

England		2014/15				2013/14				2012/13			
Local Authority	Rank based on 2014/15 number of claims	Number of claims	Value of Successful Claims*	Successful Claims	% successful claims**	Number of claims	Value of Successful Claims*	Number of Successful Claims	% successful claims**	Number of claims	Value of Successful Claims*	Successful Claims	% successful claims**
Hampshire	1	1,760	£285,685	843	48%	1,899	£211,015	716	38%	844	£82,787	260	31%
Surrey	2	1,395	£131,241	299	28%	3,912	£250,289	842	22%	2,289	£468,474	385	17%
Essex	3	1,359	£23,386	65	5%	2,548	£156,008	98	4%	2,578	£120,896	195	8%
Kent	4	1,263	£17,841	102	8%	2,321	£42,575	224	10%	1,206	£45,147	197	16%
Hertfordshire	5	992	£49,419	133	13%	1,564	£93,212	248	16%	1,553	£201,388	373	24%
Devon	6	927	£141,385	662	71%	899	£108,415	359	40%	633	£100,344	253	40%
Cornwall	7	782	£12,928	41	7%	735	£11,275	40	5%	410	£9,778	35	9%
Staffordshire	8	641	£17,616	66	29%	875	£58,314	227	26%	1,040	£94,866	310	30%
East Sussex	9	600	£23,649	86	15%	1,540	£124,567	395	26%	1,289	£131,715	504	39%
Derbyshire	10	595	£80,447	300	50%	614	£66,832	271	44%	707	£23,658	99	14%
Wiltshire	11	585	£98,025	394	67%	780	£124,409	433	56%	596	£72,138	117	20%
Gloucestershire	12	575	£3,070	7	1%	576	£21,722	80	14%	736	£16,938	71	10%
Lincolnshire	13	568	£42,784	313	55%	917	£94,725	697	76%	1,127	£161,199	1,021	91%
Oxfordshire	13	568	£28,237	115	20%	884	£67,899	266	30%	703	£32,223	131	19%
Plymouth	15	518	£123,603	447	86%	427	£89,420	329	77%	129	£29,940	77	60%
West Sussex	16	482	£19,779	80	17%	1,727	£78,818	242	20%	1,386	£83,732	241	18%
Buckinghamshire	17	461	£3,747	12	5%	1,063	£3,745	11	1%	1,110	£13,213	44	4%

Lancashire	18	378	£35,958	101	27%	512	£61,950	240	48%	525	£88,322	272	52%
Northamptonshire	19	361	£15,493	50	14%	536	£31,130	110	22%	782	£14,758	47	6%
Somerset	20	359	£3,965	13	4%	508	£17,193	44	9%	516	£22,415	72	14%
Cambridgeshire	21	324	£24,319	71	22%	485	£104,264	242	50%	175	£55,080	37	21%
Cumbria	22	311	£19,321	52	26%	272	£16,801	41	15%	251	£11,136	51	20%
Suffolk	23	278	£7,591	27	12%	302	£14,059	51	17%	279	£8,554	40	14%
Isle of Wight	24	260	£6,700	38	15%	354	£4,000	21	6%	176	£5,669	25	16%
North Yorkshire	25	253	£5,713	22	9%	318	£12,344	43	14%	571	£32,743	104	18%
Leicestershire	26	252	£12,255	16	6%	251	£27,582	48	19%	302	£17,080	56	19%
Herefordshire	27	241	£21,559	57	24%	1,575	£111,022	387	25%	391	£18,549	36	9%
North Somerset	28	236	£11,595	55	23%	384	£17,908	84	22%	438	£29,803	140	32%
Norfolk	29	224	£19,237	49	22%	295	£12,641	48	16%	482	£24,599	80	17%
Nottinghamshire	30	208	£13,111	50	24%	279	£23,562	75	27%	284	£28,600	75	26%
Sheffield	30	208	£23,478	76	37%	255	£21,163	93	37%	156	£7,430	45	29%
Barnet	32	207	£40,333	90	43%	160	£32,253	77	48%	169	£27,910	69	41%
Liverpool	33	190	£9,524	33	17%	811	£5,335	15	2%	Information Not Held	Information Not Held	Information Not Held	Information Not Held
Birmingham	34	186	£4,217	19	10%	412	£8,412	26	6%	196	£380	1	1%
Dorset	35	185	£73	1	1%	458	£972	3	1%	511	£4,854	15	3%
Northumberland	36	181	£24,049	95	52%	353	£81,788	235	67%	579	£53,417	290	50%
Cheshire West and Chester	37	180	£2,885	25	18%	229	£5,514	17	7%	322	£22,695	40	12%
Manchester	38	170	£12,427	56	33%	281	£15,580	80	29%	212	£8,490	37	18%

TfL	39	164	£21,291	54	33%	456	£84,726	136	30%	464	£125,137	145	31%
Rotherham	40	163	£925	3	2%	138	£3,645	7	5%	183	£8,786	9	5%
Worcestershire	41	162	£13,982	32	20%	337	£13,183	58	17%	417	£19,762	73	18%
Solihull	42	161	£7,373	13	8%	290	£18,148	32	11%	115	£23,250	10	9%
Cheshire East	43	154	£1,477	2	1%	260	£7,799	15	6%	1,199	£133,434	308	26%
Warwickshire	44	143	£8,041	30	21%	266	£24,418	72	27%	340	£40,053	106	31%
Shropshire	45	141	£353	2	1%	207	£1,338	6	3%	292	£12,023	24	8%
Leeds	46	136	£11,575	44	32%	332	£29,709	96	29%	785	£99,419	294	38%
Kirklees	47	135	£8,547	21	16%	235	£5,075	24	10%	300	£20,233	50	17%
Bradford	48	131	£2,665	6	16%	144	£10,992	21	15%	150	£34,165	13	9%
Milton Keynes	49	124	£6,232	19	15%	174	£7,794	330	190%	248	£26,137	88	36%
Bath and North East Somerset	50	111	£13,525	52	47%	133	£1,087	53	40%	113	£7,820	22	20%
Bury	51	110	£21,466	97	88%	177	£35,280	119	69%	185	£33,806	132	73%
Medway	52	107	£4,660	2	2%	66	£3,498	4	6%	5	£5,201	1	20%
Havering	53	106	£84	1	1%								
Croydon	54	104	£84,453	18	17%	236	£14,201	46	20%	191	£18,458	53	28%
South Gloucestershire	55	99	£1,404	9	9%	164	£788	6	4%	261	£13,436	21	8%
Wokingham***	56	98	£5,023	10	10%	83	£2,186	8	10%	43	£513	2	5%
Dudley	57	97	£12,390	41	42%	148	£15,552	67	45%	154	£21,323	79	51%
Brent	58	95	£7,968	30	32%	179	£5,281	24	16%	119	£29,317	23	20%
Central Bedfordshire	59	94	£13,626	12	13%	252	£10,246	34	14%	263	£14,313	48	18%

Trafford	60	91	£4,628	24	26%	76	£9,444	31	41%	176	£12,580	42	24%
West Berkshire	61	90	£2,098	7	8%	409	£241	1	0%	377	£427	3	1%
Southampton	62	87	£0	0	0%	104	£376	2	2%	62	£0	0	0%
Barnsley	63	86	£5,799	32	37%	113	£6,226	23	20%	115	£6,451	20	17%
Bolton	64	84	£19,063	68	81%	90	£20,523	77	86%	76	£24,093	57	75%
Stoke-on-Trent	64	84	£8,776	25	58%	264	£24,345	101	50%	236	£22,349	78	34%
Greenwich	66	82	£1,775	8	14%	34	£3,387	15	44%	39	£8,869	18	46%
Oldham	67	77	£6,168	26	34%	144	£13,878	65	45%	272	£41,287	156	57%
Wakefield	67	77	£3,132	11	14%	86	£2,982	10	12%	194	£10,039	27	14%
Walsall	69	76	£10,000	31	47%	140	£15,267	81	58%	200	£37,595	116	58%
Warrington	69	76	£788	3	4%	101	£1,016	7	7%	202	£12,829	17	8%
Bristol	71	75	£336	1	1%	119	£6,112	17	14%	121	£2,161	6	5%
Bromley	72	72	£770	3	6%	109	£9,264	43	39%	113	£12,673	53	47%
East Riding of Yorkshire	72	72	£865	4	6%	103	£2,342	6	6%	225	£3,296	6	3%
Sunderland	74	69	£1,175	4	6%	70	£1,110	6	9%	101	£754	4	4%
South Tyneside	75	68	£3,614	12	18%	72	£2,796	10	14%	163	£4,378	20	12%
Wolverhampton	76	67	£2,275	10	15%	60	£2,963	12	20%	71	£5,377	21	30%
Derby	77	66	£599	2	10%	211	£8,136	8	6%	242	£12,455	12	7%
Hounslow	77	66	£919	2	3%	115	£1,848	10	9%	30	£3,347	8	27%
Stockport	79	63	£6,094	31	49%	68	£6,620	37	54%	156	£38,356	104	67%
North Lincolnshire	80	61	£1,225	7	11%								
Gateshead	81	59	£1,164	6	13%	46	£551	5	11%	70	£3,814	17	24%

Rochdale	82	58	£7,257	30	52%	39	£5,845	20	51%	114	£15,815	74	65%
Tameside	82	58	£3,563	11	19%	47	£3,956	13	28%	69	£5,688	18	26%
Doncaster	84	56	£4,054	12	21%	72	£11,907	23	32%	135	£21,644	53	39%
Swindon	85	55	£1,844	19	35%	110	£10,658	48	44%	69	£17,242	17	25%
Lambeth	86	54	£17,339	13	24%	123	£11,106	22	18%	82	£22,160	13	16%
Coventry	87	53	£7,906	11	21%	108	£9,333	43	40%	150	£16,518	63	42%
Kingston upon Hull	88	52	£6,790	34	65%	59	£15,076	35	59%	127	£63,908	70	55%
Sandwell	89	50	£1,613	10	20%	66	£8,725	27	41%	109	£25,306	65	60%
Bedford	90	49	£1,789	5	17%	93	£7,256	10	15%	74	£1,932	3	4%
Wirral	90	49	£321	1	2%	74	£1,147	3	4%	97	£4,916	9	9%
Calderdale	92	48	£4,737	8	38%	54	£3,849	4	7%	51	£150	2	4%
Nottingham	93	47	£290	2	4%	44	£2,076	7	16%	75	£6,683	18	24%
Luton	94	46	£1,419	4	25%	21	£0	0	0%	29	£233	1	3%
Brighton and Hove	95	40	£2,140	8	30%	76	£3,383	5	7%	48	£3,050	3	6%
Harrow	95	40	£4,387	8	20%								
Southend-on-Sea	95	40	£740	2	5%	84	£2,443	4	5%	49	£1,253	4	8%
Westminster	95	40	£8,915	9	23%	69	£2,892	8	12%	65	£6,908	9	14%
County Durham	99	38	£367	2	5%	201	£2,497	14	7%	415	£7,116	21	5%
Wandsworth	99	38	£7,289	24	63%	81	£24,498	51	63%	63	£10,220	25	40%
Windsor and Maidenhead	101	37	£740	4	11%	77	£1,778	7	9%	83	£542	3	4%
Salford	102	36	£3,409	7	19%	39	£956	7	18%	60	£3,954	12	20%
North Tyneside	103	35	£0	0	0%	83	£4,255	14	17%	105	£2,327	10	10%

Lewisham	104	34	£1,113	6	18%	63	£1,319	7	11%	103	£12,116	25	24%
Telford and Wrekin	104	34	£1,545	9	26%	100	£13,934	45	45%	154	£28,900	85	55%
Bracknell Forest	106	32	£0	0	0%	16	£232	1	6%	13	£0	0	0%
Haringey	107	30	£2,799	7	23%	75	£6,944	24	32%	49	£6,183	13	27%
Wigan	107	30	£1,811	9	30%	42	£1,427	7	17%	55	£4,094	13	24%
Blackburn with Darwen	109	29	£744	6	21%	37	£5,815	11	30%	32	£6,313	17	53%
Bournemouth	110	28	£1,550	6	150%	63	£3,862	12	19%	63	£5,612	22	35%
Newham	111	27	£0	0	0%	39	£1,654	3	8%	69	£15,744	18	26%
Richmond upon Thames	111	27	£1,632	10	37%	40	£4,016	10	25%	27	£3,507	9	33%
Middlesbrough	113	26	£259	1	4%	20	£85	1	5%	23	£1,396	7	30%
North East Lincolnshire	113	26	£0	0	0%	42	£4,255	1	2%	71	£2,327	13	18%
Tower Hamlets	113	26	£3,999	8	31%	64	£4,591	21	33%	87	£13,199	32	37%
Enfield	116	25	£4,349	6	24%	47	£5,290	13	28%	69	£3,020	13	19%
Hackney	116	25	£0	0	0%	15	£625	1	7%	32	£22,662	7	22%
Hillingdon	116	25	£1,476	7	28%	53	£2,248	12	23%	75	£7,314	20	27%
Sutton	116	25	£0	0	0%	57	£1,498	2	4%	27	£466	2	7%
Darlington	120	24	£72	1	4%	32	£0	0	0%	84	£0	0	0%
York	120	24	£0	0	0%	33	£312	2	6%	71	£880	7	10%
Waltham Forest	122	23	£115	1	33%	17	£1,608	7	47%	23	£1,568	6	26%
Kingston upon Thames	123	22	£1,393	5	23%	28	£6,498	9	32%	20	£810	5	25%

Poole	124	21	£544	4	19%	25	£0	0	0%	18	£0	0	0%
Merton	125	20	£3,787	7	35%	35	£2,394	12	34%	25	£1,557	5	20%
Stockton-On-Tees	125	20	£323	2	10%	35	£909	6	17%	55	£297	3	6%
Torbay	125	20	£2,400	5	25%	49	£2,498	9	18%	35	£827	6	17%
Leicester	128	19	£1,505	5	26%	26	£4,852	11	42%	76	£11,570	19	25%
Ealing	129	17	£832	5	29%	10	£1,665	1	10%	11	£1,975	2	18%
Newcastle upon Tyne	129	17	£2,580	5	29%	76	£4,603	15	20%	104	£4,214	16	15%
Hammersmith and Fulham	131	16	£2,389	4	25%	16	£15,561	12	75%	24	£9,892	9	38%
Peterborough	131	16	£0	0	0%	52	£609	1	2%	22	£0	0	0%
Redbridge	131	16	£734	1	6%	15	£145	1	7%	13	£0	0	0%
Camden	134	15	£956	5	33%	21	£3,139	3	14%	24	£4,106	4	17%
Redcar and Cleveland	134	15	£72	1	7%	38	£0	0	0%	70	£3,359	11	16%
St. Helens	134	15	£3,617	3	43%	22	£384	2	9%	27	£342	3	11%
Rutland	137	14	£220	2	14%	17	£331	2	12%	8	£0	0	0%
Sefton	138	11	£201	1	9%	10	£240	1	10%	16	£2,161	5	31%
Thurrock	139	10	£152	5	50%	113	£6,532	19	17%	88	£7,214	22	25%
Hartlepool	139	10	£92	1	10%	13	£406	3	23%	43	£4,690	16	37%
Barking and Dagenham	141	9	£500	2	22%	15	£1,609	3	20%	23	£1,290	6	26%
Halton	142	8	£225	1	13%	21	£741	3	14%	23	£273	2	9%
Islington	142	8	£3,534	4	50%	5	£0	0	0%	4	£0	0	0%
Knowsley	142	8	£84	2	25%	24	£1,898	9	38%	49	£3,939	15	31%

Southwark	142	8	£400	3	38%	48	£2,541	7	15%	29	£2,541	7	24%
Kensington and Chelsea	146	7	£0	0	0%	10	£100	1	10%	6	£0	0	0%
Slough	146	7	£110	1	14%	10	£0	0	0%	13	£3,623	4	31%
Reading	148	6	£0	0	0%								
Blackpool	149	3	£1,089	2	67%	19	£2,107	9	47%	20	£2,038	6	30%
City of London	150	2	£0	0	0%	3	£0	0	0%	0	£0	0	0%
Isles of Scilly	151	1	£0	0	0%	0	£0	0	0%	0	£0	0	0%
Bexley	152	0	£0	0	-	90	£6,165	5	7%	76	£498	2	3%
Portsmouth													

*Value rounded to the nearest £.

**Please note that the percentage of successful claims refers to completed claims. There may have been ongoing claims at the time of the Local Authority's response. Rounded to the nearest %

***Data for calendar year 2014 rather than the financial year 2014/15