



Freedom of Information Request

Thank you for your email of 27 September 2023 requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked:

For the latest full quarter for which data is available could you please tell me how many KADOE requests were made relating to petrol forecourt drive-offs. Could you also provide this data for the same period of time 12-months previously, and also for the same period in 2019.

The DVLA does not hold recorded information falling precisely within the scope of your question. Requests for vehicle keeper details in relation to alleged fuel theft are received via our manual enquiry service. The information we hold falling within the scope of your question is provided in the table below and is broken down by quarter 3 (July to September) for each year requested.

Quarter - Year	Number of manual enquiries in relation to alleged fuel theft
July to September 2019	8,558
July to September 2022	22,335
July to September 2023	39,563

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely
S. Herbert

Your right to complain to the DVLA and the Information Commissioner

If you are not happy with the reply to your request, you can ask the DVLA to reconsider the response you received by writing (within two calendar months of receiving this response) to either foi@dvla.gov.uk or the DVLA Freedom of Information Team, FOI, C2E, DVLA, Swansea SA6 7JL.

The DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you have the option to complain to the Information Commissioner's Office. Further information can be found via: <https://ico.org.uk/make-a-complaint/> Alternatively you may wish to write to: Customer Contact, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF