18%	82	£22,160	13	16%
Coventry	108	53	£7,906	11	21%	108	£9,333	43	40%	150	£16,518	63	42%
Inverclyde	108	53	£1,102	10	19%	127	£5,712	38	30%	157	£7,438	43	27%
Angus	110	52	£1,535	10	19%	112	£541	4	4%	190	£1,369	5	3%
Kingston upon Hull	110	52	£6,790	34	65%	59	£15,076	35	59%	127	£63,908	70	55%
West Lothian	112	51	£948	6	12%	60	£5,159	13	22%	92	£7,033	22	24%
Sandwell	113	50	£1,613	10	20%	66	£8,725	27	41%	109	£25,306	65	60%
Bedford	114	49	£1,789	5	17%	93	£7,256	10	15%	74	£1,932	3	4%
Wirral	114	49	£321	1	2%	74	£1,147	3	4%	97	£4,916	9	9%
Calderdale	116	48	£4,737	8	38%	54	£3,849	4	7%	51	£150	2	4%
Nottingham	117	47	£290	2	4%	44	£2,076	7	16%	75	£6,683	18	24%
Luton	118	46	£1,419	4	25%	21	£0	0	0%	29	£233	1	3%
East Lothian	119	45	£2,360	10	22%	61	£4,475	18	30%	68	£6,751	21	31%
North Ayrshire	120	43	£128	2	5%	63	£318	2	3%	76	£777	2	3%
Rhondda	120	43	£514	3	7%	70	£2,463	10	14%	70	£1,742	12	17%
Brighton and Hove	122	40	£2,140	8	30%	76	£3,383	5	7%	48	£3,050	3	6%
Harrow	122	40	£4,387	8	20%								
Southend-on-Sea	122	40	£740	2	5%	84	£2,443	4	5%	49	£1,253	4	8%
Westminster	122	40	£8,915	9	23%	69	£2,892	8	12%	65	£6,908	9	14%



County Durham	126	38	£367	2	5%	201	£2,497	14	7%	415	£7,116	21	5%
Wandsworth	126	38	£7,289	24	63%	81	£24,498	51	63%	63	£10,220	25	40%
Windsor and Maidenhead	128	37	£740	4	11%	77	£1,778	7	9%	83	£542	3	4%
Moray	129	36	£0	0	0%	14	£0	0	0%	42	£0	0	0%
Neath Port Talbot	129	36	£1,983	2	67%	51	£2,191	8	16%	56	£3,334	7	13%
Salford	129	36	£3,409	7	19%	39	£956	7	18%	60	£3,954	12	20%
Argyll & Bute	132	35	£1,921	7	20%	74	£7,587	19	26%	76	£4,811	21	28%
Midlothian	132	35	£522	5	28%	61	£4,918	21	34%	73	£7,342	27	37%
North Tyneside	132	35	£0	0	0%	83	£4,255	14	17%	105	£2,327	10	10%
Denbighshire	135	34	£782	4	12%	11	£5,781	11	100%	46	£2,153	6	13%
Isle of Anglesey	135	34	£160	1	3%	73	£3,127	13	18%	75	£6,407	21	28%
Lewisham	135	34	£1,113	6	18%	63	£1,319	7	11%	103	£12,116	25	24%
Telford and Wrekin	135	34	£1,545	9	26%	100	£13,934	45	45%	154	£28,900	85	55%
Bracknell Forest	139	32	£0	0	0%	16	£232	1	6%	13	£0	0	0%
Carmarthenshire	139	32	£218	1	3%	39	£90	1	3%	41	£501	6	15%
Haringey	141	30	£2,799	7	23%	75	£6,944	24	32%	49	£6,183	13	27%
Wigan	141	30	£1,811	9	30%	42	£1,427	7	17%	55	£4,094	13	24%
Blackburn with Darwen	143	29	£744	6	21%	37	£5,815	11	30%	32	£6,313	17	53%
Bournemouth	144	28	£1,550	6	150%	63	£3,862	12	19%	63	£5,612	22	35%
Gwynedd	144	28	£1,565	4	20%	8	£368	1	13%	21	£48	1	5%
Monmouthshire	144	28	£1,237	3	11%	47	£4,207	7	15%	56	£4,513	11	20%
Newham	147	27	£0	0	0%	39	£1,654	3	8%	69	£15,744	18	26%

Richmond upon Thames	147	27	£1,632	10	37%	40	£4,016	10	25%	27	£3,507	9	33%
Middlesbrough	149	26	£259	1	4%	20	£85	1	5%	23	£1,396	7	30%
North East Lincolnshire	149	26	£0	0	0%	42	£4,255	1	2%	71	£2,327	13	18%
Tower Hamlets	149	26	£3,999	8	31%	64	£4,591	21	33%	87	£13,199	32	37%
Enfield	152	25	£4,349	6	24%	47	£5,290	13	28%	69	£3,020	13	19%
Hackney	152	25	£0	0	0%	15	£625	1	7%	32	£22,662	7	22%
Hillingdon	152	25	£1,476	7	28%	53	£2,248	12	23%	75	£7,314	20	27%
Sutton	152	25	£0	0	0%	57	£1,498	2	4%	27	£466	2	7%
Caerphilly	156	24	£1,633	2	8%	78	£1,714	13	17%	70	£3,030	11	16%
Darlington	156	24	£72	1	4%	32	£0	0	0%	84	£0	0	0%
York	156	24	£0	0	0%	33	£312	2	6%	71	£880	7	10%
Newport	159	23	£441	5	22%	26	£4,068	6	23%	40	£2,547	12	30%
Waltham Forest	159	23	£115	1	33%	17	£1,608	7	47%	23	£1,568	6	26%
Kingston upon Thames	161	22	£1,393	5	23%	28	£6,498	9	32%	20	£810	5	25%
Poole	162	21	£544	4	19%	25	£0	0	0%	18	£0	0	0%
Merton	163	20	£3,787	7	35%	35	£2,394	12	34%	25	£1,557	5	20%
Stockton-on-Tees	163	20	£323	2	10%	35	£909	6	17%	55	£297	3	6%
Torbay	163	20	£2,400	5	25%	49	£2,498	9	18%	35	£827	6	17%
Leicester	166	19	£1,505	5	26%	26	£4,852	11	42%	76	£11,570	19	25%
Ealing	167	17	£832	5	29%	10	£1,665	1	10%	11	£1,975	2	18%
Newcastle upon Tyne	167	17	£2,580	5	29%	76	£4,603	15	20%	104	£4,214	16	15%

Pembrokeshire	167	17	£1,620	6	35%	18	£1,027	4	22%	83	£18,501	45	54%
Hammersmith and Fulham	170	16	£2,389	4	25%	16	£15,561	12	75%	24	£9,892	9	38%
Peterborough	170	16	£0	0	0%	52	£609	1	2%	22	£0	0	0%
Redbridge	170	16	£734	1	6%	15	£145	1	7%	13	£0	0	0%
Torfaen	170	16	£370	2	25%	60	£2,903	15	25%	55	£4,166	21	38%
Camden	174	15	£956	5	33%	21	£3,139	3	14%	24	£4,106	4	17%
Redcar and Cleveland	174	15	£72	1	7%	38	£0	0	0%	70	£3,359	11	16%
St. Helens	174	15	£3,617	3	43%	22	£384	2	9%	27	£342	3	11%
Conwy	177	14	£247	2	14%	18	£745	2	11%	15	£531	2	13%
Flintshire	177	14	£771	1	14%	55	£1,347	7	15%	62	£2,153	12	20%
Rutland	177	14	£220	2	14%	17	£331	2	12%	8	£0	0	0%
Merthyr Tydfil	180	11	£314	2	18%	34	£878	7	21%	16	£1,007	5	31%
Sefton	180	11	£201	1	9%	10	£240	1	10%	16	£2,161	5	31%
Hartlepool	182	10	£92	1	10%	13	£406	3	23%	43	£4,690	16	37%
Ceredigion	182	10	£87	1	14%	9	£140	2	22%	5	£0	0	0%
Thurrock	182	10	£152	5	50%	113	£6,532	19	17%	88	£7,214	22	25%
Barking and Dagenham	185	9	£500	2	22%	15	£1,609	3	20%	23	£1,290	6	26%
Blaenau Gwent	186	8	£0	0	0%	23	£295	3	13%	9	£0	0	0%
Clackmannanshire	186	8	£0	0	0%	4	£1,457	1	25%	18	£0	0	0%
Halton	186	8	£225	1	13%	21	£741	3	14%	23	£273	2	9%
Islington	186	8	£3,534	4	50%	5	£0	0	0%	4	£0	0	0%
Knowsley	186	8	£84	2	25%	24	£1,898	9	38%	49	£3,939	15	31%

Southwark	186	8	£400	3	38%	48	£2,541	7	15%	29	£2,541	7	24%
Kensington and Chelsea	192	7	£0	0	0%	10	£100	1	10%	6	£0	0	0%
Slough	192	7	£110	1	14%	10	£0	0	0%	13	£3,623	4	31%
Na h-Eileanan an Iar (Western Isles)	194	6	£0	0	0%	10	£0	0	0%	19	£60	1	5%
Reading	194	6	£0	0	0%								
Highland	196	4	£0	0	0%	9	£500	1	11%	6	£2,227	1	17%
Blackpool	197	3	£1,089	2	67%	19	£2,107	9	47%	20	£2,038	6	30%
City of London	198	2	£0	0	0%	3	£0	0	0%	0	£0	0	0%
Isles of Scilly	199	1	£0	0	0%	0	£0	0	0%	0	£0	0	0%
Orkney Islands	199	1	£0	0	0%	2	£90	1	50%	1	£244	1	100%
Shetland Islands	199	1	£0	0	0%	20	£1,684	6	30%	14	£2,178	8	57%
Bexley	202	0	£0	0		90	£6,165	5	7%	76	£498	2	3%
Dundee City	-	Less than 5	£114	Less than 5	-		£2,310	140	Information Not Held		£2,078	86	Information Not Held
Aberdeen City						120	£212	2	2%	115	£1,137	7	6%
Bridgend						66	£6,331	26	39%	118	£13,013	56	48%
Portsmouth													
West Dunbartonshire						32	£95	1	3%	27	£0	0	0%

\*Value rounded to the nearest £.

\*\*Please note that the percentage of successful claims refers to completed claims. There may have been ongoing claims at the time of the Local Authority's response. Rounded to the nearest %.

\*\*\*Data for calendar year 2014 rather than the financial year 2014/15

