Table 1: Alphabetical Local Authorities

GB			20)14/15			20	13/14			Of nims Successful Claims Claims successful claims* 115 £1,137 7 6 191 £7,962 38 20 190 £1,369 5 3 76 £4,811 21 28 23 £1,290 6 26 169 £27,910 69 41 115 £6,451 20 17 113 £7,820 22 20		
Local Authority	Rank based on 2014/15 number of claims	Number of claims	Value of Successful Claims*	Successful Claims	% successful claims**	Number of claims	Value of Successful Claims**	Number of Successful Claims	% successful claims**	Number of claims	Successful		% successful claims**
Aberdeen City						120	£212	2	2%	115	£1,137	7	6%
Aberdeenshire	58	113	£11,495	26	23%	132	£9,314	27	21%	191	£7,962	38	20%
Angus	109	52	£1,535	10	19%	112	£541	4	4%	190	£1,369	5	3%
Argyll & Bute	131	35	£1,921	7	20%	74	£7,587	19	26%	76	£4,811	21	28%
Barking and Dagenham	183	9	£500	2	22%	15	£1,609	3	20%	23	£1,290	6	26%
Barnet	35	207	£40,333	90	43%	160	£32,253	77	48%	169	£27,910	69	41%
Barnsley	76	86	£5,799	32	37%	113	£6,226	23	20%	115	£6,451	20	17%
Bath and North East Somerset	59	111	£13,525	52	47%	133	£1,087	53	40%	113	£7,820	22	20%
Bedford	113	49	£1,789	5	17%	93	£7,256	10	15%	74	£1,932	3	4%
Bexley	200	0	£0	0		90	£6,165	5	7%	76	£498	2	3%
Birmingham	38	186	£4,217	19	10%	412	£8,412	26	6%	196	£380	1	1%
Blackburn with Darwen	142	29	£744	6	21%	37	£5,815	11	30%	32	£6,313	17	53%
Blackpool	195	3	£1,089	2	67%	19	£2,107	9	47%	20	£2,038	6	30%
Blaenau Gwent	184	8	£0	0	0%	23	£295	3	13%	9	£0	0	0%
Bolton	77	84	£19,063	68	81%	90	£20,523	77	86%	76	£24,093	57	75%

143	28	£1,550	6	150%	63	£3,862	12	19%	63	£5,612	22	35%
138	32	£0	0	0%	16	£232	1	6%	13	£0	0	0%
55	131	£2,665	6	16%	144	£10,992	21	15%	150	£34,165	13	9%
69	95	£7,968	30	32%	179	£5,281	24	16%	119	£29,317	23	20%
					66	£6,331	26	39%	118	£13,013	56	48%
121	40	£2,140	8	30%	76	£3,383	5	7%	48	£3,050	3	6%
86	75	£336	1	1%	119	£6,112	17	14%	121	£2,161	6	5%
87	72	£770	3	6%	109	£9,264	43	39%	113	£12,673	53	47%
18	461	£3,747	12	5%	1,063	£3,745	11	1%	1,110	£13,213	44	4%
60	110	£21,466	97	88%	177	£35,280	119	69%	185	£33,806	132	73%
155	24	£1,633	2	8%	78	£1,714	13	17%	70	£3,030	11	16%
115	48	£4,737	8	38%	54	£3,849	4	7%	51	£150	2	4%
22	324	£24,319	71	22%	485	£104,264	242	50%	175	£55,080	37	21%
173	15	£956	5	33%	21	£3,139	3	14%	24	£4,106	4	17%
37	188	£7,226	40	21%	248	£12,137	47	19%	241	£12,130	47	20%
138	32	£218	1	3%	39	£90	1	3%	41	£501	6	15%
70	94	£13,626	12	13%	252	£10,246	34	14%	263	£14,313	48	18%
181	10	£87	1	14%	9	£140	2	22%	5	£0	0	0%
48	154	£1,477	2	1%	260	£7,799	15	6%	1,199	£133,434	308	26%
41	180	£2,885	25	18%	229	£5,514	17	7%	322	£22,695	40	12%
196	2	£0	0	0%	3	£0	0	0%	0	£0	0	0%
184	8	£0	0	0%	4	£1,457	1	25%	18	£0	0	0%
	138 55 69 121 86 87 18 60 155 115 22 173 37 138 70 181 48 41	138 32 55 131 69 95 121 40 86 75 87 72 18 461 60 110 155 24 115 48 22 324 173 15 37 188 138 32 70 94 181 10 48 154 41 180 196 2	138 32 £0 55 131 £2,665 69 95 £7,968 121 40 £2,140 86 75 £336 87 72 £770 18 461 £3,747 60 110 £21,466 155 24 £1,633 115 48 £4,737 22 324 £24,319 173 15 £956 37 188 £7,226 138 32 £218 70 94 £13,626 181 10 £87 48 154 £1,477 41 180 £2,885 196 2 £0	138 32 £0 0 55 131 £2,665 6 69 95 £7,968 30 121 40 £2,140 8 86 75 £336 1 87 72 £770 3 18 461 £3,747 12 60 110 £21,466 97 155 24 £1,633 2 115 48 £4,737 8 22 324 £24,319 71 173 15 £956 5 37 188 £7,226 40 138 32 £218 1 70 94 £13,626 12 181 10 £87 1 48 154 £1,477 2 41 180 £2,885 25 196 2 £0 0	138 32 £0 0 0% 55 131 £2,665 6 16% 69 95 £7,968 30 32% 121 40 £2,140 8 30% 86 75 £336 1 1% 87 72 £770 3 6% 18 461 £3,747 12 5% 60 110 £21,466 97 88% 155 24 £1,633 2 8% 115 48 £4,737 8 38% 22 324 £24,319 71 22% 173 15 £956 5 33% 37 188 £7,226 40 21% 138 32 £218 1 3% 70 94 £13,626 12 13% 181 10 £87 1 14% 48 154 £1,477	138 32 £0 0 0% 16 55 131 £2,665 6 16% 144 69 95 £7,968 30 32% 179 66 121 40 £2,140 8 30% 76 86 75 £336 1 1% 119 87 72 £770 3 6% 109 18 461 £3,747 12 5% 1,063 60 110 £21,466 97 88% 177 155 24 £1,633 2 8% 78 115 48 £4,737 8 38% 54 22 324 £24,319 71 22% 485 173 15 £956 5 33% 21 37 188 £7,226 40 21% 248 138 32 £218 1 3% 39	138 32 £0 0 0% 16 £232 55 131 £2,665 6 16% 144 £10,992 69 95 £7,968 30 32% 179 £5,281 121 40 £2,140 8 30% 76 £3,383 86 75 £336 1 1% 119 £6,112 87 72 £770 3 6% 109 £9,264 18 461 £3,747 12 5% 1,063 £3,745 60 110 £21,466 97 88% 177 £35,280 155 24 £1,633 2 8% 78 £1,714 115 48 £4,737 8 38% 54 £3,849 22 324 £24,319 71 22% 485 £104,264 173 15 £956 5 33% 21 £3,139 37	138 32 £0 0 0% 16 £232 1 55 131 £2,665 6 16% 144 £10,992 21 69 95 £7,968 30 32% 179 £5,281 24 121 40 £2,140 8 30% 76 £3,383 5 86 75 £336 1 1% 119 £6,112 17 87 72 £770 3 6% 109 £9,264 43 18 461 £3,747 12 5% 1,063 £3,745 11 60 110 £21,466 97 88% 177 £35,280 119 155 24 £1,633 2 8% 78 £1,714 13 115 48 £4,737 8 38% 54 £3,849 4 22 324 £24,319 71 22% 485 £104,264	138 32 £0 0 0% 16 £232 1 6% 55 131 £2,665 6 16% 144 £10,992 21 15% 69 95 £7,968 30 32% 179 £5,281 24 16% 60 £2,140 8 30% 76 £3,383 5 7% 86 75 £336 1 1% 119 £6,112 17 14% 87 72 £770 3 6% 109 £9,264 43 39% 18 461 £3,747 12 5% 1,063 £3,745 11 1% 60 110 £21,466 97 88% 177 £35,280 119 69% 155 24 £1,633 2 8% 78 £1,714 13 17% 115 48 £4,737 8 38% 54 £3,849 4 7%<	138 32 £0 0 0% 16 £232 1 6% 13 55 131 £2,665 6 16% 144 £10,992 21 15% 150 69 95 £7,968 30 32% 179 £5,281 24 16% 119 121 40 £2,140 8 30% 76 £3,383 5 7% 48 86 75 £336 1 1% 119 £6,112 17 14% 121 87 72 £770 3 6% 109 £9,264 43 39% 113 18 461 £3,747 12 5% 1,063 £3,745 11 1% 1,110 60 110 £21,466 97 88% 177 £35,280 119 69% 185 155 24 £1,633 2 8% 78 £1,714 13 17% 7	138 32 £0 0 0% 16 £232 1 6% 13 £0 55 131 £2,665 6 16% 144 £10,992 21 15% 150 £34,165 69 95 £7,968 30 32% 179 £5,281 24 16% 119 £29,317 121 40 £2,140 8 30% 76 £3,383 5 7% 48 £3,050 86 75 £336 1 1% 119 £6,112 17 14% 121 £2,161 87 72 £770 3 6% 109 £9,264 43 39% 113 £12,673 18 461 £3,747 12 5% 1,063 £3,745 11 1% 1,110 £13,213 60 110 £21,466 97 88% 177 £35,280 119 69% 185 £3,3806 <	138 32 E0 0 0% 16 £232 1 6% 13 £0 0 55 131 £2,665 6 16% 144 £10,992 21 15% 150 £34,165 13 69 95 £7,968 30 32% 179 £5,281 24 16% 119 £29,317 23 121 40 £2,140 8 30% 76 £3,383 5 7% 48 £3,050 3 86 75 £336 1 1% 119 £6,112 17 14% 121 £2,161 6 87 72 £770 3 6% 109 £9,264 43 39% 113 £12,673 53 18 461 £3,747 12 5% 1,063 £3,745 11 1% £1,10 £13,213 44 60 110 £21,466 97 88% 78

Conwy	176	14	£247	2	14%	18	£745	2	11%	15	£531	2	13%
Cornwall	7	782	£12,928	41	7%	735	£11,275	40	5%	410	£9,778	35	9%
County Durham	125	38	£367	2	5%	201	£2,497	14	7%	415	£7,116	21	5%
Coventry	107	53	£7,906	11	21%	108	£9,333	43	40%	150	£16,518	63	42%
Croydon	64	104	£84,453	18	17%	236	£14,201	46	20%	191	£18,458	53	28%
Cumbria	23	311	£19,321	52	26%	272	£16,801	41	15%	251	£11,136	51	20%
Darlington	155	24	£72	1	4%	32	£0	0	0%	84	£0	0	0%
Denbighshire	134	34	£782	4	12%	11	£5,781	11	100%	46	£2,153	6	13%
Derby	95	66	£599	2	10%	211	£8,136	8	6%	242	£12,455	12	7%
Derbyshire	10	595	£80,447	300	50%	614	£66,832	271	44%	707	£23,658	99	14%
Devon	6	927	£141,385	662	71%	899	£108,415	359	40%	633	£100,344	253	40%
Doncaster	104	56	£4,054	12	21%	72	£11,907	23	32%	135	£21,644	53	39%
Dorset	39	185	£73	1	1%	458	£972	3	1%	511	£4,854	15	3%
Dudley	68	97	£12,390	41	42%	148	£15,552	67	45%	154	£21,323	79	51%
Dumfries & Galloway	29	245	£9,542	48	20%	474	£26,850	110	23%	301	£18,258	84	28%
Dundee City	-	Less than 5	£114	Less than 5	-		£2,310	140	Information Not Held		£2,078	86	Information Not Held
Ealing	166	17	£832	5	29%	10	£1,665	1	10%	11	£1,975	2	18%
East Ayrshire	97	64	£2,354	8	13%	69	£2,103	14	20%	137	£6,841	38	28%
East Dunbartonshire	77	84	£1,125	7	8%	74	£1,322	10	14%	116	£2,574	21	18%
East Lothian	118	45	£2,360	10	22%	61	£4,475	18	30%	68	£6,751	21	31%
East Renfrewshire	90	68	£3,173	11	21%	86	£2,229	12	14%	75	£6,603	13	18%

87	72	£865	4	6%	103	£2,342	6	6%	225	£3,296	6	3%
9	600	£23,649	86	15%	1,540	£124,567	395	26%	1,289	£131,715	504	39%
24	289	£10,384	29	10%	265	£17,341	44	17%	475	£28,132	136	29%
151	25	£4,349	6	24%	47	£5,290	13	28%	69	£3,020	13	19%
3	1,359	£23,386	65	5%	2,548	£156,008	98	4%	2,578	£120,896	195	8%
73	90	£1,544	9	20%	107	£3,149	8	8%	127	£22,663	16	13%
70	94	£1,136	3	3%	119	£2,881	9	8%	339	£15,566	71	21%
176	14	£771	1	14%	55	£1,347	7	15%	62	£2,153	12	20%
101	59	£1,164	6	13%	46	£551	5	11%	70	£3,814	17	24%
15	538	£18,402	89	17%	1,234	£66,801	316	26%	1,588	£257,371	1203	76%
12	575	£3,070	7	1%	576	£21,722	80	14%	736	£16,938	71	10%
80	82	£1,775	8	14%	34	£3,387	15	44%	39	£8,869	18	46%
143	28	£1,565	4	20%	8	£368	1	13%	21	£48	1	5%
151	25	£0	0	0%	15	£625	1	7%	32	£22,662	7	22%
184	8	£225	1	13%	21	£741	3	14%	23	£273	2	9%
169	16	£2,389	4	25%	16	£15,561	12	75%	24	£9,892	9	38%
1	1,760	£285,685	843	48%	1,899	£211,015	716	38%	844	£82,787	260	31%
140	30	£2,799	7	23%	75	£6,944	24	32%	49	£6,183	13	27%
121	40	£4,387	8	20%								
182	10	£92	1	10%	13	£406	3	23%	43	£4,690	16	37%
63	106	£84	1	1%								
30	241	£21,559	57	24%	1,575	£111,022	387	25%	391	£18,549	36	9%
	9 24 151 3 73 70 176 101 15 12 80 143 151 184 169 1 140 121 182 63	9 600 24 289 151 25 3 1,359 73 90 70 94 176 14 101 59 15 538 12 575 80 82 143 28 151 25 184 8 169 16 1 1,760 140 30 121 40 182 10 63 106	9 600 £23,649 24 289 £10,384 151 25 £4,349 3 1,359 £23,386 73 90 £1,544 70 94 £1,136 176 14 £771 101 59 £1,164 15 538 £18,402 12 575 £3,070 80 82 £1,775 143 28 £1,565 151 25 £0 184 8 £225 169 16 £2,389 1 1,760 £285,685 140 30 £2,799 121 40 £4,387 182 10 £92 63 106 £84	9 600 £23,649 86 24 289 £10,384 29 151 25 £4,349 6 3 1,359 £23,386 65 73 90 £1,544 9 70 94 £1,136 3 176 14 £771 1 101 59 £1,164 6 15 538 £18,402 89 12 575 £3,070 7 80 82 £1,775 8 143 28 £1,565 4 151 25 £0 0 184 8 £225 1 169 16 £2,389 4 1 1,760 £285,685 843 140 30 £2,799 7 121 40 £4,387 8 182 10 £92 1	9 600 £23,649 86 15% 24 289 £10,384 29 10% 151 25 £4,349 6 24% 3 1,359 £23,386 65 5% 73 90 £1,544 9 20% 70 94 £1,136 3 3% 176 14 £771 1 14% 101 59 £1,164 6 13% 15 538 £18,402 89 17% 12 575 £3,070 7 1% 80 82 £1,775 8 14% 143 28 £1,565 4 20% 151 25 £0 0 0 0% 184 8 £225 1 13% 169 16 £2,389 4 25% 1 1,760 £285,685 843 48% 140 30 £2,799 7 23% 121 40 £4,387 8 20% 182 10 £92 1 10% 63 106 £84 1 1%	9 600 £23,649 86 15% 1,540 24 289 £10,384 29 10% 265 151 25 £4,349 6 24% 47 3 1,359 £23,386 65 5% 2,548 73 90 £1,544 9 20% 107 70 94 £1,136 3 3% 119 176 14 £771 1 14% 55 101 59 £1,164 6 13% 46 15 538 £18,402 89 17% 1,234 12 575 £3,070 7 1% 576 80 82 £1,775 8 14% 34 143 28 £1,565 4 20% 8 151 25 £0 0 0 0% 15 184 8 £225 1 13% 21 169 16 £2,389 4 25% 16 1 1,760 £285,685 843 48% 1,899 140 30 £2,799 7 23% 75 121 40 £4,387 8 20% 182 10 £92 1 10% 13 63 106 £84 1 1%	9 600 £23,649 86 15% 1,540 £124,567 24 289 £10,384 29 10% 265 £17,341 151 25 £4,349 6 24% 47 £5,290 3 1,359 £23,386 65 5% 2,548 £156,008 73 90 £1,544 9 20% 107 £3,149 70 94 £1,136 3 3% 119 £2,881 176 14 £771 1 14% 55 £1,347 101 59 £1,164 6 13% 46 £551 15 538 £18,402 89 17% 1,234 £66,801 12 575 £3,070 7 1% 576 £21,722 80 82 £1,775 8 14% 34 £3,387 143 28 £1,565 4 20% 8 £368 151 25 £0 0 0 0% 15 £625 184 8 £225 1 13% 21 £741 169 16 £2,389 4 25% 16 £15,561 1 1,760 £285,685 843 48% 1,899 £211,015 140 30 £2,799 7 23% 75 £6,944 121 40 £4,387 8 20% 182 10 £92 1 10% 13 £406 63 106 £84 1 1%	9 600 £23,649 86 15% 1,540 £124,567 395 24 289 £10,384 29 10% 265 £17,341 44 151 25 £4,349 6 24% 47 £5,290 13 3 1,359 £23,386 65 5% 2,548 £156,008 98 73 90 £1,544 9 20% 107 £3,149 8 70 94 £1,136 3 3% 119 £2,881 9 176 14 £771 1 14% 55 £1,347 7 101 59 £1,164 6 13% 46 £551 5 15 538 £18,402 89 17% 1,234 £66,801 316 12 575 £3,070 7 1% 576 £21,722 80 80 82 £1,775 8 14% 34 £3	9 600 £23,649 86 15% 1,540 £124,567 395 26% 24 289 £10,384 29 10% 265 £17,341 44 17% 151 25 £4,349 6 24% 47 £5,290 13 28% 3 1,359 £23,386 65 5% 2,548 £156,008 98 4% 73 90 £1,544 9 20% 107 £3,149 8 8% 70 94 £1,136 3 3% 119 £2,881 9 8% 176 14 £771 1 14% 55 £1,347 7 15% 101 59 £1,164 6 13% 46 £551 5 11% 15 538 £18,402 89 17% 1,234 £66,801 316 26% 12 575 £3,070 7 1% 576 £21,722 80 14% 80 82 £1,775 8 14% 34 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15% 62 £2,153 101 59 £1,164 6 13% 46 £551 5 11% 70 £3,814 15 538 £18,402 89 17% 1,234 £66,801 316 26% 1,588 £257,371 12 575 £3,070 7 11% 576 £21,722 80 14% 736 £16,938 80 82 £1,775 8 14% 34 £3,387 15 44% 39 £8,869 143 28 £1,565 4 20% 8 £368 1 13% 21 £48 151 25 £0 0 0 0% 15 £625 1 7% 32 £22,662 184 8 £225 1 13% 21 £741 3 14% 23 £273 169 16 £2,389 4 25% 16 £15,561 12 75% 24 £9,892 1 1,760 £285,685 843 48% 1,899 £211,015 716 38% 844 £82,787 140 30 £2,799 7 23% 75 £6,944 24 32% 49 £6,183 121 40 £4,387 8 20% 153 106 £84 1 11%	9 600 £23,649 86 15% 1,540 £124,567 395 26% 1,289 £131,715 504 24 289 £10,384 29 10% 265 £17,341 44 17% 475 £28,132 136 151 25 £4,349 6 24% 47 £5,290 13 28% 69 £3,020 13 3 1,359 £23,386 65 5% 2,548 £156,008 98 4% 2,578 £120,896 195 73 90 £1,544 9 20% 107 £3,149 8 8% 127 £22,663 16 70 94 £1,136 3 3% 119 £2,881 9 8% 339 £15,566 71 176 14 £771 1 14% 55 £1,347 7 15% 62 £2,153 12 101 59 £1,164 6 13% 46 £551 5 11% 70 £3,814 17 15 538 £18,402 89 17% 1,234 £66,801 316 26% 1,588 £257,371 1203 12 575 £3,070 7 11% 576 £21,722 80 14% 736 £16,938 71 80 82 £1,775 8 14% 34 £3,387 15 44% 39 £8,869 18 143 28 £1,565 4 20% 8 £386 1 13% 21 £48 1 151 25 £0 0 0 0% 15 £625 1 7% 32 £22,662 7 184 8 £225 1 13% 21 £741 3 14% 23 £273 2 169 16 £2,389 4 25% 16 £15,561 12 75% 24 £9,892 9 1 1,760 £285,685 843 48% 1,899 £211,015 716 38% 844 £82,787 260 140 30 £2,799 7 23% 75 £6,944 24 32% 49 £6,183 13 121 40 £4,387 8 20%

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Hertfordshire	5	992	£49,419	133	13%	1,564	£93,212	248	16%	1,553	£201,388	373	24%
Highland	194	4	£0	0	0%	9	£500	1	11%	6	£2,227	1	17%
Hillingdon	151	25	£1,476	7	28%	53	£2,248	12	23%	75	£7,314	20	27%
Hounslow	95	66	£919	2	3%	115	£1,848	10	9%	30	£3,347	8	27%
Inverclyde	107	53	£1,102	10	19%	127	£5,712	38	30%	157	£7,438	43	27%
Isle of Anglesey	134	34	£160	1	3%	73	£3,127	13	18%	75	£6,407	21	28%
Isle of Wight	26	260	£6,700	38	15%	354	£4,000	21	6%	176	£5,669	25	16%
Isles of Scilly	197	1	£0	0	0%	0	£0	0	0%	0	£0	0	0%
Islington	184	8	£3,534	4	50%	5	£0	0	0%	4	£0	0	0%
Kensington and Chelsea	190	7	£0	0	0%	10	£100	1	10%	6	£0	0	0%
Kent	4	1,263	£17,841	102	8%	2,321	£42,575	224	10%	1,206	£45,147	197	16%
Kingston upon Hull	109	52	£6,790	34	65%	59	£15,076	35	59%	127	£63,908	70	55%
Kingston upon Thames	160	22	£1,393	5	23%	28	£6,498	9	32%	20	£810	5	25%
Kirklees	53	135	£8,547	21	16%	235	£5,075	24	10%	300	£20,233	50	17%
Knowsley	184	8	£84	2	25%	24	£1,898	9	38%	49	£3,939	15	31%
Lambeth	106	54	£17,339	13	24%	123	£11,106	22	18%	82	£22,160	13	16%
Lancashire	19	378	£35,958	101	27%	512	£61,950	240	48%	525	£88,322	272	52%
Leeds	52	136	£11,575	44	32%	332	£29,709	96	29%	785	£99,419	294	38%
Leicester	165	19	£1,505	5	26%	26	£4,852	11	42%	76	£11,570	19	25%
Leicestershire	28	252	£12,255	16	6%	251	£27,582	48	19%	302	£17,080	56	19%
Lewisham	134	34	£1,113	6	18%	63	£1,319	7	11%	103	£12,116	25	24%
Lincolnshire	13	568	£42,784	313	55%	917	£94,725	697	76%	1,127	£161,199	1021	91%
Lincolnshire	13	568	£42,784	313	55%	917	£94,725	697	76%	1,127	£161,199	1021	91%

Liverpool	36	190	£9,524	33	17%	811	£5,335	15	2%	Informa- tion Not Held	Information Not Held	Information Not Held	Information Not Held
Luton	117	46	£1,419	4	25%	21	£0	0	0%	29	£233	1	3%
Manchester	42	170	£12,427	56	33%	281	£15,580	80	29%	212	£8,490	37	18%
Medway	62	107	£4,660	2	2%	66	£3,498	4	6%	5	£5,201	1	20%
Merthyr Tydfil	179	11	£314	2	18%	34	£878	7	21%	16	£1,007	5	31%
Merton	162	20	£3,787	7	35%	35	£2,394	12	34%	25	£1,557	5	20%
Middlesbrough	148	26	£259	1	4%	20	£85	1	5%	23	£1,396	7	30%
Midlothian	131	35	£522	5	28%	61	£4,918	21	34%	73	£7,342	27	37%
Milton Keynes	57	124	£6,232	19	15%	174	£7,794	330	190%	248	£26,137	88	36%
Monmouthshire	143	28	£1,237	3	11%	47	£4,207	7	15%	56	£4,513	11	20%
Moray	128	36	£0	0	0%	14	£0	0	0%	42	£0	0	0%
Na h-Eileanan an Iar (Western Isles)	192	6	£0	0	0%	10	£0	0	0%	19	£60	1	5%
Neath Port Talbot	128	36	£1,983	2	67%	51	£2,191	8	16%	56	£3,334	7	13%
Newcastle upon Tyne	166	17	£2,580	5	29%	76	£4,603	15	20%	104	£4,214	16	15%
Newham	146	27	£0	0	0%	39	£1,654	3	8%	69	£15,744	18	26%
Newport	158	23	£441	5	22%	26	£4,068	6	23%	40	£2,547	12	30%
Norfolk	32	224	£19,237	49	22%	295	£12,641	48	16%	482	£24,599	80	17%
North Ayrshire	119	43	£128	2	5%	63	£318	2	3%	76	£777	2	3%
North East Lincolnshire	148	26	£0	0	0%	42	£4,255	1	2%	71	£2,327	13	18%
North Lanarkshire	56	128	£1,579	57	45%	138	£23,050	71	51%	242	£18,561	81	34%
North Lincolnshire	100	61	£1,225	7	11%								

North Somerset	31	236	£11,595	55	23%	384	£17,908	84	22%	438	£29,803	140	32%
North Tyneside	131	35	£0	0	0%	83	£4,255	14	17%	105	£2,327	10	10%
North Yorkshire	27	253	£5,713	22	9%	318	£12,344	43	14%	571	£32,743	104	18%
Northamptonshire	20	361	£15,493	50	14%	536	£31,130	110	22%	782	£14,758	47	6%
Northumberland	40	181	£24,049	95	52%	353	£81,788	235	67%	579	£53,417	290	50%
Nottingham	116	47	£290	2	4%	44	£2,076	7	16%	75	£6,683	18	24%
Nottinghamshire	33	208	£13,111	50	24%	279	£23,562	75	27%	284	£28,600	75	26%
Oldham	82	77	£6,168	26	34%	144	£13,878	65	45%	272	£41,287	156	57%
Orkney Islands	197	1	£0	0	0%	2	£90	1	50%	1	£244	1	100%
Oxfordshire	13	568	£28,237	115	20%	884	£67,899	266	30%	703	£32,223	131	19%
Pembrokeshire	166	17	£1,620	6	35%	18	£1,027	4	22%	83	£18,501	45	54%
Perth and Kinross	65	102	Less than £1,000	Less than 5	-	154	£796	5	4%	158	£4,603	16	10%
Peterborough	169	16	£0	0	0%	52	£609	1	2%	22	£0	0	0%
Plymouth	16	518	£123,603	447	86%	427	£89,420	329	77%	129	£29,940	77	60%
Poole	161	21	£544	4	19%	25	£0	0	0%	18	£0	0	0%
Portsmouth													
Powys	93	67	£1,938	8	15%	62	£529	3	5%	86	£1,853	10	12%
Reading	192	6	£0	0	0%								
Redbridge	169	16	£734	1	6%	15	£145	1	7%	13	£0	0	0%
Redcar and Cleveland	173	15	£72	1	7%	38	£0	0	0%	70	£3,359	11	16%
Renfrewshire	50	142	£4,084	28	43%	292	£18,988	111	42%	301	£32,974	148	49%
Richmond upon Thames	146	27	£1,632	10	37%	40	£4,016	10	25%	27	£3,507	9	33%

Rochdale	102	58	£7,257	30	52%	39	£5,845	20	51%	114	£15,815	74	65%
Rhondda	119	43	£514	3	7%	70	£2,463	10	14%	70	£1,742	12	17%
Rotherham	43	163	£925	3	2%	138	£3,645	7	5%	183	£8,786	9	5%
Rutland	176	14	£220	2	14%	17	£331	2	12%	8	£0	0	0%
Salford	128	36	£3,409	7	19%	39	£956	7	18%	60	£3,954	12	20%
Sandwell	112	50	£1,613	10	20%	66	£8,725	27	41%	109	£25,306	65	60%
Scottish Borders	54	133	£1,135	5	4%	150	£1,528	9	6%	297	£10,749	52	18%
Sefton	179	11	£201	1	9%	10	£240	1	10%	16	£2,161	5	31%
Sheffield	33	208	£23,478	76	37%	255	£21,163	93	37%	156	£7,430	45	29%
Shetland Islands	197	1	£0	0	0%	20	£1,684	6	30%	14	£2,178	8	57%
Shropshire	51	141	£353	2	1%	207	£1,338	6	3%	292	£12,023	24	8%
Slough	190	7	£110	1	14%	10	£0	0	0%	13	£3,623	4	31%
Solihull	46	161	£7,373	13	8%	290	£18,148	32	11%	115	£23,250	10	9%
Somerset	21	359	£3,965	13	4%	508	£17,193	44	9%	516	£22,415	72	14%
South Ayrshire	44	162	£13,778	116	72%	167	£10,105	64	38%	171	£13,342	58	34%
South Gloucestershire	66	99	£1,404	9	9%	164	£788	6	4%	261	£13,436	21	8%
South Lanarkshire	47	158	£8,740	31	20%	206	£4,031	29	14%	260	£17,781	62	24%
South Tyneside	90	68	£3,614	12	18%	72	£2,796	10	14%	163	£4,378	20	12%
Southampton	75	87	£0	0	0%	104	£376	2	2%	62	£0	0	0%
Southend-on-Sea	121	40	£740	2	5%	84	£2,443	4	5%	49	£1,253	4	8%
Southwark	184	8	£400	3	38%	48	£2,541	7	15%	29	£2,541	7	24%
St. Helens	173	15	£3,617	3	43%	22	£384	2	9%	27	£342	3	11%
Staffordshire	8	641	£17,616	66	29%	875	£58,314	227	26%	1,040	£94,866	310	30%

Stirling	90	68	£1,155	3	13%	72	£2,614	9	15%	94	£2,966	17	18%
Stockport	98	63	£6,094	31	49%	68	£6,620	37	54%	156	£38,356	104	67%
Stockton-on-Tees	162	20	£323	2	10%	35	£909	6	17%	55	£297	3	6%
Stoke-on-Trent	77	84	£8,776	25	58%	264	£24,345	101	50%	236	£22,349	78	34%
Suffolk	25	278	£7,591	27	12%	302	£14,059	51	17%	279	£8,554	40	14%
Sunderland	89	69	£1,175	4	6%	70	£1,110	6	9%	101	£754	4	4%
Surrey	2	1,395	£131,241	299	28%	3,912	£250,289	842	22%	2,289	£468,474	385	17%
Sutton	151	25	£0	0	0%	57	£1,498	2	4%	27	£466	2	7%
Swansea	81	79	£824	7	9%	193	£2,907	19	10%	171	£2,267	10	6%
Swindon	105	55	£1,844	19	35%	110	£10,658	48	44%	69	£17,242	17	25%
Tameside	102	58	£3,563	11	19%	47	£3,956	13	28%	69	£5,688	18	26%
Telford and Wrekin	134	34	£1,545	9	26%	100	£13,934	45	45%	154	£28,900	85	55%
TfL	43	164	£21,291	54	33%	456	£84,726	136	30%	464	£125,137	145	31%
The Vale of Glamorgan	61	108	£5,752	24	22%	190	£14,102	47	25%	265	£36,499	74	28%
Thurrock	181	10	£152	5	50%	113	£6,532	19	17%	88	£7,214	22	25%
Torbay	162	20	£2,400	5	25%	49	£2,498	9	18%	35	£827	6	17%
Torfaen	169	16	£370	2	25%	60	£2,903	15	25%	55	£4,166	21	38%
Tower Hamlets	148	26	£3,999	8	31%	64	£4,591	21	33%	87	£13,199	32	37%
Trafford	72	91	£4,628	24	26%	76	£9,444	31	41%	176	£12,580	42	24%
Wakefield	82	77	£3,132	11	14%	86	£2,982	10	12%	194	£10,039	27	14%
Walsall	84	76	£10,000	31	47%	140	£15,267	81	58%	200	£37,595	116	58%
Waltham Forest	158	23	£115	1	33%	17	£1,608	7	47%	23	£1,568	6	26%
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Wandsworth	125	38	£7,289	24	63%	81	£24,498	51	63%	63	£10,220	25	40%
Warrington	84	76	£788	3	4%	101	£1,016	7	7%	202	£12,829	17	8%
Warwickshire	49	143	£8,041	30	21%	266	£24,418	72	27%	340	£40,053	106	31%
West Berkshire	73	90	£2,098	7	8%	409	£241	1	0%	377	£427	3	1%
West Dunbartonshire						32	£95	1	3%	27	£0	0	0%
West Lothian	111	51	£948	6	12%	60	£5,159	13	22%	92	£7,033	22	24%
West Sussex	17	482	£19,779	80	17%	1,727	£78,818	242	20%	1,386	£83,732	241	18%
Westminster	121	40	£8,915	9	23%	69	£2,892	8	12%	65	£6,908	9	14%
Wigan	140	30	£1,811	9	30%	42	£1,427	7	17%	55	£4,094	13	24%
Wiltshire	11	585	£98,025	394	67%	780	£124,409	433	56%	596	£72,138	117	20%
Windsor and Maidenhead	127	37	£740	4	11%	77	£1,778	7	9%	83	£542	3	4%
Wirral	113	49	£321	1	2%	74	£1,147	3	4%	97	£4,916	9	9%
Wokingham***	67	98	£5,023	10	10%	83	£2,186	8	10%	43	£513	2	5%
Wolverhampton	93	67	£2,275	10	15%	60	£2,963	12	20%	71	£5,377	21	30%
Worcestershire	44	162	£13,982	32	20%	337	£13,183	58	17%	417	£19,762	73	18%
Wrexham	98	63	£2,906	16	50%	92	£5,610	14	21%	65	£24,504	32	50%
York	155	24	£0	0	0%	33	£312	2	6%	71	£880	7	10%

^{*} Value rounded to the nearest £.

^{**}Please note that the percentage of successful claims refers to completed claims. There may have been ongoing claims at the time of the Local Authority's response. Rounded to the nearest %.

^{***}Data for calendar year 2014 rather than the financial year 2014/15

Table 2: Local Authorities by 2014/15 number of claims ranking

GB			20	14/15			20	13/14			20	12/13	
Local Authority	Rank based on 2014/15 number of claims	Number of claims	Value of Successful Claims*	Successful Claims	% successful claims**	Number of claims	Value of Successful Claims*	Number of Successful Claims	% successful claims**	Number of claims	Value of Successful Claims*	Successful Claims	% successful claims**
Hampshire	1	1760	£285,685	843	48%	1899	£211,015	716	38%	844	£82,787	260	31%
Surrey	2	1395	£131,241	299	28%	3912	£250,289	842	22%	2289	£468,474	385	17%
Essex	3	1359	£23,386	65	5%	2548	£156,008	98	4%	2578	£120,896	195	8%
Kent	4	1263	£17,841	102	8%	2321	£42,575	224	10%	1206	£45,147	197	16%
Hertfordshire	5	992	£49,419	133	13%	1564	£93,212	248	16%	1553	£201,388	373	24%
Devon	6	927	£141,385	662	71%	899	£108,415	359	40%	633	£100,344	253	40%
Cornwall	7	782	£12,928	41	7%	735	£11,275	40	5%	410	£9,778	35	9%
Staffordshire	8	641	£17,616	66	29%	875	£58,314	227	26%	1040	£94,866	310	30%
East Sussex	9	600	£23,649	86	15%	1540	£124,567	395	26%	1289	£131,715	504	39%
Derbyshire	10	595	£80,447	300	50%	614	£66,832	271	44%	707	£23,658	99	14%
Wiltshire	11	585	£98,025	394	67%	780	£124,409	433	56%	596	£72,138	117	20%
Gloucestershire	12	575	£3,070	7	1%	576	£21,722	80	14%	736	£16,938	71	10%
Lincolnshire	13	568	£42,784	313	55%	917	£94,725	697	76%	1127	£161,199	1021	91%
Oxfordshire	13	568	£28,237	115	20%	884	£67,899	266	30%	703	£32,223	131	19%
Glasgow City	15	538	£18,402	89	17%	1234	£66,801	316	26%	1588	£257,371	1203	76%

Plymouth	16	518	£123,603	447	86%	427	£89,420	329	77%	129	£29,940	77	60%
West Sussex	17	482	£19,779	80	17%	1727	£78,818	242	20%	1386	£83,732	241	18%
Buckinghamshire	18	461	£3,747	12	5%	1063	£3,745	11	1%	1110	£13,213	44	4%
Lancashire	19	378	£35,958	101	27%	512	£61,950	240	48%	525	£88,322	272	52%
Northamptonshire	20	361	£15,493	50	14%	536	£31,130	110	22%	782	£14,758	47	6%
Somerset	21	359	£3,965	13	4%	508	£17,193	44	9%	516	£22,415	72	14%
Cambridgeshire	22	324	£24,319	71	22%	485	£104,264	242	50%	175	£55,080	37	21%
Cumbria	23	311	£19,321	52	26%	272	£16,801	41	15%	251	£11,136	51	20%
Edinburgh	24	289	£10,384	29	10%	265	£17,341	44	17%	475	£28,132	136	29%
Suffolk	25	278	£7,591	27	12%	302	£14,059	51	17%	279	£8,554	40	14%
Isle of Wight	26	260	£6,700	38	15%	354	£4,000	21	6%	176	£5,669	25	16%
North Yorkshire	27	253	£5,713	22	9%	318	£12,344	43	14%	571	£32,743	104	18%
Leicestershire	28	252	£12,255	16	6%	251	£27,582	48	19%	302	£17,080	56	19%
Dumfries & Galloway	29	245	£9,542	48	20%	474	£26,850	110	23%	301	£18,258	84	28%
Herefordshire	30	241	£21,559	57	24%	1575	£111,022	387	25%	391	£18,549	36	9%
North Somerset	31	236	£11,595	55	23%	384	£17,908	84	22%	438	£29,803	140	32%
Norfolk	32	224	£19,237	49	22%	295	£12,641	48	16%	482	£24,599	80	17%
Nottinghamshire	33	208	£13,111	50	24%	279	£23,562	75	27%	284	£28,600	75	26%
Sheffield	33	208	£23,478	76	37%	255	£21,163	93	37%	156	£7,430	45	29%
Barnet	35	207	£40,333	90	43%	160	£32,253	77	48%	169	£27,910	69	41%
Liverpool	36	190	£9,524	33	17%	811	£5,335	15	2%	Informa- tion Not Held	Information Not Held	Information Not Held	Information Not Held

Cardiff	37	188	£7,226	40	21%	248	£12,137	47	19%	241	£12,130	47	20%
Birmingham	38	186	£4,217	19	10%	412	£8,412	26	6%	196	£380	1	1%
Dorset	39	185	£73	1	1%	458	£972	3	1%	511	£4,854	15	3%
Northumberland	40	181	£24,049	95	52%	353	£81,788	235	67%	579	£53,417	290	50%
Cheshire West and Chester	41	180	£2,885	25	18%	229	£5,514	17	7%	322	£22,695	40	12%
Manchester	42	170	£12,427	56	33%	281	£15,580	80	29%	212	£8,490	37	18%
TfL	43	164	£21,291	54	33%	456	£84,726	136	30%	464	£125,137	145	31%
Rotherham	44	163	£925	3	2%	138	£3,645	7	5%	183	£8,786	9	5%
South Ayrshire	45	162	£13,778	116	72%	167	£10,105	64	38%	171	£13,342	58	34%
Worcestershire	45	162	£13,982	32	20%	337	£13,183	58	17%	417	£19,762	73	18%
Solihull	47	161	£7,373	13	8%	290	£18,148	32	11%	115	£23,250	10	9%
South Lanarkshire	48	158	£8,740	31	20%	206	£4,031	29	14%	260	£17,781	62	24%
Cheshire East	49	154	£1,477	2	1%	260	£7,799	15	6%	1199	£133,434	308	26%
Warwickshire	50	143	£8,041	30	21%	266	£24,418	72	27%	340	£40,053	106	31%
Renfrewshire	51	142	£4,084	28	43%	292	£18,988	111	42%	301	£32,974	148	49%
Shropshire	52	141	£353	2	1%	207	£1,338	6	3%	292	£12,023	24	8%
Leeds	53	136	£11,575	44	32%	332	£29,709	96	29%	785	£99,419	294	38%
Kirklees	54	135	£8,547	21	16%	235	£5,075	24	10%	300	£20,233	50	17%
Scottish Borders	55	133	£1,135	5	4%	150	£1,528	9	6%	297	£10,749	52	18%
Bradford	56	131	£2,665	6	16%	144	£10,992	21	15%	150	£34,165	13	9%
North Lanarkshire	57	128	£1,579	57	45%	138	£23,050	71	51%	242	£18,561	81	34%
Milton Keynes	58	124	£6,232	19	15%	174	£7,794	330	190%	248	£26,137	88	36%
Aberdeenshire	59	113	£11,495	26	23%	132	£9,314	27	21%	191	£7,962	38	20%

60	111	£13,525	52	47%	133	£1,087	53	40%	113	£7,820	22	20%
61	110	£21,466	97	88%	177	£35,280	119	69%	185	£33,806	132	73%
62	108	£5,752	24	22%	190	£14,102	47	25%	265	£36,499	74	28%
63	107	£4,660	2	2%	66	£3,498	4	6%	5	£5,201	1	20%
64	106	£84	1	1%								
65	104	£84,453	18	17%	236	£14,201	46	20%	191	£18,458	53	28%
66	102	£1,000	Less than 5	-	154	£796	5	4%	158	£4,603	16	10%
67	99	£1,404	9	9%	164	£788	6	4%	261	£13,436	21	8%
68	98	£5,023	10	10%	83	£2,186	8	10%	43	£513	2	5%
69	97	£12,390	41	42%	148	£15,552	67	45%	154	£21,323	79	51%
70	95	£7,968	30	32%	179	£5,281	24	16%	119	£29,317	23	20%
71	94	£13,626	12	13%	252	£10,246	34	14%	263	£14,313	48	18%
71	94	£1,136	3	3%	119	£2,881	9	8%	339	£15,566	71	21%
73	91	£4,628	24	26%	76	£9,444	31	41%	176	£12,580	42	24%
74	90	£1,544	9	20%	107	£3,149	8	8%	127	£22,663	16	13%
74	90	£2,098	7	8%	409	£241	1	0%	377	£427	3	1%
76	87	£0	0	0%	104	£376	2	2%	62	£0	0	0%
77	86	£5,799	32	37%	113	£6,226	23	20%	115	£6,451	20	17%
78	84	£19,063	68	81%	90	£20,523	77	86%	76	£24,093	57	75%
78	84	£1,125	7	8%	74	£1,322	10	14%	116	£2,574	21	18%
78	84	£8,776	25	58%	264	£24,345	101	50%	236	£22,349	78	34%
	61 62 63 64 65 66 67 68 69 70 71 71 73 74 74 76 77 78	61 110 62 108 63 107 64 106 65 104 66 102 67 99 68 98 69 97 70 95 71 94 71 94 71 94 73 91 74 90 74 90 76 87 77 86 78 84	61 110 £21,466 62 108 £5,752 63 107 £4,660 64 106 £84 65 104 £84,453 66 102 £1,000 67 99 £1,404 68 98 £5,023 69 97 £12,390 70 95 £7,968 71 94 £13,626 71 94 £1,136 73 91 £4,628 74 90 £1,544 74 90 £2,098 76 87 £0 77 86 £5,799 78 84 £19,063	61 110 £21,466 97 62 108 £5,752 24 63 107 £4,660 2 64 106 £84 1 65 104 £84,453 18 66 102 £1,000 Less than 5 67 99 £1,404 9 68 98 £5,023 10 69 97 £12,390 41 70 95 £7,968 30 71 94 £13,626 12 71 94 £1,136 3 73 91 £4,628 24 74 90 £1,544 9 74 90 £2,098 7 76 87 £0 0 77 86 £5,799 32 78 84 £19,063 68	61 110 £21,466 97 88% 62 108 £5,752 24 22% 63 107 £4,660 2 2% 64 106 £84 1 1% 65 104 £84,453 18 17% 66 102 £1,000 Less than 5 - 67 99 £1,404 9 9% 68 98 £5,023 10 10% 69 97 £12,390 41 42% 70 95 £7,968 30 32% 71 94 £13,626 12 13% 71 94 £1,136 3 3% 73 91 £4,628 24 26% 74 90 £1,544 9 20% 74 90 £2,098 7 8% 76 87 £0 0 0% 77 86 £5,799 32 37% 78 84 £19,063 68 81%	61 110 £21,466 97 88% 177 62 108 £5,752 24 22% 190 63 107 £4,660 2 2% 66 64 106 £84 1 1% 65 104 £84,453 18 17% 236 66 102 £1,000 Less than 5 - 154 67 99 £1,404 9 9% 164 68 98 £5,023 10 10% 83 69 97 £12,390 41 42% 148 70 95 £7,968 30 32% 179 71 94 £13,626 12 13% 252 71 94 £1,136 3 3% 119 73 91 £4,628 24 26% 76 74 90 £1,544 9 20% 107 74 90 £2,098 7 8% 409 76 87 £0 0 0% 104 77 86 £5,799 32 37% 113 78 84 £19,063 68 81% 90 78 84 £1,125 7 8% 74	61 110 £21,466 97 88% 177 £35,280 62 108 £5,752 24 22% 190 £14,102 63 107 £4,660 2 2 2% 66 £3,498 64 106 £84 1 1% 65 104 £84,453 18 17% 236 £14,201 66 102 £1,000 Less than 5 - 154 £796 67 99 £1,404 9 9% 164 £788 68 98 £5,023 10 10% 83 £2,186 69 97 £12,390 41 42% 148 £15,552 70 95 £7,968 30 32% 179 £5,281 71 94 £13,626 12 13% 252 £10,246 71 94 £1,136 3 3% 119 £2,881 73 91 £4,628 24 26% 76 £9,444 74 90 £1,544 9 20% 107 £3,149 74 90 £2,098 7 8% 409 £241 76 87 £0 0 0 0% 104 £376 77 86 £5,799 32 37% 113 £6,226 78 84 £1,063 68 81% 90 £20,523	61 110 £21,466 97 88% 177 £35,280 119 62 108 £5,752 24 22% 190 £14,102 47 63 107 £4,660 2 2% 66 £3,498 4 64 106 £84 1 1% 65 104 £84,453 18 17% 236 £14,201 46 66 102 £1,000 Less than 5 - 154 £796 5 67 99 £1,404 9 9% 164 £788 6 68 98 £5,023 10 10% 83 £2,186 8 69 97 £12,390 41 42% 148 £15,552 67 70 95 £7,968 30 32% 179 £5,281 24 71 94 £13,626 12 13% 252 £10,246 34 71 94 £1,136 3 3% 119 £2,881 9 73 91 £4,628 24 26% 76 £9,444 31 74 90 £1,544 9 20% 107 £3,149 8 74 90 £2,098 7 8% 409 £241 1 76 87 £0 0 0 0% 104 £376 2 77 86 £5,799 32 37% 113 £6,226 23 78 84 £1,125 7 8% 74 £1,322 10	61 110 £21,466 97 88% 177 £35,280 119 69% 62 108 £5,752 24 22% 190 £14,102 47 25% 63 107 £4,660 2 2% 66 £3,498 4 6% 64 106 £84 1 1% 65 104 £84,453 18 17% 236 £14,201 46 20% 66 102 £1,000 Less than 5 - 154 £796 5 4% 67 99 £1,404 9 9% 164 £788 6 4% 68 98 £5,023 10 10% 83 £2,186 8 10% 69 97 £12,390 41 42% 148 £15,552 67 45% 70 95 £7,968 30 32% 179 £5,281 24 16% 71 94 £13,626 12 13% 252 £10,246 34 14% 71 94 £1,136 3 3% 119 £2,881 9 8% 73 91 £4,628 24 26% 76 £9,444 31 41% 74 90 £1,544 9 20% 107 £3,149 8 8% 74 90 £2,098 7 8% 409 £241 1 0% 76 87 £0 0 0 % 104 £376 2 2% 77 86 £5,799 32 37% 113 £6,226 23 20% 78 84 £19,063 68 81% 90 £20,523 77 86% 78 84 £1,125 7 8% 74 £1,322 10 14%	61 110 £21,466 97 88% 177 £35,280 119 69% 185 62 108 £5,752 24 22% 190 £14,102 47 25% 265 63 107 £4,660 2 2% 66 £3,498 4 6% 5 64 106 £84 1 1% 4 46 20% 191 65 104 £84,453 18 17% 236 £14,201 46 20% 191 66 102 £1,000 Less than 5 - 154 £796 5 4% 158 67 99 £1,404 9 9% 164 £788 6 4% 261 68 98 £5,023 10 10% 83 £2,186 8 10% 43 69 97 £12,390 41 42% 148 £15,552 67 45% 154 <	61 110 £21,466 97 88% 177 £35,280 119 69% 185 £33,806 62 108 £5,752 24 22% 190 £14,102 47 25% 265 £36,499 63 107 £4,660 2 2% 66 £3,498 4 6% 5 £5,201 64 106 £84 1 1%	61 110 £21,466 97 88% 177 £35,280 119 69% 185 £33,806 132 62 108 £5,752 24 22% 190 £14,102 47 25% 265 £36,499 74 63 107 £4,660 2 2% 66 £3,498 4 6% 5 £5,201 1 64 106 £84 1 1% 65 104 £84,453 18 17% 236 £14,201 46 20% 191 £18,458 53 66 102 £1,000 Less than 5 - 154 £796 5 4% 158 £4,603 16 67 99 £1,404 9 9% 164 £788 6 4% 261 £13,436 21 68 98 £5,023 10 10% 83 £2,186 8 10% 43 £513 2 69 97 £12,390 41 42% 148 £15,552 67 45% 154 £21,323 79 70 95 £7,968 30 32% 179 £5,281 24 16% 119 £29,317 23 71 94 £13,626 12 13% 252 £10,246 34 14% 263 £14,313 48 71 94 £11,136 3 3% 119 £2,881 9 8% 339 £15,566 71 73 91 £4,628 24 26% 76 £9,444 31 41% 176 £12,580 42 74 90 £1,544 9 20% 107 £3,149 8 8% 127 £22,663 16 74 90 £2,098 7 8% 409 £241 1 0% 377 £427 3 76 87 £0 0 0% 104 £376 2 2% 62 £0 0 77 86 £5,799 32 37% 113 £6,226 23 20% 115 £6,451 20 78 84 £19,063 68 81% 90 £20,523 77 86% 76 £24,093 57 78 84 £1,125 7 8% 74 £1,322 10 14% 116 £2,574 21

Greenwich	81	82	£1,775	8	14%	34	£3,387	15	44%	39	£8,869	18	46%
Swansea	82	79	£824	7	9%	193	£2,907	19	10%	171	£2,267	10	6%
Oldham	83	77	£6,168	26	34%	144	£13,878	65	45%	272	£41,287	156	57%
Wakefield	83	77	£3,132	11	14%	86	£2,982	10	12%	194	£10,039	27	14%
Walsall	85	76	£10,000	31	47%	140	£15,267	81	58%	200	£37,595	116	58%
Warrington	85	76	£788	3	4%	101	£1,016	7	7%	202	£12,829	17	8%
Bristol	87	75	£336	1	1%	119	£6,112	17	14%	121	£2,161	6	5%
Bromley	88	72	£770	3	6%	109	£9,264	43	39%	113	£12,673	53	47%
East Riding of Yorkshire	88	72	£865	4	6%	103	£2,342	6	6%	225	£3,296	6	3%
Sunderland	90	69	£1,175	4	6%	70	£1,110	6	9%	101	£754	4	4%
East Renfrewshire	91	68	£3,173	11	21%	86	£2,229	12	14%	75	£6,603	13	18%
South Tyneside	91	68	£3,614	12	18%	72	£2,796	10	14%	163	£4,378	20	12%
Stirling	91	68	£1,155	3	13%	72	£2,614	9	15%	94	£2,966	17	18%
Powys	94	67	£1,938	8	15%	62	£529	3	5%	86	£1,853	10	12%
Wolverhampton	94	67	£2,275	10	15%	60	£2,963	12	20%	71	£5,377	21	30%
Derby	96	66	£599	2	10%	211	£8,136	8	6%	242	£12,455	12	7%
Hounslow	96	66	£919	2	3%	115	£1,848	10	9%	30	£3,347	8	27%
East Ayrshire	98	64	£2,354	8	13%	69	£2,103	14	20%	137	£6,841	38	28%
Stockport	99	63	£6,094	31	49%	68	£6,620	37	54%	156	£38,356	104	67%
Wrexham	99	63	£2,906	16	50%	92	£5,610	14	21%	65	£24,504	32	50%
North Lincolnshire	101	61	£1,225	7	11%								
Gateshead	102	59	£1,164	6	13%	46	£551	5	11%	70	£3,814	17	24%
Rochdale	103	58	£7,257	30	52%	39	£5,845	20	51%	114	£15,815	74	65%

Tameside	103	58	£3,563	11	19%	47	£3,956	13	28%	69	£5,688	18	26%
Doncaster	105	56	£4,054	12	21%	72	£11,907	23	32%	135	£21,644	53	39%
Swindon	106	55	£1,844	19	35%	110	£10,658	48	44%	69	£17,242	17	25%
Lambeth	107	54	£17,339	13	24%	123	£11,106	22	18%	82	£22,160	13	16%
Coventry	108	53	£7,906	11	21%	108	£9,333	43	40%	150	£16,518	63	42%
Inverclyde	108	53	£1,102	10	19%	127	£5,712	38	30%	157	£7,438	43	27%
Angus	110	52	£1,535	10	19%	112	£541	4	4%	190	£1,369	5	3%
Kingston upon Hull	110	52	£6,790	34	65%	59	£15,076	35	59%	127	£63,908	70	55%
West Lothian	112	51	£948	6	12%	60	£5,159	13	22%	92	£7,033	22	24%
Sandwell	113	50	£1,613	10	20%	66	£8,725	27	41%	109	£25,306	65	60%
Bedford	114	49	£1,789	5	17%	93	£7,256	10	15%	74	£1,932	3	4%
Wirral	114	49	£321	1	2%	74	£1,147	3	4%	97	£4,916	9	9%
Calderdale	116	48	£4,737	8	38%	54	£3,849	4	7%	51	£150	2	4%
Nottingham	117	47	£290	2	4%	44	£2,076	7	16%	75	£6,683	18	24%
Luton	118	46	£1,419	4	25%	21	£0	0	0%	29	£233	1	3%
East Lothian	119	45	£2,360	10	22%	61	£4,475	18	30%	68	£6,751	21	31%
North Ayrshire	120	43	£128	2	5%	63	£318	2	3%	76	£777	2	3%
Rhondda	120	43	£514	3	7%	70	£2,463	10	14%	70	£1,742	12	17%
Brighton and Hove	122	40	£2,140	8	30%	76	£3,383	5	7%	48	£3,050	3	6%
Harrow	122	40	£4,387	8	20%								
Southend-on-Sea	122	40	£740	2	5%	84	£2,443	4	5%	49	£1,253	4	8%
Westminster	122	40	£8,915	9	23%	69	£2,892	8	12%	65	£6,908	9	14%

126 126	38 38	£367	2	5%	201	£2,497	14	7%	415	£7,116	21	5%
126	20					22,701		1 70	413	27,110		3 /0
	30	£7,289	24	63%	81	£24,498	51	63%	63	£10,220	25	40%
128	37	£740	4	11%	77	£1,778	7	9%	83	£542	3	4%
129	36	£0	0	0%	14	£0	0	0%	42	£0	0	0%
129	36	£1,983	2	67%	51	£2,191	8	16%	56	£3,334	7	13%
129	36	£3,409	7	19%	39	£956	7	18%	60	£3,954	12	20%
132	35	£1,921	7	20%	74	£7,587	19	26%	76	£4,811	21	28%
132	35	£522	5	28%	61	£4,918	21	34%	73	£7,342	27	37%
132	35	£0	0	0%	83	£4,255	14	17%	105	£2,327	10	10%
135	34	£782	4	12%	11	£5,781	11	100%	46	£2,153	6	13%
135	34	£160	1	3%	73	£3,127	13	18%	75	£6,407	21	28%
135	34	£1,113	6	18%	63	£1,319	7	11%	103	£12,116	25	24%
135	34	£1,545	9	26%	100	£13,934	45	45%	154	£28,900	85	55%
139	32	£0	0	0%	16	£232	1	6%	13	£0	0	0%
139	32	£218	1	3%	39	£90	1	3%	41	£501	6	15%
141	30	£2,799	7	23%	75	£6,944	24	32%	49	£6,183	13	27%
141	30	£1,811	9	30%	42	£1,427	7	17%	55	£4,094	13	24%
143	29	£744	6	21%	37	£5,815	11	30%	32	£6,313	17	53%
144	28	£1,550	6	150%	63	£3,862	12	19%	63	£5,612	22	35%
144	28	£1,565	4	20%	8	£368	1	13%	21	£48	1	5%
144	28	£1,237	3	11%	47	£4,207	7	15%	56	£4,513	11	20%
147	27	£0	0	0%	39	£1,654	3	8%	69	£15,744	18	26%
	129 129 129 132 132 135 135 135 135 137 139 141 141 143 144 144	129 36 129 36 129 36 132 35 132 35 135 34 135 34 135 34 135 34 135 34 139 32 141 30 141 30 143 29 144 28 144 28 144 28 144 28 144 28	129 36 £0 129 36 £1,983 129 36 £3,409 132 35 £1,921 132 35 £522 132 35 £0 135 34 £782 135 34 £1,60 135 34 £1,113 135 34 £1,545 139 32 £0 139 32 £218 141 30 £2,799 141 30 £1,811 143 29 £744 144 28 £1,550 144 28 £1,565 144 28 £1,237	129 36 £0 0 129 36 £1,983 2 129 36 £3,409 7 132 35 £1,921 7 132 35 £522 5 132 35 £0 0 135 34 £782 4 135 34 £1,60 1 135 34 £1,113 6 135 34 £1,545 9 139 32 £0 0 139 32 £218 1 141 30 £2,799 7 141 30 £1,811 9 143 29 £744 6 144 28 £1,550 6 144 28 £1,565 4 144 28 £1,237 3	129 36 £0 0 0% 129 36 £1,983 2 67% 129 36 £3,409 7 19% 132 35 £1,921 7 20% 132 35 £522 5 28% 132 35 £0 0 0% 135 34 £782 4 12% 135 34 £160 1 3% 135 34 £1,113 6 18% 135 34 £1,545 9 26% 139 32 £0 0 0% 139 32 £218 1 3% 141 30 £2,799 7 23% 141 30 £1,811 9 30% 143 29 £744 6 21% 144 28 £1,550 6 150% 144 28 £1,565 4 20% 144 28 £1,237 3 11% <td>129 36 £0 0 0% 14 129 36 £1,983 2 67% 51 129 36 £3,409 7 19% 39 132 35 £1,921 7 20% 74 132 35 £522 5 28% 61 132 35 £0 0 0% 83 135 34 £782 4 12% 11 135 34 £160 1 3% 73 135 34 £1,545 9 26% 100 139 32 £0 0 0% 16 139 32 £218 1 3% 39 141 30 £2,799 7 23% 75 141 30 £1,811 9 30% 42 143 29 £744 6 21% 37 144 28</td> <td>129 36 £0 0 0% 14 £0 129 36 £1,983 2 67% 51 £2,191 129 36 £3,409 7 19% 39 £956 132 35 £1,921 7 20% 74 £7,587 132 35 £522 5 28% 61 £4,918 132 35 £0 0 0% 83 £4,255 135 34 £782 4 12% 11 £5,781 135 34 £160 1 3% 73 £3,127 135 34 £1,113 6 18% 63 £1,319 135 34 £1,545 9 26% 100 £13,934 139 32 £0 0 0% 16 £232 139 32 £218 1 3% 39 £90 141 30</td> <td>129 36 £0 0 0% 14 £0 0 129 36 £1,983 2 67% 51 £2,191 8 129 36 £3,409 7 19% 39 £956 7 132 35 £1,921 7 20% 74 £7,587 19 132 35 £522 5 28% 61 £4,918 21 132 35 £0 0 0% 83 £4,255 14 135 34 £782 4 12% 11 £5,781 11 135 34 £160 1 3% 73 £3,127 13 135 34 £1,113 6 18% 63 £1,319 7 135 34 £1,545 9 26% 100 £13,934 45 139 32 £0 0 0% 16 £232 1</td> <td>129 36 £0 0 0% 14 £0 0 0% 129 36 £1,983 2 67% 51 £2,191 8 16% 129 36 £3,409 7 19% 39 £956 7 18% 132 35 £1,921 7 20% 74 £7,587 19 26% 132 35 £522 5 28% 61 £4,918 21 34% 132 35 £0 0 0% 83 £4,255 14 17% 135 34 £782 4 12% 11 £5,781 11 100% 135 34 £160 1 3% 73 £3,127 13 18% 135 34 £1,545 9 26% 100 £13,934 45 45% 139 32 £0 0 0% 16 £232 1 6%<td>129 36 £0 0 0% 14 £0 0 0% 42 129 36 £1,983 2 67% 51 £2,191 8 16% 56 129 36 £3,409 7 19% 39 £956 7 18% 60 132 35 £1,921 7 20% 74 £7,587 19 26% 76 132 35 £522 5 28% 61 £4,918 21 34% 73 132 35 £0 0 0% 83 £4,255 14 17% 105 135 34 £782 4 12% 11 £5,781 11 100% 46 135 34 £160 1 3% 73 £3,127 13 18% 75 135 34 £1,545 9 26% 100 £13,934 45 45% 154 <</td><td>129 36 £0 0 0% 14 £0 0 0% 42 £0 129 36 £1,983 2 67% 51 £2,191 8 16% 56 £3,334 129 36 £3,409 7 19% 39 £956 7 18% 60 £3,954 132 35 £1,921 7 20% 74 £7,587 19 26% 76 £4,811 132 35 £522 5 28% 61 £4,918 21 34% 73 £7,342 132 35 £0 0 0% 83 £4,255 14 17% 105 £2,327 135 34 £782 4 12% 11 £5,781 11 100% 46 £2,153 135 34 £160 1 3% 73 £3,127 13 18% 75 £6,407 135 34</td><td>129 36 £0 0 0% 14 £0 0 0% 42 £0 0 129 36 £1,983 2 67% 51 £2,191 8 16% 56 £3,334 7 129 36 £3,409 7 19% 39 £956 7 18% 60 £3,954 12 132 35 £1,921 7 20% 74 £7,587 19 26% 76 £4,811 21 132 35 £522 5 28% 61 £4,918 21 34% 73 £7,342 27 132 35 £0 0 0% 83 £4,255 14 17% 105 £2,327 10 135 34 £782 4 12% 11 £5,781 11 100% 46 £2,153 6 135 34 £160 1 3% 73 £3,127</td></td>	129 36 £0 0 0% 14 129 36 £1,983 2 67% 51 129 36 £3,409 7 19% 39 132 35 £1,921 7 20% 74 132 35 £522 5 28% 61 132 35 £0 0 0% 83 135 34 £782 4 12% 11 135 34 £160 1 3% 73 135 34 £1,545 9 26% 100 139 32 £0 0 0% 16 139 32 £218 1 3% 39 141 30 £2,799 7 23% 75 141 30 £1,811 9 30% 42 143 29 £744 6 21% 37 144 28	129 36 £0 0 0% 14 £0 129 36 £1,983 2 67% 51 £2,191 129 36 £3,409 7 19% 39 £956 132 35 £1,921 7 20% 74 £7,587 132 35 £522 5 28% 61 £4,918 132 35 £0 0 0% 83 £4,255 135 34 £782 4 12% 11 £5,781 135 34 £160 1 3% 73 £3,127 135 34 £1,113 6 18% 63 £1,319 135 34 £1,545 9 26% 100 £13,934 139 32 £0 0 0% 16 £232 139 32 £218 1 3% 39 £90 141 30	129 36 £0 0 0% 14 £0 0 129 36 £1,983 2 67% 51 £2,191 8 129 36 £3,409 7 19% 39 £956 7 132 35 £1,921 7 20% 74 £7,587 19 132 35 £522 5 28% 61 £4,918 21 132 35 £0 0 0% 83 £4,255 14 135 34 £782 4 12% 11 £5,781 11 135 34 £160 1 3% 73 £3,127 13 135 34 £1,113 6 18% 63 £1,319 7 135 34 £1,545 9 26% 100 £13,934 45 139 32 £0 0 0% 16 £232 1	129 36 £0 0 0% 14 £0 0 0% 129 36 £1,983 2 67% 51 £2,191 8 16% 129 36 £3,409 7 19% 39 £956 7 18% 132 35 £1,921 7 20% 74 £7,587 19 26% 132 35 £522 5 28% 61 £4,918 21 34% 132 35 £0 0 0% 83 £4,255 14 17% 135 34 £782 4 12% 11 £5,781 11 100% 135 34 £160 1 3% 73 £3,127 13 18% 135 34 £1,545 9 26% 100 £13,934 45 45% 139 32 £0 0 0% 16 £232 1 6% <td>129 36 £0 0 0% 14 £0 0 0% 42 129 36 £1,983 2 67% 51 £2,191 8 16% 56 129 36 £3,409 7 19% 39 £956 7 18% 60 132 35 £1,921 7 20% 74 £7,587 19 26% 76 132 35 £522 5 28% 61 £4,918 21 34% 73 132 35 £0 0 0% 83 £4,255 14 17% 105 135 34 £782 4 12% 11 £5,781 11 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132 35 £0 0 0% 83 £4,255 14 17% 105 135 34 £782 4 12% 11 £5,781 11 100% 46 135 34 £160 1 3% 73 £3,127 13 18% 75 135 34 £1,545 9 26% 100 £13,934 45 45% 154 <	129 36 £0 0 0% 14 £0 0 0% 42 £0 129 36 £1,983 2 67% 51 £2,191 8 16% 56 £3,334 129 36 £3,409 7 19% 39 £956 7 18% 60 £3,954 132 35 £1,921 7 20% 74 £7,587 19 26% 76 £4,811 132 35 £522 5 28% 61 £4,918 21 34% 73 £7,342 132 35 £0 0 0% 83 £4,255 14 17% 105 £2,327 135 34 £782 4 12% 11 £5,781 11 100% 46 £2,153 135 34 £160 1 3% 73 £3,127 13 18% 75 £6,407 135 34	129 36 £0 0 0% 14 £0 0 0% 42 £0 0 129 36 £1,983 2 67% 51 £2,191 8 16% 56 £3,334 7 129 36 £3,409 7 19% 39 £956 7 18% 60 £3,954 12 132 35 £1,921 7 20% 74 £7,587 19 26% 76 £4,811 21 132 35 £522 5 28% 61 £4,918 21 34% 73 £7,342 27 132 35 £0 0 0% 83 £4,255 14 17% 105 £2,327 10 135 34 £782 4 12% 11 £5,781 11 100% 46 £2,153 6 135 34 £160 1 3% 73 £3,127

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Richmond upon Thames	147	27	£1,632	10	37%	40	£4,016	10	25%	27	£3,507	9	33%
Middlesbrough	149	26	£259	1	4%	20	£85	1	5%	23	£1,396	7	30%
North East Lincolnshire	149	26	£0	0	0%	42	£4,255	1	2%	71	£2,327	13	18%
Tower Hamlets	149	26	£3,999	8	31%	64	£4,591	21	33%	87	£13,199	32	37%
Enfield	152	25	£4,349	6	24%	47	£5,290	13	28%	69	£3,020	13	19%
Hackney	152	25	£0	0	0%	15	£625	1	7%	32	£22,662	7	22%
Hillingdon	152	25	£1,476	7	28%	53	£2,248	12	23%	75	£7,314	20	27%
Sutton	152	25	£0	0	0%	57	£1,498	2	4%	27	£466	2	7%
Caerphilly	156	24	£1,633	2	8%	78	£1,714	13	17%	70	£3,030	11	16%
Darlington	156	24	£72	1	4%	32	£0	0	0%	84	£0	0	0%
York	156	24	£0	0	0%	33	£312	2	6%	71	£880	7	10%
Newport	159	23	£441	5	22%	26	£4,068	6	23%	40	£2,547	12	30%
Waltham Forest	159	23	£115	1	33%	17	£1,608	7	47%	23	£1,568	6	26%
Kingston upon Thames	161	22	£1,393	5	23%	28	£6,498	9	32%	20	£810	5	25%
Poole	162	21	£544	4	19%	25	£0	0	0%	18	£0	0	0%
Merton	163	20	£3,787	7	35%	35	£2,394	12	34%	25	£1,557	5	20%
Stockton-on-Tees	163	20	£323	2	10%	35	£909	6	17%	55	£297	3	6%
Torbay	163	20	£2,400	5	25%	49	£2,498	9	18%	35	£827	6	17%
Leicester	166	19	£1,505	5	26%	26	£4,852	11	42%	76	£11,570	19	25%
Ealing	167	17	£832	5	29%	10	£1,665	1	10%	11	£1,975	2	18%
Newcastle upon Tyne	167	17	£2,580	5	29%	76	£4,603	15	20%	104	£4,214	16	15%

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Pembrokeshire	167	17	£1,620	6	35%	18	£1,027	4	22%	83	£18,501	45	54%
Hammersmith and Fulham	170	16	£2,389	4	25%	16	£15,561	12	75%	24	£9,892	9	38%
Peterborough	170	16	£0	0	0%	52	£609	1	2%	22	£0	0	0%
Redbridge	170	16	£734	1	6%	15	£145	1	7%	13	£0	0	0%
Torfaen	170	16	£370	2	25%	60	£2,903	15	25%	55	£4,166	21	38%
Camden	174	15	£956	5	33%	21	£3,139	3	14%	24	£4,106	4	17%
Redcar and Cleveland	174	15	£72	1	7%	38	£0	0	0%	70	£3,359	11	16%
St. Helens	174	15	£3,617	3	43%	22	£384	2	9%	27	£342	3	11%
Conwy	177	14	£247	2	14%	18	£745	2	11%	15	£531	2	13%
Flintshire	177	14	£771	1	14%	55	£1,347	7	15%	62	£2,153	12	20%
Rutland	177	14	£220	2	14%	17	£331	2	12%	8	£0	0	0%
Merthyr Tydfil	180	11	£314	2	18%	34	£878	7	21%	16	£1,007	5	31%
Sefton	180	11	£201	1	9%	10	£240	1	10%	16	£2,161	5	31%
Hartlepool	182	10	£92	1	10%	13	£406	3	23%	43	£4,690	16	37%
Ceredigion	182	10	£87	1	14%	9	£140	2	22%	5	£0	0	0%
Thurrock	182	10	£152	5	50%	113	£6,532	19	17%	88	£7,214	22	25%
Barking and Dagenham	185	9	£500	2	22%	15	£1,609	3	20%	23	£1,290	6	26%
Blaenau Gwent	186	8	£0	0	0%	23	£295	3	13%	9	£0	0	0%
Clackmannanshire	186	8	£0	0	0%	4	£1,457	1	25%	18	£0	0	0%
Halton	186	8	£225	1	13%	21	£741	3	14%	23	£273	2	9%
Islington	186	8	£3,534	4	50%	5	£0	0	0%	4	£0	0	0%
Knowsley	186	8	£84	2	25%	24	£1,898	9	38%	49	£3,939	15	31%

Southwark	186	8	£400	3	38%	48	£2,541	7	15%	29	£2,541	7	24%
Kensington and	100	0	1,400	3	30%	40	£2,541	1	13%	29	£2,541		2470
Chelsea	192	7	£0	0	0%	10	£100	1	10%	6	£0	0	0%
Slough	192	7	£110	1	14%	10	£0	0	0%	13	£3,623	4	31%
Na h-Eileanan an Iar (Western Isles)	194	6	£0	0	0%	10	£0	0	0%	19	£60	1	5%
Reading	194	6	£0	0	0%								
Highland	196	4	£0	0	0%	9	£500	1	11%	6	£2,227	1	17%
Blackpool	197	3	£1,089	2	67%	19	£2,107	9	47%	20	£2,038	6	30%
City of London	198	2	£0	0	0%	3	£0	0	0%	0	£0	0	0%
Isles of Scilly	199	1	£0	0	0%	0	£0	0	0%	0	£0	0	0%
Orkney Islands	199	1	£0	0	0%	2	£90	1	50%	1	£244	1	100%
Shetland Islands	199	1	£0	0	0%	20	£1,684	6	30%	14	£2,178	8	57%
Bexley	202	0	£0	0		90	£6,165	5	7%	76	£498	2	3%
Dundee City	-	Less than 5	£114	Less than 5	-		£2,310	140	Information Not Held		£2,078	86	Information Not Held
Aberdeen City						120	£212	2	2%	115	£1,137	7	6%
Bridgend						66	£6,331	26	39%	118	£13,013	56	48%
Portsmouth													
West Dunbartonshire						32	£95	1	3%	27	£0	0	0%

^{*}Value rounded to the nearest £.

^{**}Please note that the percentage of successful claims refers to completed claims. There may have been ongoing claims at the time of the Local Authority's response. Rounded to the nearest %. .

^{***}Data for calendar year 2014 rather than the financial year 2014/15