

Local Highway Authority	Response/Repair times	"Minimum" carriageway pothole intervention/investigatory level
	<b>The first time reference for each council is the response time for defects categorised the most serious. Other times relate to defects with lower categories</b>	<b>Depth of pothole below which councils unlikely to assess or categorise</b>
Flintshire	Immediate , >40mm within 3 working days , <40mm review at next inspection	40mm
Cumbria	Immediate , 1 day , 5 days , 1,3,6 or 1 year , Next programmed works , Monitor	40mm
South Lanarkshire	immediate/4 hours , 7 days	25mm
Harrow	30mins , 1 hour , 2 hours , 5 days , 15 days	40mm
Slough	1 hour , 2 hours , 28 days	50mm
Walsall	1 hour , 24 hour , 5 days , 6 months - programmed works	50mm
Sheffield	1 hour , 24 hours	40mm
Rochdale	1 hour , 24 hours , 20 days	35mm
Bracknell Forest	1 hour , 24 hours , 28 days	50mm and <0.25sqm
Hartlepool	1 hour , 24 hours , 28 days	40mm
Warwickshire	1 hour , 24 hours , 28 days	50mm
Swindon	1 hour , 24 hours , 6 weeks	31mm
Worcestershire	1 hour , 24 hours , 7 days , 28 days , Monitor	25mm
Derby	1 hour , 36 hours , 13 days , 28 days , Recorded/next available works , Monitor	40mm
Ealing	1 hour , 7 days , 30 days	25mm
Bexley	1 hour , 90 days	40mm, 200mm wide
Birmingham	1 hour , Next day , 7 days , 28 days , 3-6 months , 6-1 year , Monitor	Risk based
Wirral	1 hour to 24 days	40mm, 300mm wide
Stoke-on-Trent	1 hours , Next working day , 10 days	20mm
North Lanarkshire	1.5 hours , 2 hours , 5 working days , 20 working days , 55 working days	40mm
Cheshire West and Chester	1.5 hours , 24 hours , 5 days	50mm
Waltham Forest	1.5 hours , 24 hours , 6 weeks , monitor/planned works	40mm
Somerset	1.5 hours , 24 hours , 7 days , 28 days	40mm, 150mm wide
Cheshire East	1.5 hours , Next working day , 5 days	50mm
Isle of Anglesey	1hr , 24 hours , 28 days	20mm
Neath Port Talbot	2 hours , 24 hours , 35 days	40mm
Carmarthenshire	2 hours , 24 hours , Programmed works	40mm
Rutland	2 hours (make safe) , Within 7 days , Within 7 days	40mm
Solihull	2 hours , 7 days , 28 days , Future works programme	Risk based
Renfrewshire	2 hours , 1 day , 5 days , 6 months , Future works	45mm
Calderdale	2 hours , 1 day , 5 days , Agreed timescale	40mm
Gloucestershire	2 hours , 1 working day , 28 days , 3 months	40mm
Stockport	Emergency: 2 hours , Urgent: 72 hours , Town centre and pedestrianised areas: 12 day , main route: 28 days , Estate/minor: 56 days	40mm, 300mm wide
Bristol	2 hours , 10 days	40mm
Bromley	2 hours , 10 days , 35 days	30mm
Denbighshire	2 hours , 10 days , 4 months	50mm, 300mm wide
Suffolk	2 hours , 2 days , 5 days , 10 days , 20 days , 14 weeks	25mm, 400mm wide
Buckinghamshire	2 hours , 2 days , 5 days , 28 days , planned works	40mm, 300mm wide
Bedford	2 hours , 24 hours , Within 8 weeks	25mm, 150mm wide
Southend-on-Sea	2 hours , 24 hours	40mm
North Yorkshire	2 hours , 24 hours , 1 week , 1 month , 3 months	40mm, 150mm wide in all directions
South Tyneside	2 hours , 24 hours , 10 days	40mm
Newham	2 hours , 24 hours , 10 days , 28 days , Monitor/next available programme	25mm
Stockton-on-Tees	2 hours , 24 hours , 10 days , 28 days , next available programme	Risk based
Oldham	2 hours , 24 hours , 14 days , 28 days , Review at next inspection	40mm

Bolton	2 hours , 24 hours , 14 days , 28 days , Consider for future planned works , Review at next inspection	40mm
Hampshire	2 hours , 24 hours , 2 months	40mm, 300mm wide
Knowsley	2 hours , 24 hours , 28 day , Monitor/next available works	40mm, 300mm wide
Kensington and Chelsea	2 hours , 24 hours , 28 days	40mm
Salford	2 hours , 24 hours , 28 days	40mm
Sefton	2 hours , 24 hours , 28 days	40mm
Caerphilly	2 hours , 24 hours , 28 days (all others)	40mm
Oxfordshire	2 hours , 24 hours , 28 days , Monitor/planned works	40mm, 150mm wide
Hammersmith and Fulham	2 hours , 24 hours , 28 days , Next available programme	40mm, 40mm wide
Greenwich	2 hours , 24 hours , 28 days , Other	40mm
West Berkshire	2 hours , 24 hours , 28 days , Review/programmed works	50mm, 300mm wide
Wigan	2 hours , 24 hours , 5 day , 10 day	40mm
Halton	2 hours , 24 hours , 5 days , 12 days , 28 days	40mm
Manchester	2 hours , 24 hours , 5 days , 20 days	30mm
Tower Hamlets	2 hours , 24 hours , 5 days , 28 days	40mm
Middlesbrough	2 hours , 24 hours , 5 days , 28 days , Next available programme	40mm, 300mm wide
St. Helens	2 hours , 24 hours , 7 day , 21 day , 56 day/programmed works	40mm
Trafford	2 hours , 24 hours , 7 day , 28 days , No immediate action	40mm, 300mm wide
Southwark	2 hours , 24 hours , 7 days , 28 days	40mm, 100mm x 100mm
Wokingham	2 hours , 24 hours , 7 days , 14 days , 28 days , Works to be programmed	Risk based
Barking and Dagenham	2 hours , 24 hours , 7 days , 27 days , Planned works	Risk based
Luton	2 hours , 24 hours , 7 days , 28 days	50mm
Conwy	2 hours , 24 hours , 7 days , 28 days , consider for planned maintenance	30mm, 150mm wide
Hackney	2 hours , 24 hours , 7 days , 28 days , Current scheme (56 days) , Future Scheme	20mm
Peterborough	2 hours , 24 hours , 7 days , 28 days , Monitor and/or programmed works	20mm
Brent	2 hours , 24 hours , 7 days , 28 days , Monitor/planned works	30mm, 100sqcm <sup>2</sup>
Poole	2 hours , 24 hours , 7 days , 28 days , next available programme	40mm, 150mm wide
TfL	2 hours , 24 hours , 7 days , 28 days , No response required	20mm, 100sqcm
Kingston upon Thames	2 hours , 24 hours , 7 days , 28 days , Recorded for future work programme	50mm
Rotherham	2 hours , 24 hours , 7 days , 3 months	40mm, 250mm wide
Sunderland	2 hours , 24 hours , 7 days , 6 months/planned works	40mm
Tameside	2 hours , 24 hours , 7 days or 28 days	30mm
Westminster	2 hours , 24 hours , 7/10 days , 28 days	20mm
Sutton	2 hours , 24 hours , 8 days , 25 days	40mm
Wolverhampton	2 hours , 24 hours/next working day , 30 days , 90 days , 180 days	25mm
Liverpool	2 hours , 25 days	25mm
Rhondda	2 hours , 28 days	30mm
Moray	2 hours , 3 days , 28 days , 6 months	20mm, 150mm wide
Dorset	2 hours , 32 hours , 7 days , 28 days , Planned works	20mm, 300m wide
Norfolk	2 hours , 4 days , 35 days , monitor/next available programme	20mm
Barnet	2 hours , 48 hours , 7 days , 28 days	50mm
Plymouth	2 hours , 5 days	40mm, 300mm wide
Sandwell	2 hours , 5 days	40mm
Cambridgeshire	2 hours , 5 days , 21 days , 12 weeks	20mm, 75mm wide
Thurrock	2 hours , 5 days (potholes: 72 hours) , Monitor/90 days , Next planned works	50mm, 75mm wide
East Ayrshire	2 hours , 5 days , 10 days , 28 days	40mm, 75mm wide
Surrey	2 hours , 5 days , 20 days or next work programme	40mm
Doncaster	2 hours , 5 days , 25 days , Planned works programme	40mm, 250mm wide
East Sussex	2 hours , 5 days , 28 days	40mm, 200mm wide
Northamptonshire	2 hours , 5 days , 28 days	40mm

West Sussex	2 hours , 5 days , 28 days	40mm
Central Bedfordshire	2 hours , 5 days , Programmed works, unless within 10m of a Cat 1 defect (then treat as a Cat 1)	50mm, 150mm wide (two directions)
Aberdeen City	2 hours , 7 days , 28 days , 3 months	35mm
Bury	2 hours , 7 days , 28 days , 60 days , Next available programme	40mm
Haringey	2 hours , 7 days , 28 days , Planned works	25mm, 100sqcm
East Renfrewshire	2 hours , 8 days	40mm
Essex	2 hours , County route: 2 days & Local 5: days , Considered for planned works , Monitor/non-planned timescale	50mm, 75mm wide
Cardiff	2 hours , Next working day , 28 days , Programmed works	30mm, 0.09sqm
Redbridge	2 hours , Next working day , 3 days , 28 days , Next available works programme	40mm
Devon	2 hours , Next working day , 7 days , 28 days , Monitor	40mm, 300mm wide
Kent	2 hours , Next working day , 7 days , 28 days , Programmed works	50mm
Orkney Islands	Made safe 2 hours, 24 hours for repair , made safe 24 hours, 5 days for repairs , 28 days	50mm, 150mm wide
Richmond upon Thames	2 hours/same day , Next day , 7 days , 7 days , 28 days	25mm
Warrington	PO & P1: 2 hours , P2: 24 hours , P3: 5 days , P4: 14 days , P5: 28 days , P6: next available programme	40mm
Windsor and Maidenhead	3 hours , 24 hours , 7 days , 14 days , 28 days	40mm, 150mm wide
City of London	3 hours , 7 days , 7 week if road/lane closure is needed	20mm
Reading	3 hours , 24 hours , 7 days , 28 days	50mm, 300mm x 300mm area
Islington	4 hours , 3 days , planned works	40mm
North Tyneside	4 hours , 14 days , Planned works	40mm, 300mm wide
Blackburn with Darwen	4 hours , 2 days , 10 days , 15 days , 20 days (25 days)	40mm, 150mm wide
Lancashire	4 hours , 2 days , 5 days , 10 days , 20 days	40mm, 150mm wide
Dundee City	4 hours , 5 days , 30 days , Monitor/next available programme	40mm
Inverclyde	4 hours , 7 days , 30 days , No action - recorded but might be included in next planned maintenance	<40mm
North Ayrshire	4 hours , 7 days , 30 days , No action - recorded but might be included in next planned maintenance	<40mm
Argyll & Bute	4 hours , 7 days , 30 days , monitor	40mm
East Dunbartonshire	4 hours , 7 days , 30 days , monitor/next available programme	Risk based
Perth and Kinross	4 hours , 7 days , 30 days , No action - recorded but might be included in next planned maintenance	<40mm
Aberdeenshire	4 hours , 7 days , 30 days , Programmed works	Risk based
Stirling	12 hours , 20 days	20mm
Leicester	Same day , 2 days , 5 days , 20 days	40mm
Lambeth	2-24 hours , 28 days	40mm, 300mm wide
Wrexham	2-24 hours , 90 days or prior to next inspection , Planned works	50mm
Barnsley	24 hours , 1 month	50m, 150mm wide
Monmouthshire	24 hours , 10 days , 4 weeks , No set target response time	40mm
Gateshead	24 hours , 10 days , 40 days	40mm
Northumberland	24 hours , 12 days , 28 days , Monitor/next available programme	40mm, 300mm wide
South Gloucestershire	24 hours , 14 days , 12 weeks , Next available programme	30mm, 300m wide all round
County Durham	24 hours , 14 days , 3 months , 1 year	40mm, 300mm wide
Powys	24 hours , 2 months , 1 year , 24 months	Risk based
Swansea	24 hours , 20 days , 20 days , None	50mm, 250mm wide
Merthyr Tydfil	24 hours , 20 days , 30 days , No set time	40mm
Bridgend	24 hours , 28 days	40mm
Midlothian	24 hours , 28 days	40mm, 200mm wide
North Somerset	24 hours , 28 days	40mm, 300mm wide
Portsmouth	24 hours , 28 days	20mm
Torfaen	24 hours , 28 days	40mm
Hounslow	24 hours , 28 days , 46 days , Next available works	40mm
Milton Keynes	24 hours , 28 days , Planed maintenance	50mm
Isle of Wight	24 hours , 28 days , Planned maintenance , Noted: no works	Risk based
Brighton and Hove	24 hours , 28 days , Recorded	40mm

Gwynedd	24 hours , 3 months	40mm
North East Lincolnshire	24 hours , 3 weeks , 6 weeks , 3 months , Review at next inspection	40mm, 300mm wide
Edinburgh	24 hours , 4 days , 28 days , Monitor/1 year	<40mm
Newport	24 hours , 5 days , 21 days , Planned works	40mm
Angus	24 hours , 5 days , 28 days , Recorded - may be included in next available programme	40mm, 75mm wide
East Lothian	24 hours , 5 days , 3 months , monitor/next available programme	40mm. 150mm wide
Shetland Islands	24 hours , 5 days , 30 days , Monitor and review	50mm
Falkirk	24 hours , 5 days , 4 weeks , Next available programme	30mm
Blackpool	24 hours , 5 days , 5 weeks , Consider for planned works	40mm but with discretion of inspector
Fife	24 hours , 5 days , Next available programme	40mm
Bradford	24 hours , 5 days , Next available work programme	40mm
Kingston upon Hull	24 hours , 5 days , Planned works programme	40mm, 40mm wide
Southampton	24 hours , 6 months	40mm
Wakefield	24 hours , 7 day , 28 days , Monitor	50mm
Dudley	24 hours , 7 days	20mm
Scottish Borders	24 hours , 7 days , 4 weeks , Planned works	40mm
Na h-Eileanan Siar (Western Isles)	24 hours , 7 days , 1 month , 3 months/next programme	40mm
Enfield	24 hours , 7 days , 28 days	40mm
Havering	24 hours , 7 days , 28 days	40mm, 300mm wide
Lewisham	24 hours , 7 days , 28 days	50mm
Shropshire	24 hours , 7 days , 28 days , Programmed works	20mm
Pembrokeshire	24 hours , 7 days , 28 days , 3 months	20mm
Clackmannanshire	24 hours , 7 days , 28 days , Monitor/next available programme	40mm, 100mm x 100mm
Staffordshire	24 hours , 7 days , 28 days , Next available programme	40mm
West Lothian	24 hours , 7 days , 28 days , Next available programme	40mm, 300mm wide
Kirklees	24 hours , 7 days , 28 days , Planned works	Risk based
North Lincolnshire	24 hours , 7 days , 28 days , Programmed works	40mm
Lincolnshire	24 hours , 7 days, 28 days or 90 days	40mm
Nottingham	within 24 hours , 28 days , 3 months	50mm. 300mm wide
Ceredigion	Within 24 hours , 5 days , 20 days , Assessment and inclusion in short/medium term programmes	20mm
Highland	Within 24 hours , 7 days , 21 days , 42 days , Planned work as resource permits	No specified interventions levels
Wiltshire	24 hours , Temp 23 hours, Perm 28 days , 7 days , 1 month , 3 months , Referred to Local Roads Manager , Do not meet intervention level but may do in the future	40mm, 250mm wide
Hertfordshire	24 hours, 5-20 days permanent repair , Assess and decide strategy	50mm
Leeds	Made safe or repaired by end of next day , Made safe or repaired within 28 working days , Repair by service owner	40mm
Derbyshire	Next day , Risk based , Planned works	40mm
The Vale of Glamorgan	Next working day , Monitor/works programme	40mm
Herefordshire	A and B roads and prestige footways: end of the following day , 7 days , 28 days , 2 months , Consider forward planning	Risk based
York	34 hours , 3 days , 20 days	40mm
Bournemouth	36 hours , 7 days , 28 days , Not defined	40mm
Isles of Scilly	48 hours	No data
Cornwall	48 hours , 48 hours , 72 hours , 7 days , 28 days , Next available programme	40mm
Leicestershire	72 hours , 90 days , 90 days , 1 year	Up to 40mm
Coventry	(Note: Coventry disputes our initial interpretation of its response times therefore we have removed this entry)	40mm
Bath and North East Somerset	No data	No data
Blaenau Gwent	No data	No data
Camden	No data	30mm
Croydon	No data	No data

Darlington	No data	40mm
Dumfries & Galloway	No data	No data
East Riding of Yorkshire	No data	No data
Glasgow City	No data	No data
Hillingdon	No data	No data
Medway	No data	No data
Merton	No data	No data
Newcastle upon Tyne	No data	No data
Nottinghamshire	No data	No data
Redcar and Cleveland	No data	No data
South Ayrshire	No data	No data
Telford and Wrekin	No data	No data
Torbay	No data	No data
Wandsworth	No data	No data
West Dunbartonshire	No data	No data