

England	Rank based on 2015/16 number of claims	2015/16				2014/15				2013/14			
		Number of claims	Value of Successful Claims*	Number of Successful Claims	Percentage of completed claims that were successful**	Number of claims	Value of Successful Claims*	Number of Successful Claims	Percentage of completed claims that were successful**	Number of claims	Value of Successful Claims*	Number of Successful Claims	Percentage of completed claims that were successful**
Hampshire	1	1,952	£103,480	306	32%	1,760	£285,685	843	48%	1,899	£211,015	716	38%
Surrey	2	1,412	£143,060	262	27%	1,395	£131,241	299	28%	3,912	£250,289	842	22%
Hertfordshire	3	1,369	£88,459	184	14%	992	£49,419	133	13%	1,564	£93,212	248	16%
Kent	4	1,120	£30,948	112	10%	1,263	£17,841	102	8%	2,321	£42,575	224	10%
Lancashire	5	930	£38,629	96	17%	378	£35,958	101	27%	512	£61,950	240	48%
Essex	6	818	£24,516	81	12%	1,359	£23,386	65	5%	2,548	£156,008	98	4%
Staffordshire	7	817	£34,628	129	50%	641	£17,616	66	29%	875	£58,314	227	26%
Lincolnshire	8	696	£87,132	426	95%	568	£42,784	313	55%	917	£94,725	697	76%
Derbyshire	9	624	£75,517	320	56%	595	£80,447	300	50%	614	£66,832	271	44%
Gloucestershire	10	572	£7,775	33	6%	575	£3,070	7	1%	576	£21,722	80	14%
West Sussex	11	557	£37,611	119	53%	482	£19,779	80	17%	1,727	£78,818	242	20%
Oxfordshire	12	536	£19,311	70	23%	568	£28,237	115	20%	884	£67,899	266	30%
East Sussex	13	473	£14,713	53	11%	600	£23,649	86	15%	1,540	£124,567	395	26%
Cornwall	14	427	£16,656	61	14%	782	£12,928	41	7%	735	£11,275	40	5%
Buckinghamshire	15	409	£8,661	30	12%	461	£3,747	12	5%	1,063	£3,745	11	1%
Wiltshire	16	400	£55,310	222	66%	585	£98,025	394	67%	780	£124,409	433	56%
Devon	17	398	£18,353	91	35%	927	£141,385	662	71%	899	£108,415	359	40%
Northamptonshire	18	395	£7,150	33	9%	361	£15,493	50	14%	536	£31,130	110	22%
Cumbria	19	388	£9,245	32	29%	311	£19,321	52	26%	272	£16,801	41	15%
Northumberland	20	383	£41,003	149	70%	181	£24,049	95	52%	353	£81,788	235	67%
Suffolk	21	380	£21,683	72	23%	278	£7,591	27	12%	302	£14,059	51	17%
Norfolk	22	327	£28,728	74	26%	224	£19,237	49	22%	295	£12,641	48	16%
North Yorkshire	23	288	£10,138	37	24%	253	£5,713	22	9%	318	£12,344	43	14%
Bury	24	286	£49,187	206	79%	110	£21,466	97	88%	177	£35,280	119	69%
Cambridgeshire	25	262	£13,027	35	15%	324	£24,319	71	22%	485	£104,264	242	50%
Cheshire East	26	250	£3,209	9	6%	154	£1,477	2	1%	260	£7,799	15	6%
Isle of Wight	27	249	£12,400	22	10%	260	£6,700	38	15%	354	£4,000	21	6%
Sheffield	28	239	£22,474	87	36%	208	£23,478	76	37%	255	£21,163	93	37%
Kirklees	29	235	£10,487	16	11%	135	£8,547	21	16%	235	£5,075	24	10%
Calderdale	30	223	£36,732	55	45%	48	£4,737	8	38%	54	£3,849	4	7%
Birmingham	31	213	£16,051	48	24%	186	£4,217	19	10%	412	£8,412	26	6%
North Somerset	32	212	£11,143	33	16%	236	£11,595	55	23%	384	£17,908	84	22%

Leicestershire	33	205	£1,251	10	13%	252	£12,255	16	6%	251	£27,582	48	19%
Dorset	34	203	£1,698	6	4%	185	£73	1	1%	458	£972	3	1%
Manchester	35	199	£9,015	50	25%	170	£12,427	56	33%	281	£15,580	80	29%
Bradford	36	197	£8,867	13	15%	131	£2,665	6	16%	144	£10,992	21	15%
TfL	37	194	£34,160	43	27%	164	£21,291	54	33%	456	£84,726	136	30%
Leeds	38	190	£17,734	85	47%	136	£11,575	44	32%	332	£29,709	96	29%
Somerset	39	188	£205	15	8%	359	£3,965	13	4%	508	£17,193	44	9%
Rotherham	40	177	£2,359	6	5%	163	£925	3	2%	138	£3,645	7	5%
Warwickshire	41	172	£25,208	46	36%	143	£8,041	30	21%	266	£24,418	72	27%
Barnet	42	170	£19,067	65	54%	207	£40,333	90	43%	160	£32,253	77	48%
Shropshire	43	166	£2,976	17	22%	141	£353	2	1%	207	£1,338	6	3%
Derby	44	154	£5,472	6	7%	66	£599	2	10%	211	£8,136	8	6%
South Gloucestershire	45	142	£2,153	8	6%	99	£1,404	9	9%	164	£788	6	4%
Cheshire West and Chester	46	139	£5,637	10	15%	180	£2,885	25	18%	229	£5,514	17	7%
Herefordshire	47	130	£2,111	7	100%	241	£21,559	57	24%	1,575	£111,022	387	25%
Solihull	48	129	£4,642	13	10%	161	£7,373	13	8%	290	£18,148	32	11%
Worcestershire	49	120	£4,811	17	21%	162	£13,982	32	20%	337	£13,183	58	17%
Nottinghamshire	50	112	£9,366	46	41%	208	£13,111	50	24%	279	£23,562	75	27%
Hounslow	51	111	£3,535	14	14%	66	£919	2	3%	115	£1,848	10	9%
Central Bedfordshire	52	108	£8,636	27	73%	94	£13,626	12	13%	252	£10,246	34	14%
Sandwell	53	107	£10,862	25	53%	50	£1,613	10	20%	66	£8,725	27	41%
Stoke-on-Trent	54	98	£5,429	18	44%	84	£8,776	25	58%	264	£24,345	101	50%
Gateshead	54	98	£7,637	11	20%	59	£1,164	6	13%	46	£551	5	11%
Bath and North East Somerset	56	97	£4,967	28	35%	111	£13,525	52	47%	133	£1,087	53	40%
County Durham	56	97	£908	4	5%	38	£367	2	5%	201	£2,497	14	7%
Croydon	58	95	£8,091	9	10%	104	£84,453	18	17%	236	£14,201	46	20%
Bristol	58	95	£0	0	0%	75	£336	1	1%	119	£6,112	17	14%
South Tyneside	60	93	£2,141	7	39%	68	£3,614	12	18%	72	£2,796	10	14%
Plymouth	61	91	£3,673	17	49%	518	£123,603	447	86%	427	£89,420	329	77%
West Berkshire	61	91	£251	1	3%	90	£2,098	7	8%	409	£241	1	0%
Warrington	61	91	£0	0	0%	76	£788	3	4%	101	£1,016	7	7%
East Riding of Yorkshire	61	91	£3,142	10	32%	72	£865	4	6%	103	£2,342	6	6%
Trafford	65	87	£6,457	19	49%	91	£4,628	24	26%	76	£9,444	31	41%
Darlington	66	86	£0	0	0%	24	£72	1	4%	32	£0	0	0%
Rochdale	67	84	£18,692	51	93%	58	£7,257	30	52%	39	£5,845	20	51%
Wigan	68	76	£1,579	4	8%	30	£1,811	9	30%	42	£1,427	7	17%
Barnsley	68	76	£10,077	27	44%	86	£5,799	32	37%	113	£6,226	23	20%
Southampton	70	75	£109	1	1%	87	£0	0	0%	104	£376	2	2%
North Lincolnshire	71	74	£3,072	14	37%	61	£1,225	7	11%				
Swindon	72	72	£4,898	35	53%	55	£1,844	19	35%	110	£10,658	48	44%

Medway	73	71	£320	2	3%	107	£4,660	2	2%	66	£3,498	4	6%
Oldham	73	71	£7,047	37	52%	77	£6,168	26	34%	144	£13,878	65	45%
Wakefield	73	71	£217	1	2%	77	£3,132	11	14%	86	£2,982	10	12%
Sunderland	76	68	£1,281	7	23%	69	£1,175	4	6%	70	£1,110	6	9%
Wolverhampton	77	67	£7,066	20	41%	67	£2,275	10	15%	60	£2,963	12	20%
Doncaster	77	67	£6,552	24	43%	56	£4,054	12	21%	72	£11,907	23	32%
Dudley	79	66	£3,170	25	39%	97	£12,390	41	42%	148	£15,552	67	45%
Bolton	79	66	£19,292	56	100%	84	£19,063	68	81%	90	£20,523	77	86%
Milton Keynes	81	64	£10,851	15	41%	124	£6,232	19	15%	174	£7,794	330	190%
Wirral	82	63	£1,170	2	3%	49	£321	1	2%	74	£1,147	3	4%
Westminster	83	62	£8,365	14	26%	40	£8,915	9	23%	69	£2,892	8	12%
Bromley	83	62	£0	0	0%	72	£770	3	6%	109	£9,264	43	39%
Walsall	85	61	£4,891	23	40%	76	£10,000	31	47%	140	£15,267	81	58%
Blackburn with Darwen	86	59	£1,570	7	12%	29	£744	6	21%	37	£5,815	11	30%
Tower Hamlets	86	59	£345	4	7%	26	£3,999	8	31%	64	£4,591	21	33%
Coventry	88	58	£3,664	21	36%	53	£7,906	11	21%	108	£9,333	43	40%
North Tyneside	88	58	£195	2	4%	35	£0	0	0%	83	£4,255	14	17%
Stockport	90	56	£4,762	14	30%	63	£6,094	31	49%	68	£6,620	37	54%
Telford and Wrekin	91	52	£2,750	12	38%	34	£1,545	9	26%	100	£13,934	45	45%
Haringey	92	51	£976	3	11%	30	£2,799	7	23%	75	£6,944	24	32%
Tameside	93	49	£10,708	25	63%	58	£3,563	11	19%	47	£3,956	13	28%
Bedford	93	49	£3,119	7	25%	49	£1,789	5	17%	93	£7,256	10	15%
Stockton-On-Tees	95	42	£450	3	17%	20	£323	2	10%	35	£909	6	17%
Windsor and Maidenhead	96	41	£0	0	0%	37	£740	4	11%	77	£1,778	7	9%
Newcastle upon Tyne	97	40	£3,235	16	52%	17	£2,580	5	29%	76	£4,603	15	20%
Thurrock	97	40	£1,236	7	35%	10	£152	5	50%	113	£6,532	19	17%
Kingston upon Hull	99	39	£5,670	27	75%	52	£6,790	34	65%	59	£15,076	35	59%
Knowsley	99	39	£1,127	5	13%	8	£84	2	25%	24	£1,898	9	38%
Bexley	99	39	£1,051	4	15%	0	£0	0	-	90	£6,165	5	7%
Wokingham***	99	39	£203	2	20%	98	£5,023	10	10%	83	£2,186	8	10%
Brent	103	38	£42,164	30	100%	95	£7,968	30	32%	179	£5,281	24	16%
York	103	38	£303	2	13%	24	£0	0	0%	33	£312	2	6%
Southwark	103	38	£11,846	14	56%	8	£400	3	38%	48	£2,541	7	15%
Luton	106	36	£57	1	7%	46	£1,419	4	25%	21	£0	0	0%
Newham	106	36	£668	1	13%	27	£0	0	0%	39	£1,654	3	8%
Harrow	108	33	£749	4	12%	40	£4,387	8	20%				
Hartlepool	109	32	£1,532	9	29%	10	£92	1	10%	13	£406	3	23%
Torbay	110	30	£762	3	10%	20	£2,400	5	25%	49	£2,498	9	18%
Nottingham	111	29	£3,779	6	29%	47	£290	2	4%	44	£2,076	7	16%
Richmond upon Thames	111	29	£2,435	7	58%	27	£1,632	10	37%	40	£4,016	10	25%

Sutton	111	29	£260	2	8%	25	£0	0	0%	57	£1,498	2	4%
Lambeth	114	28	£603	2	7%	54	£17,339	13	24%	123	£11,106	22	18%
Redbridge	114	28	£244	1	7%	16	£734	1	6%	15	£145	1	7%
Brighton and Hove	116	27	£251	3	14%	40	£2,140	8	30%	76	£3,383	5	7%
Lewisham	116	27	£587	5	45%	34	£1,113	6	18%	63	£1,319	7	11%
Bracknell Forest	116	27	£1,150	1	8%	32	£0	0	0%	16	£232	1	6%
Wandsworth	119	26	£3,120	12	63%	38	£7,289	24	63%	81	£24,498	51	63%
North East Lincolnshire	119	26	£52	1	8%	26	£0	0	0%	42	£4,255	1	2%
Leicester	119	26	£1,512	5	21%	19	£1,505	5	26%	26	£4,852	11	42%
Hammersmith and Fulham	122	25	£4,059	6	27%	16	£2,389	4	25%	16	£15,561	12	75%
Middlesbrough	123	24	£2,217	4	40%	26	£259	1	4%	20	£85	1	5%
Waltham Forest	123	24	£1,174	6	67%	23	£115	1	33%	17	£1,608	7	47%
Bournemouth	125	22	£422	5	36%	28	£1,550	6	150%	63	£3,862	12	19%
Peterborough	126	21	£0	0	0%	16	£0	0	0%	52	£609	1	2%
St. Helens	126	21	£0	0	0%	15	£3,617	3	43%	22	£384	2	9%
Havering	128	20	£185	2	29%	106	£84	1	1%				
Rutland	129	17	£0	0	0%	14	£220	2	14%	17	£331	2	12%
Greenwich	130	16	£0	0	0%	82	£1,775	8	14%	34	£3,387	15	44%
Kingston upon Thames	130	16	£225	2	18%	22	£1,393	5	23%	28	£6,498	9	32%
Poole	130	16	£102	2	18%	21	£544	4	19%	25	£0	0	0%
Ealing	130	16	£140	1	25%	17	£832	5	29%	10	£1,665	1	10%
Reading	130	16	£128	1	7%	6	£0	0	0%				
Camden	135	15	£4,679	3	21%	15	£956	5	33%	21	£3,139	3	14%
Blackpool	136	14	£1,736	5	63%	3	£1,089	2	67%	19	£2,107	9	47%
Salford	137	13	£24	1	8%	36	£3,409	7	19%	39	£956	7	18%
Southend-on-Sea	138	12	£52	1	8%	40	£740	2	5%	84	£2,443	4	5%
Hillingdon	138	12	£810	2	25%	25	£1,476	7	28%	53	£2,248	12	23%
Sefton	138	12	£159	1	13%	11	£201	1	9%	10	£240	1	10%
Redcar and Cleveland	141	11	£0	0	0%	15	£72	1	7%	38	£0	0	0%
Kensington and Chelsea	142	10	£0	0	0%	7	£0	0	0%	10	£100	1	10%
Hackney	143	9	£665	3	50%	25	£0	0	0%	15	£625	1	7%
Barking and Dagenham	144	8	£0	0	0%	9	£500	2	22%	15	£1,609	3	20%
Portsmouth	144	8	Information not held	4	50%								
Merton	146	6	£405	2	50%	20	£3,787	7	35%	35	£2,394	12	34%
Halton	146	6	£184	2	33%	8	£225	1	13%	21	£741	3	14%
Islington	146	6	£208	1	17%	8	£3,534	4	50%	5	£0	0	0%
Enfield	149	5	£0	0	0%	25	£4,349	6	24%	47	£5,290	13	28%
Slough	149	5	£0	0	0%	7	£110	1	14%	10	£0	0	0%
City of London	151	1	£0	0	0%	2	£0	0	0%	3	£0	0	0%

Isles of Scilly	152	0	£0	0	0%	1	£0	0	0%	0	£0	0	0%
Liverpool						190	£9,524	33	17%	811	£5,335	15	2%

\*Value rounded to the nearest £.

\*\*Please note that the percentage of successful claims refers to completed claims. There may have been ongoing claims at the time of the Local Authority's response. Rounded to the nearest %

\*\*\*Data for calendar year 2014 rather than the financial year 2014/15